

Maxicus Recognized as “Best CX Digital Transformation Company” at the India CX Summit & Awards 2026

Maxicus has been recognised as the “Best CX Digital Transformation Company” at the India CX Summit & Awards 2026, highlighting its work in AI, Live Commerce, Phygital CX, and digital innovation to deliver seamless customer experiences.



Gurgaon, Haryana Aug 19, 2026 ([Issuewire.com](https://www.issuewire.com)) - Maxicus has been recognised as the “**Best CX Digital Transformation Company**” at the **India CX Summit & Awards 2026**, recognising its continued focus on transforming customer experience through technology, innovation, and customer centric solutions.

The recognition highlights Maxicus’ efforts to help enterprises create seamless and personalised customer journeys through an integrated portfolio of **Converged CX Solutions, Live Commerce, Phygital Engagement, Intelligent AI Automation, and Knowledge Management**.

As customer expectations continue to evolve, Maxicus combines technology and human expertise to help businesses deliver connected experiences across multiple touchpoints. Its Live Commerce and Phygital Engagement solutions enable brands to create interactive digital experiences, while AI powered automation and knowledge management help improve efficiency and customer engagement.

The award marks an important milestone in Maxicus’ journey toward redefining customer experience

through digital transformation.

“We are honoured to be recognised as the Best CX Digital Transformation Company at the India CX Summit & Awards 2026. This recognition reflects the dedication of our teams and partners who continue to push the boundaries of customer experience through technology and innovation,” said [Maxicus](#).



Media Contact

Maxicus

*****@maxicus.com

+91 - 9877098771

86, Phase IV Udhyog Vihar, sector 18

<https://maxicus.com/>

Source : Maxicus

[See on IssueWire](#)