uKnowva Introduces UVA: An AI Virtual Assistant That Brings Enterprise Knowledge to Every Employee's Fingertips

Mumbai, Maharashtra Sep 28, 2026 (Issuewire.com) - As enterprises continue investing in AI to improve productivity, one of the biggest challenges remains surprisingly simple: helping employees find the right information at the right time.

Whether it's locating an HR policy, checking leave balances, downloading pay slips, or getting quick answers about holidays left or the holiday calendar, employees often spend valuable time navigating portals, searching through documents, or waiting for support teams.
Recognising this growing workplace challenge, uKnowva HRMS has introduced UVA (uKnowva Virtual Assistant)—an AI-powered workplace assistant designed to make organisational knowledge instantly accessible through natural conversations.

Rather than functioning as another chatbot, UVA serves as an intelligent enterprise assistant that understands employee intent, retrieves contextual information, and helps users complete everyday workplace tasks faster.

Turning Enterprise Information into Conversations

Modern organisations generate enormous amounts of internal knowledge, from HR policies and SOPs to employee handbooks, project documentation, announcements, learning materials, and workflow guides. Yet much of this information remains underutilised because employees struggle to locate it when they actually need it.

UVA changes that experience by allowing employees to simply ask questions in plain language.

Instead of searching through multiple systems or documents, employees can ask questions such as:

"How many casual leaves do I have left?"

"What is our travel reimbursement policy?"

"Where can I find the onboarding checklist?"

"Show me the appraisal guidelines."

"How do I apply for work from home?"

"Summarize this HR policy."

The assistant retrieves relevant information instantly, helping employees resolve queries independently without depending on HR or IT teams for routine requests.

Built for the Enterprise Workplace

Unlike consumer AI assistants that rely primarily on public internet data, UVA is designed to work within an organization's secure digital ecosystem.

The assistant can understand enterprise-specific terminology, company processes, policy documents, internal knowledge repositories, and business workflows, making responses more relevant to each organization's operating environment.

Organizations can use UVA to surface information from approved internal sources while maintaining role-based access controls, ensuring employees receive information appropriate to their permissions.

Supporting HR Teams Beyond Automation

HR teams today are increasingly expected to focus on employee engagement, workforce planning, capability development, and strategic decision-making. However, a significant portion of their time continues to be consumed by repetitive employee queries.

By enabling self-service access to organizational information, UVA helps reduce repetitive support requests while improving response times for employees.

This allows HR professionals to spend more time on initiatives that directly contribute to organizational growth rather than routine information sharing.

A More Personalized Employee Experience

Today's workforce expects workplace technology to be as intuitive as the digital applications they use every day.

UVA delivers a conversational experience that reduces learning curves and improves employee adoption. Rather than requiring employees to remember navigation paths or module names, the assistant allows them to interact naturally using everyday language.
This significantly lowers the effort required to access information and encourages greater use of enterprise systems.

AI That Complements Human Expertise

As organizations continue adopting artificial intelligence across business functions, the role of AI is increasingly shifting from replacing human effort to augmenting it.
UVA reflects this philosophy by assisting employees with information retrieval, guidance, and everyday workplace interactions while enabling HR and business leaders to focus on decisions that require human judgment, empathy, and strategic thinking.

It acts as a digital workplace companion—available whenever employees need support—without replacing the expertise of HR professionals.

Looking Ahead

The launch of UVA represents another step in uKnowva's broader vision of creating intelligent workplaces where information flows effortlessly and employees spend less time searching and more time creating value.

As enterprise AI continues to mature, virtual assistants like UVA are expected to become a standard layer of the modern digital workplace, simplifying everyday work, improving employee experience, and helping organizations unlock greater productivity through intelligent access to knowledge.

With UVA, uKnowva aims to make workplace interactions faster, smarter, and more conversational—bringing the future of work one question at a time.

Media Contact

uKnowva

*********@uknowva.com

https://uknowva.com/

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