

SkyOS BPO Launches Dedicated BPO & Call Center Services Division for Global Clients

SkyOS BPO expands its Mohali-based operations with a new BPO and call center services vertical aimed at helping small and mid-sized businesses manage customer interactions.



Wilmington, Delaware Sep 1, 2026 ([Issuewire.com](https://www.issuewire.com)) - SkyOS BPO, a business process outsourcing company based in Mohali, Punjab, today announced the launch of a dedicated BPO and call center services division. The new vertical is designed to help businesses in retail, healthcare, finance, and technology sectors manage inbound and outbound customer interactions, technical support queries, and back-office communication needs through a single outsourcing partner.

The launch comes as companies across the UK, US, and other markets continue to look for outsourcing partners that can combine trained call center staff with process-driven back-office support. According to industry data cited by Grand View Research, the global business process outsourcing market was valued at more than \$280 billion in 2024 and continues to grow as companies shift routine operations to specialized outsourcing providers.

The new division at SkyOS BPO will offer inbound and outbound call handling, multi-channel customer support across phone, email, and chat, technical support escalation modeled on standard L1, L2, and L3 support structures, and appointment scheduling and lead qualification support for sales teams. The company said the service is built to support businesses that need round-the-clock coverage without the

overhead of building an in-house call center team.

"Many of the businesses we work with need reliable phone and chat support but don't have the resources to hire and train a full call center team on their own," said [Founder/CEO Name], Founder and CEO of SkyOS BPO. "This new division lets us offer that support directly, alongside the back-office and technical support services we already provide, so clients get one point of contact instead of managing multiple vendors."

SkyOS BPO currently provides a range of outsourcing services, including back-office support, technical support, finance and accounting outsourcing, human resource outsourcing, healthcare BPO, and data processing and analytics. The company said the addition of call center services is intended to round out its service offering for clients seeking a single outsourcing partner for both customer-facing and back-office functions.

The company is based in Mohali, in the Chandigarh tri-city region of Punjab, India, an area that has become a hub for outsourcing and IT-enabled services in northern India. SkyOS BPO said its call center team will be trained on client-specific processes before onboarding, with reporting and quality checks built into each engagement.

Businesses interested in the new BPO and call center services can find more information at <https://skyosbpo.com/services/call-center-services-mohali-chandigarh>.

About SkyOS BPO

SkyOS BPO is a business process outsourcing company headquartered in Mohali, Punjab, India. The company provides outsourcing services including customer support, back-office processing, technical support, finance and accounting outsourcing, human resource outsourcing, healthcare BPO, data processing and analytics, and IT and digital solutions to clients across e-commerce, healthcare, finance, and technology sectors.

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