

FieldServicePro Launches AI-Native Suite That Runs Your Entire Service Business From Lead to Invoice

New field service software connects CRM, scheduling, dispatch, mobile operations, estimates, invoicing, payments and customer engagement in one platform.



The graphic features a dark blue background with a white and green FieldServicePro logo in the top right. On the left, the text 'FieldServicePro Launches AI-Native Suite' is prominently displayed in white and green. Below this, a horizontal flowchart shows the business process: Lead → Estimate → Schedule → Service → Invoice, each step in a white box with a green icon. To the right, a laptop displays a 'Schedule' calendar for May 26 to June 1, 2025, with various job entries. A smartphone next to it shows a job details screen for 'Job #1234', including customer information, service type, and a 'Start Job' button. In the foreground, a clipboard with an 'INVOICE' form and a 'PAID' stamp is visible, along with a small potted plant. In the background, a technician in a blue uniform is working on a white van labeled 'HEATING COOLING PLUMBING'.

Boca Raton, Florida Aug 20, 2026 ([Issuewire.com](https://www.issuewire.com)) - FieldServicePro today announced the launch of its AI-native business suite for service companies that want to manage the complete customer and job lifecycle in one system, from the first inquiry through scheduling, service delivery, invoicing and payment.

Built for home service companies, commercial service providers, contractors, dispatchers, operations managers and growing field teams, [FieldServicePro](https://www.fieldservicepro.com) combines field service management, customer relationship management, job operations, billing and communication. The platform is designed to reduce the handoffs and missing information that often appear when teams rely on separate calendars, spreadsheets, messaging apps, CRM tools and accounting workflows.

In a fragmented setup, a lead may arrive through a website or phone call, job details may be copied into a calendar, technicians may receive updates through chat, and billing may begin only after paperwork returns to the office. Each transfer creates another opportunity for delays, duplicate data entry or missed follow-up. FieldServicePro gives office teams and technicians a shared record of the customer, the work and the next action.

"Service businesses do not need more disconnected tools," said Vivek Sharma, Founder of FieldServicePro. "They need one reliable system that helps them manage the full job lifecycle, from

the first lead to the final invoice. FieldServicePro was built around the way service teams actually work - winning the job, scheduling the right technician, documenting the work, collecting payment and maintaining the customer relationship."

One Connected Workflow From Customer Inquiry to Payment

FieldServicePro helps teams capture and qualify leads, maintain customer and service histories, create estimates, convert approved work into jobs, schedule service visits and dispatch technicians. Field staff can use the mobile app to review schedules, customer details and job information, record time, complete forms, add notes and photos, update job status and support invoicing from the field.

Once work is completed, teams can generate invoices, record or collect payments, manage recurring billing and send payment reminders without rebuilding job information in another application. Sales pipelines, online booking, agreements with e-signature, the client portal, email, SMS and WhatsApp tools help businesses manage the steps that happen before and after the service visit as part of the same operating workflow.

The platform can serve as [pool services software](#) for companies managing recurring cleaning, inspections, repairs, technician routes and customer billing. The suite is intended for HVAC, plumbing, electrical, cleaning, pest control, landscaping, roofing, appliance repair, facility maintenance, property services and other businesses that send technicians or crews to customer locations.

AI Built Into Practical Service Operations

FieldServicePro applies AI to day-to-day service workflows rather than presenting it as a separate layer. Its AI-supported capabilities include automated estimates, online booking, appointment scheduling, agreements, marketing content and chatbots. The [Smart Scheduling Software](#) helps operations teams build and review technician schedules using job requirements and operating constraints, while workflow automation can move routine work forward based on rules set by the business.

This AI-native approach is designed to reduce repetitive administration while keeping people in control of decisions that affect customers, technicians and revenue. Dispatchers can review proposed schedules and adjust them when field conditions change. Managers retain visibility into work status and team activity, and technicians receive the information needed to complete each visit with fewer calls back to the office.

Field Service Pricing Designed for Team Growth

FieldServicePro uses flat-rate [field service pricing](#) rather than charging for each user. At the time of this announcement, the Starter plan is listed at \$199 per month and includes up to 600 service visits per month and 10,000 marketing emails. The Growth plan is listed at \$299 per month and includes up to 1,000 service visits per month and 25,000 marketing emails. Both plans include unlimited users, along with unlimited contacts, jobs, scheduling, dispatching, estimates and invoicing. This makes FieldServicePro a practical option for businesses seeking field service software with unlimited users and predictable costs as they add technicians, dispatchers and office staff. Annual billing options and a 15-day free trial are also available.

That model gives owners a clearer way to assess the cost of adding dispatchers, technicians and office staff. For buyers comparing [Jobber competitors](#), FieldServicePro offers a distinct consideration: team growth does not automatically add another software seat charge. Buyers should still compare workflow

fit, service-volume allowances, onboarding needs and the features their teams will use before choosing any platform.

Built for Small and Mid-Sized Service Businesses

FieldServicePro is part of EQUIP Inc.'s AI-native software portfolio for small and mid-sized businesses. Its product strategy focuses on practical, workflow-driven systems that replace fragmented tools while keeping implementation and daily use manageable for growing teams.

The launch extends that strategy to field operations, where the quality of the handoff between sales, the office and the technician directly affects response time, customer experience and cash flow. By keeping the entire lead-to-invoice record connected, FieldServicePro gives owners and managers a more consistent view of open opportunities, upcoming visits, work in progress, completed jobs and outstanding invoices.

About FieldServicePro

FieldServicePro is an AI-native business suite for service and field service businesses. The platform brings together CRM, sales pipelines, online booking, estimates, scheduling and dispatch, mobile job management, forms, time tracking, customer communication, invoicing, recurring billing and payments. It is designed to help home service companies, commercial service teams and contractors manage the full customer and job lifecycle from one connected system.

FieldServicePro is a product of EQUIP Inc., a technology company focused on practical business software for small and mid-sized organizations.



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