

Aurora Plumber Says Free City Water Tool Can Catch Home Leaks Before They Become Costly

As Aurora Water reports 234 drought fines issued this season, Superior Mile High Plumbing points homeowners to the free leak alert system already attached to their meter, and the plumbing problems it most often uncovers.



Aurora, Colorado Aug 8, 2026 ([Issuewire.com](https://www.issuewire.com)) - As Aurora's drought enforcement season draws attention to how closely household water use is now measured, Superior Mile High Plumbing, an Aurora-based plumbing service provider, is directing homeowners to a free tool most of them already have and few have activated: the leak alert system attached to their own water meter.

Aurora Water has invested in advanced metering infrastructure covering every customer tap in the city, with meters that transmit usage data at 15-minute intervals. That same system has driven this season's enforcement numbers, with the utility issuing 234 fines after more than 2,500 warning letters. The steepest penalties, ten fines at the \$2,000 level, went to businesses and large irrigation consumers rather than households, and residential fines begin at the \$250 tier.

But the utility has been clear that the technology works in both directions. Aurora Water notes that the

meters serve as protection against leaks and property damage, and that customers can log in and track their own usage at the same time the city sees it, making it possible to catch a running toilet or a broken irrigation line while away from home. Through EyeOnWater, a free online portal and mobile app tied to the meter upgrade, residents can monitor consumption and set continuous flow alerts. The city sends an alert when a meter records continuous usage for at least 24 hours, which it describes as unusual for a single-family home and a possible sign of a leak or a valve or hose bib left running.

"Most people in Aurora have no idea they can see this data themselves," said Hector Frias-Chavarria of Superior Mile High Plumbing. "The city built the system, the meter is already on the house, and signing up costs nothing. We get calls from homeowners who found out about a leak from a \$600 water bill. That same leak would have shown up as a flat line of continuous usage at three in the morning weeks earlier if they'd had the alert turned on."

Superior Mile High Plumbing notes that continuous flow alerts point to a problem but do not identify its source, which is where the plumbing side begins. In the company's experience, the most common culprits behind steady overnight usage are toilet flappers that fail to seal and allow water to trickle continuously, irrigation lines with underground breaks that never surface visibly, supply line drips inside walls or under sinks, and water heaters with failing pressure relief valves or slow tank leaks that drain quietly to a floor drain.

Aurora's older neighborhoods face this risk more acutely. In the Highpoint area of south Aurora, where much of the housing stock dates to the early 1980s, supply lines, shutoff valves, water heaters, and toilet components may still be original. Equipment at that age fails gradually rather than dramatically, producing exactly the kind of slow, continuous loss that a homeowner never hears and never sees until it appears on a bill or causes damage.

The company emphasizes that acting on an alert early is what keeps a minor repair from turning into a major one. A leak inside a wall or beneath a slab that runs for weeks can damage drywall, flooring, and framing well beyond the cost of the original fix. For homeowners who receive a continuous flow alert and cannot locate an obvious cause, a professional leak assessment can trace the source before the damage compounds.

Superior Mile High Plumbing operates 24 hours a day with licensed and insured technicians familiar with Aurora's housing stock, water conditions, and aging residential infrastructure. The company focuses on permanent repairs and transparent pricing rather than temporary fixes.

Aurora residents can register for the city's free water portal through Aurora Water. Homeowners who receive a leak alert or suspect a hidden leak can contact Superior Mile High Plumbing at (303) 304-0784 or visit superiormilehighplumbing.com.

About Superior Mile High Plumbing

Superior Mile High Plumbing provides residential plumbing services throughout Aurora and the Denver metropolitan area, specializing in drain and sewer repair, emergency plumbing, and water heater repair and installation. The company focuses on permanent repairs built for Colorado's plumbing challenges.

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