

Guestara Integrates with Mosler Smart Locks to Automate Room Key Issuance at Check-In

Guests completing digital check-in through Guestara now receive a secure room key automatically, with 250+ digital keys already live across properties.



Pune, Maharashtra Sep 7, 2026 ([IssueWire.com](https://www.issuewire.com)) - Guestara, the AI-powered guest management platform built for progressive hotels, has announced a partnership and live integration with Mosler, a smart access control company building intelligent lock systems for hotels, short-term rentals and co-living spaces. The integration removes one of the last manual steps at hotel arrival by issuing a secure digital room key the moment a guest completes check-in.

Booking a hotel room takes seconds in 2026. Getting into it still often does not. At most properties, a staff member has to physically create or program a room key at the front desk, which turns arrival into a queue and pulls staff away from the guest in front of them.

With the Guestara and Mosler integration, that step happens on its own. When a guest completes their digital arrival journey through Guestara, identity is verified, check-in is completed, payment is confirmed, and Mosler automatically creates the appropriate room access and sends it back through Guestara's

guest communication platform. Access can be delivered by passcode, Bluetooth or browser-based entry, depending on the property's setup. There is no waiting and no manual intervention from the front desk.

The integration is already live across multiple properties, with more than 250 digital room keys issued to date.

"Hotel room access is still surprisingly manual, and it shouldn't be," said Akshay Dekate, CEO of Guestara. "Creating a room key should not be a process. It should be an event that happens automatically once everything before it is complete. This is not something we are testing. It is running in production today, and it is already giving front desk teams their time back."

"The best hotel technology is the technology a guest barely notices," said Pranav Kapoor of Mosler. "Guests should not have to think about which system handles check-in, which one verifies their details and which one controls their room door. They should simply arrive, and everything should work. The lock should not sit at the end of the guest journey as a separate piece of hardware. It should respond when everything before it is complete. That is the kind of access infrastructure we are building at Mosler."

The integration is part of a broader push by both companies toward connected hospitality systems, where the next generation of hotel technology is built by making existing tools talk to each other rather than by adding more of them. For hotels, the practical outcome is a faster arrival experience, less front desk workload and fewer points where a guest journey can break.

The Mosler integration joins Guestara's existing capabilities across pre-arrival communication, upsell automation, in-stay engagement, AI self check-in and post-stay review generation. Guestara has onboarded 15,000+ rooms and short-term rentals to date, helping hotels save 200+ hours of manual work each month, and was recently named Best Newcomer at the Global Startup Awards South Asia Regional 2026.

About Mosler

Mosler is a smart access control company transforming traditional key-based security into intelligent, seamless experiences. Through smart lock hardware, a cloud-based management dashboard and integrations with property management systems, Mosler helps hotels, short-term rentals, co-living spaces and residential properties automate guest access, improve safety and reduce operational cost.

Learn more at www.mosler.in

About Guestara

Guestara is an AI-powered hospitality technology platform transforming the way hotels manage and monetize the guest journey. From pre-stay communication and upsell automation to in-stay engagement, AI self check-in, smart lock integration and review optimization, Guestara brings the full guest management experience into a single, intelligent platform. Trusted by hotels across Asia, Guestara is built for the progressive hotelier who wants to eliminate operational friction and grow revenue without growing headcount.

Learn more at www.guestara.com

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