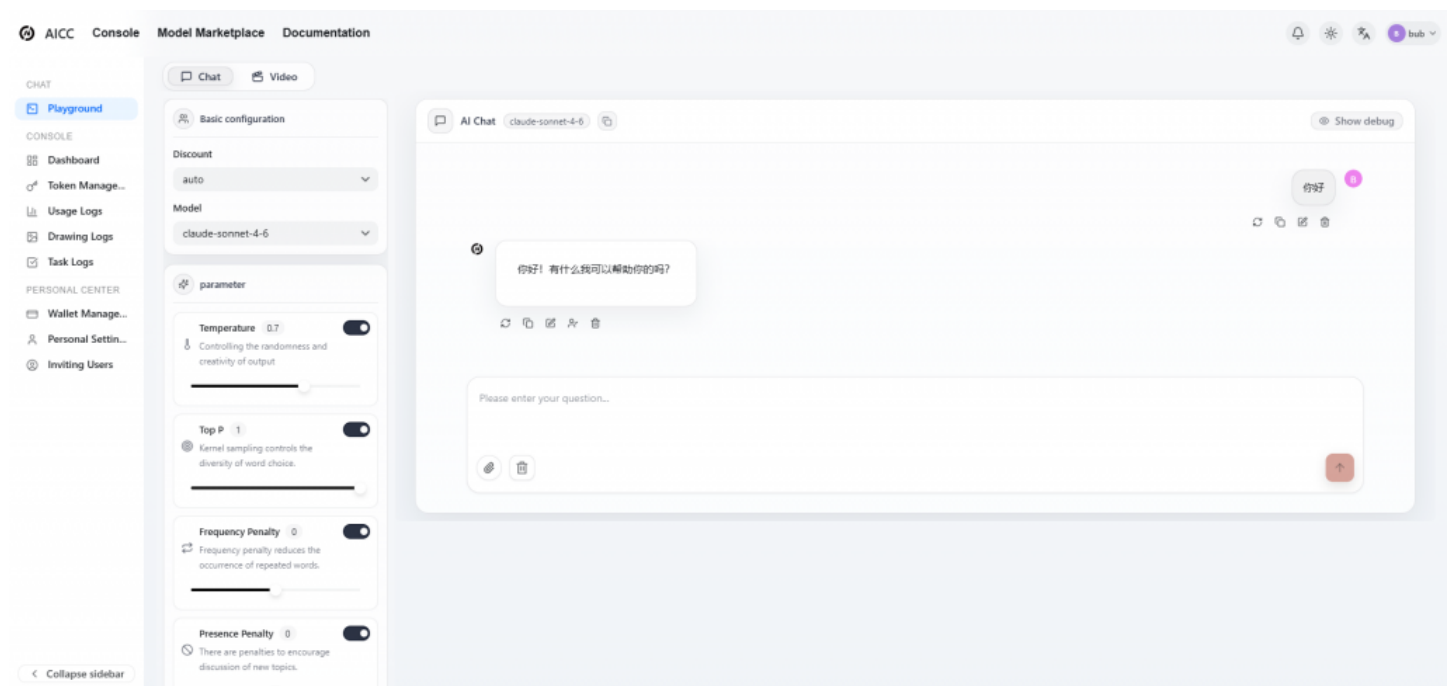


AICC Platform Demonstrates Businesses Can Deploy AI Customer Service Agents for Under \$50 Per Month



Singapore, Singapore Aug 13, 2026 (Issuewire.com) - AICC, a unified artificial intelligence API aggregation platform, today released findings showing that businesses can deploy production-ready AI customer service agents for under \$50 per month by leveraging multi-model routing across its network of more than 300 AI models.

The cost benchmark challenges a common assumption in the industry that effective AI customer service requires enterprise-grade contracts or significant upfront investment. According to AICC's data, companies using its intelligent routing system can operate AI-powered support agents at a fraction of the cost typically associated with single-provider solutions.

"The perception that AI customer service is expensive comes from a single-provider mindset," said the AICC engineering team in a statement. "When you route requests intelligently across multiple providers, the economics change dramatically. A simple classification task does not need a \$15-per-million-token model."

How the Sub-\$50 Architecture Works

AICC's approach to cost-effective AI customer service relies on request segmentation. The platform analyzes incoming customer queries and routes them to the most cost-appropriate model based on complexity, language, and required accuracy.

For instance, routine inquiries such as order status checks, password resets, and frequently asked questions are handled by smaller, lower-cost models from providers like Deepseek and Alibaba. More complex queries — those requiring nuanced reasoning, multi-step problem solving, or domain-specific

knowledge — are escalated to frontier models from OpenAI or Anthropic.

The routing decision happens in real time, with the platform enforcing quality thresholds that prevent cost optimization from degrading the customer experience. Clients can configure escalation rules, latency limits, and provider exclusions to match their specific requirements.

AICC estimates that approximately 60% of typical customer service inquiries fall into the routine category, meaning they can be handled by models costing a fraction of premium alternatives. This segmentation is the primary driver behind the sub-\$50 monthly cost for most small to mid-sized business workloads.

Multi-Model vs. Single-Provider Costs

The cost advantage becomes clear when compared to single-provider approaches. A customer service agent built exclusively on GPT-4o would cost approximately \$15 per million input tokens and \$30 per million output tokens. For a business processing 500,000 queries per month with an average of 500 input tokens and 200 output tokens per query, the monthly token cost alone would exceed \$5,000.

By routing the same workload through AICC's multi-model system — with 60% of queries handled by low-cost models at under \$1 per million tokens, 30% by mid-tier models at \$2 to \$5 per million tokens, and only 10% by frontier models — the monthly cost drops to approximately \$45 to \$50, according to AICC's calculations.

The platform also reduces indirect costs. Developers connect to AICC once through a single API endpoint rather than integrating separately with multiple providers, eliminating the engineering overhead of managing multiple billing accounts, API keys, and error-handling logic.

Targeting Startups and Growing Businesses

AICC designed the cost structure specifically for startups, e-commerce businesses, and growing companies that need AI-powered customer service but lack the budget for enterprise solutions. The platform charges only for API usage, with no minimum commitments, setup fees, or long-term contracts required.

The company reports that its platform now serves more than 10,000 active users and processes over 90 million daily API requests across all use cases. Customer service represents one of the fastest-growing segments, driven by demand from businesses seeking to automate support without the  of building in-house AI infrastructure.

Beyond customer service, AICC's platform supports AI-powered web scraping, real-time translation across 100+ languages, and generative engine optimization services — capabilities that allow businesses to consolidate multiple AI workloads on a single platform.

For more information about AICC and its multi-model AI API platform, visit www.ai.cc.

About AICC

AICC is a Singapore-based AI API aggregation platform that provides unified access to more than 300 artificial intelligence models from leading providers worldwide. The platform serves enterprises, developers, and growing businesses with intelligent model routing, cost optimization, and a suite of AI-

powered services including web scraping, real-time translation, and generative engine optimization. AICC processes more than 90 million daily API requests and serves over 10,000 active users globally. For more information, visit www.ai.cc.

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