

Welspun GCC Among the World's Top 20 Most Admired Global Business Services Organisations by SSON Research & Analytics

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Ahmedabad, Gujarat Sep 9, 2026 ([Issuewire.com](https://www.issuewire.com)) - Welspun GCC, the Global Capability Center of the Welspun Group, has been recognised among the **2026 Top 20 Most Admired SSO/GBS Benchmark Leaders** by **SSON Research & Analytics (SSON R&A)**, the global research and benchmarking arm of the Shared Services & Outsourcing Network (SSON).

Now in its **10th year**, the prestigious global benchmark recognises Shared Services and Global Business Services (GBS) organisations demonstrating outstanding operational performance across key business metrics, including **cost, quality, productivity, efficiency, service delivery and digital**

capability. Organisations are selected through a rigorous benchmarking process based on measurable performance outcomes rather than nominations or jury evaluations.

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Among this year's honourees, **Welspun GCC is one of only three new entrants**, alongside CMA CGM Global Business Services and KONE Business Services. The recognition is particularly noteworthy as Welspun stands alongside organisations representing some of the world's largest multinational enterprises, reinforcing that operational excellence is defined by capability, innovation and measurable business impact—not organisational scale.

Over the years, Welspun GCC has evolved from a shared services organisation into a strategic enterprise capability centre, partnering with businesses across the Welspun Group to deliver transformation through digital technologies, automation, analytics, artificial intelligence and process excellence. Today, it supports multiple global business functions, enabling higher productivity, stronger governance and enhanced customer experience while accelerating enterprise-wide transformation.

The recognition also reflects the growing maturity of India's Global Capability Centre ecosystem, where organisations are increasingly creating strategic value through innovation, digital transformation and world-class operational excellence.

Speaking on the recognition, Nitin Jain, CEO, Welspun GCC, said:

"This recognition is a proud milestone for the entire Welspun Group. It validates our belief that global excellence is not determined by the size of an organisation, but by the value it consistently creates for its stakeholders."

"Being recognised alongside some of the world's most respected Global Business Services organisations is a reflection of the trust placed in us by our businesses, the unwavering commitment of Team Welspun GCC, and our shared ambition to continuously raise the benchmark for operational excellence, innovation and customer value."

For Welspun GCC, the recognition also strengthens its position as an employer of choice for professionals aspiring to build global careers in business transformation, digital innovation, AI, analytics and enterprise services—creating world-class capabilities from India for global businesses.

About Welspun GCC

Welspun GCC is the Global Capability Center of the Welspun Group, delivering integrated business, technology and digital transformation services across Finance, Procurement, Human Resources, Digital Engineering, Enterprise Applications, Data & AI, Analytics and Smart Manufacturing. With a strong focus on automation, innovation and continuous improvement, Welspun GCC partners with businesses across the Group to deliver measurable business outcomes, operational excellence and sustainable growth.

About SSON Research & Analytics

SSON Research & Analytics is the global research and benchmarking division of the Shared Services &

Outsourcing Network (SSON). The **2026 Top 20 Most Admired SSO/GBS Benchmark Leaders** study assessed organisations through rigorous analysis of operational and performance metrics covering cost, quality, time, efficiency, service delivery models and digital ecosystems. The 2026 benchmarking report provides insights across **110 performance metrics spanning 14 functional areas**, making it one of the industry's most comprehensive benchmarking studies for Shared Services and Global Business Services.

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Source : Welspun Transformation Services Limited

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