

DPS Airem Tackles the Hidden Costs of Missed Shifts, Payroll Errors, and Workforce Mismanagement



Seattle, Washington Oct 9, 2026 ([Issuewire.com](https://www.issuewire.com)) - DPS Airem today turned its attention to a cost most multi-site operators feel but rarely add up: the money that leaks out through missed shifts, payroll errors and general workforce mismanagement. The company's cloud-based workforce management platform is built to catch those leaks while they're still small. Shift confirmations. GPS-verified clock-ins. Attendance reconciliation. Payroll exports. One system, one set of records, and no spreadsheet sitting in the middle.

Picture a guard who doesn't show up for a 10 p.m. post. Nobody finds out until the client calls. A supervisor scrambles for cover, someone picks up the shift on overtime, and the whole fix lives in a group text that never reaches the timesheet. Spread that across a few sites and a couple of pay periods, and one bad night turns into a pattern with a real price tag. Payroll teams end up checking paper timesheets against phone calls and memory. Late and early clock-ins get argued over. The same hours get typed twice, once in the schedule and again in the payroll system, and every extra keystroke is another place for a mistake to hide. Most of them stay hidden until somebody's paycheck comes up wrong.

DPS Airem goes after the problem earlier, before the hours ever reach payroll. Guards confirm each shift in the app and report a live status, so a back-office team can see who's on the way and who isn't, rather than finding out at 10:15. Dashboard notifications show when guards clock in or out and when someone picks up an open shift. When coverage does fall through, the shift can be posted as an open shift, and guards can swap confirmed shifts with each other once a back-office user approves. Clock-ins run through GPS and geofencing, so the time on the record matches where the guard actually was. Attendance reconciliation takes on the late and early punches that used to swallow a back-office afternoon. Then comes payroll: reports with per-guard overtime multipliers export to QuickBooks, Gusto, ADP Workforce or Paychex. Nobody retypes a thing.

Operators already using the platform describe the change in plain terms.

"Managing multiple field teams used to take hours every day," said Colton Reeves, Operations Director at Virexon Security Group. "DPS Airem helped us organize shifts, attendance, and reporting without the usual confusion."

Darius Holloway, Co-Founder at Stravik Patrol Services, saw the effect fast. *"We started using DPS Airem for our security staff, and the difference was noticeable within the first week,"* he said. *"The tracking and scheduling features are actually practical and easy to manage."*

Lennox Mercer, Managing Partner at Norvex Field Solutions, measures it in phone calls. *"The app keeps our supervisors and guards connected throughout the shift,"* he said. *"It's straightforward, reliable, and saves us a lot of back-and-forth calls."*

The Tools Behind It

- Shift status and confirmation: guards confirm each shift, and the back office sees a live status before it starts
- Open shifts and shift exchange keep coverage fixes inside the system, with back-office approval on swaps
- A geofence-based time clock, so the hours on record match the place the guard actually worked
- Attendance reconciliation for late and early clock-ins
- Payroll reports with overtime multipliers set per guard, exportable to QuickBooks, Gusto, ADP Workforce and Paychex
- Hours-by-report filtering by client, post site, skill set or department, which makes it easier to see where labor hours actually go
- License tracking, with early notifications before expiry dates arrive

Availability and Pricing

DPS Airem is available now. New organizations can start with a 30-day risk-free trial. Pricing starts at \$5 per user per month on the Essential plan, with a minimum of three users, and the Advanced and Professional plans add capabilities such as geofencing, messaging, and integrations. Annual billing lowers the entry price to \$4.25. Feature availability varies by plan, so the pricing page has the full breakdown.

Anyone tired of closing every pay period with a pile of corrections can test the alternative free for 30 days at Dpsairem.com.

- Features: Dpsairem.com/features
- Pricing: Dpsairem.com/pricing
- FAQ: Dpsairem.com/faqs/
- Contact: Dpsairem.com/contact-us/

About DPS Airem

DPS Airem is a cloud-based workforce management platform for security firms, patrol services, facility managers and other organizations running teams across multiple sites. It brings scheduling, GPS-verified attendance, live tracking, geofencing, reporting, incident management and payroll exports into one system, with web dashboards for back-office teams and mobile apps for guards and clients. DPS

Airem is based in Seattle, Washington.

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