CFTE Marks Launch of FCA's World-First AI Spotlight Observatory to Advance AI Innovation in Financial Services

Developed by the FCA, curated with CFTE and built with NayaOne, the world-first platform brings together real-world AI use cases to support shared industry intelligence and responsible innovation.

Singapore, Singapore Nov 19, 2026 (Issuewire.com) - The Centre for Finance, Technology and Entrepreneurship (CFTE) marks the launch of the AI Spotlight Observatory, the first resource of its kind developed by a financial-services regulator globally. Developed by the UK Financial Conduct Authority (FCA), curated with CFTE and built with NayaOne, the platform provides new insights into how AI is being adopted across financial services.

The launch represents a significant milestone in CFTE's wider collaboration with the FCA to turn AI experimentation into structured knowledge and practical learning for the industry

From Fragmented AI Knowledge to Shared Intelligence

As AI adoption accelerates across financial services, understanding how it is being applied in practice remains challenging. Use cases are often described inconsistently, while evidence of implementation and outcomes is fragmented across organisations and markets.

The AI Spotlight Observatory addresses this challenge by bringing together practical examples through a common taxonomy and structured repository. By organising AI use cases according to business functions and value drivers, and distinguishing them from real-world implementations, the platform helps financial institutions, regulators and researchers compare applications, identify emerging patterns and learn from industry experience.

Financial institutions can use the framework to structure their own AI use-case inventories, while regulators and researchers can draw on a common language to examine applications and support informed discussions across markets.

"AI is creating significant opportunities across financial services, and we're committed to helping firms understand how the technology is being used. The AI Spotlight Observatory provides an open and accessible resource that brings together real-world examples of AI adoption, helping firms, innovators and researchers learn from developments across the sector and identify new opportunities for innovation and growth."

Jessica Rusu, Chief Data, Information and Intelligence Officer at the FCA

CFTE's Contribution: Building a Common Framework and Connecting the Industry

CFTE has worked with the FCA to develop the Observatory's common taxonomy, build its repository of real-world AI use cases and engage financial institutions and regulators in sharing practical insights. Together, these efforts aim to turn fragmented information into shared intelligence that benefits the wider financial-services industry.

This work reflects CFTE's broader commitment to helping institutions build the knowledge, frameworks and capabilities needed to move from AI experimentation towards informed and responsible adoption.

“We are delighted to have worked with the FCA on this world-first initiative. As AI moves from experimentation to implementation, the challenge is not just developing new applications, but learning systematically from real-world experience. By bringing these experiences together through a common framework, the Observatory helps financial institutions and regulators build the shared knowledge needed to make more informed decisions. We hope it becomes a resource that the global financial-services community continues to contribute to and learn from.”

Tram Anh Nguyen, Co-Founder of CFTE

Building a Shared Resource for the Global Financial Ecosystem

The Observatory is designed to evolve through ongoing contributions of use cases and implementation examples, creating opportunities for financial institutions, regulators and central banks to exchange knowledge and develop a clearer understanding of AI adoption across markets.

The launch is being marked during Singapore FinTech Festival 2026, bringing together international regulatory and industry perspectives to explore the Observatory and opportunities for future collaboration.

Explore the AI Spotlight Observatory: https://ai-spotlight.fcainnovation.co.uk/

For collaboration and contribution enquiries: fca@cfte.education

Notes to Editors

About the AI Spotlight Observatory

The AI Spotlight Observatory builds on the FCA’s AI Spotlight Digital Showcase, introducing a common taxonomy for comparison, a distinction between use cases and implementations, and capabilities to identify emerging patterns across the market.

The platform is open and accessible to all users, with registration required for certain detailed insights and demonstration requests.

The Observatory forms part of CFTE’s wider collaboration with the FCA on AI capability, industry engagement and market intelligence, alongside initiatives such as the AI Lab Supercharged Academy.

About the FCA

The FCA enables a fair and thriving financial services market for the good of consumers and the economy. Find out more at www.fca.org.uk.

About CFTE

The Centre for Finance, Technology and Entrepreneurship (CFTE) is a global education company with a presence in London, Singapore and Abu Dhabi, dedicated to **workforce transformation at scale**.

Founded in 2017, CFTE believes that technological progress should create opportunities for everyone. As artificial intelligence and emerging technologies reshape industries and economies, CFTE works with governments, central banks, regulators and leading financial institutions to equip individuals,

organisations and leaders with the capabilities to thrive in a changing world.

By bringing together leading industry practitioners, academic expertise and innovative learning approaches, CFTE bridges the gap between technological change and real-world application, enabling transformation from individual professionals to entire workforces.

CFTE has reached more than 200,000 participants across 130 countries.

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Disclaimer

The AI Spotlight Observatory is a resource for information and learning. Inclusion of a use case, firm or implementation does not imply FCA regulatory approval, endorsement or an assessment of compliance with regulatory requirements.

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