

Honnas Veterinary Commits to Free New Patient Exams for Austin Pet Owners Through the Year

Honnas Veterinary is formalizing its free new patient exam offer for Austin pet owners, a standing commitment tied to its mission of accessible care.

Austin, Texas Sep 22, 2026 ([IssueWire.com](https://www.issuewire.com)) - Honnas Veterinary is formalizing its free new patient exam offer for Austin pet owners, a standing commitment tied to its mission of accessible care.

A commitment made permanent

Honnas Veterinary, the female-owned, Austin-based veterinary practice founded by Dr. Cheri Honnas in 2023, is confirming that free new patient exams will remain a permanent part of how it welcomes pets and their families. The practice has offered this exam since opening. It is now stating publicly that the offer is not temporary or promotional. It is a standard part of how the clinic operates.

The decision reflects a simple idea behind the practice: cost should not be the reason a pet misses a first checkup. A free exam gives new clients a chance to meet a veterinarian, get a baseline read on their pet's health, and decide on next steps without paying for that first conversation.

Why the practice is announcing it now

Honnas Veterinary has grown quickly. In just over two years, the practice has expanded to five veterinarians and now sees more than 1,500 patients a month. Growth of that pace can push a founding practice to quietly drop the things that made it accessible in the first place. Honnas Veterinary is doing the opposite: it is naming the commitment in writing so clients, and the team, hold it to that standard going forward.

"Client and staff satisfaction is how we define success here," Honnas Veterinary says. "A free first exam is one of the clearest ways we can show a family what that looks like before they've spent a dollar."

What the commitment covers

The free new patient exam applies to any pet visiting Honnas Veterinary for the first time. It includes:

- A full physical exam with a veterinarian
- A conversation about the pet's history and any current concerns
- A recommendation for next steps, whether that's vaccines, bloodwork, or simply a wellness plan

The exam does not include diagnostics, vaccines, or treatment beyond the initial visit. Those are priced separately and discussed with the owner first. The goal of the visit is access, not a full workup at no cost.

How it fits the clinic's Fear Free approach

Honnas Veterinary has team members trained through Fear Free certification, and it uses that training to shape how pets move through the clinic, from the waiting room to the exam table. A free first visit matters more when the visit itself is designed to lower stress rather than add to it. Pairing the two, no-cost entry and a calmer exam experience, is meant to remove two of the biggest reasons pet owners put

off that first visit: money and worry.

A standard, not a limited offer

Honnas Veterinary is drawing a clear line between this and a short-term promotion. There is no expiration date attached to the free exam, and no minimum purchase or follow-up service required to receive it. The practice says it plans to keep the offer in place as it continues to grow.

"We built this practice to be accessible from day one," Honnas Veterinary says. "Formalizing the free exam is us telling our community that accessibility isn't a phase we grow out of. It's the standard we hold ourselves to as we get bigger."

What Austin pet owners should expect

Pet owners considering Honnas Veterinary for the first time can book the free exam directly with the clinic. Same guidance applies for pets of any age, from puppies and kittens to older animals in need of routine care. The practice asks new clients to bring any past medical records if available, though it is not required to receive the exam.

Honnas Veterinary sees the commitment as part of a longer pattern rather than a one-time announcement. As the practice adds staff and patient volume continues to climb, the free exam is meant to stay the same size relative to demand: available to every new pet, every time, with no fine print attached.

To read more, visit the website [here](#).

About Honnas Veterinary

Honnas Veterinary is a locally owned, female-owned veterinary practice in Austin, Texas, founded by Dr. Cheri Honnas in 2023. The practice has grown to five veterinarians and sees more than 1,500 patients each month. Honnas Veterinary offers wellness exams, vaccinations, surgery, dental care, and diagnostics, with team members trained in Fear Free handling techniques designed to reduce stress for pets during visits.

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