

Ambassador of India Reviews Operations at Indian Consular Application Centres (ICACs) in Kuwait

The Ambassador of India to Kuwait, H.E. Paramita Tripathi, visited the Indian Consular Application Centres (ICACs) to review operations, interact with applicants and staff, and reaffirm the Embassy's commitment to efficient consular services.



Delhi, India Jul 31, 2026 ([IssueWire.com](https://www.issuewire.com)) - The Ambassador of India to Kuwait, **H.E. Ms. Paramita Tripathi**, conducted an official visit to the [Indian Consular Application Centres \(ICACs\) in Kuwait](#) to review service operations and assess the quality of consular assistance being provided to the Indian community. During the visit, the Ambassador interacted directly with applicants, frontline staff, and operational teams, reaffirming the Embassy's commitment to delivering efficient, transparent, and citizen-centric consular services.

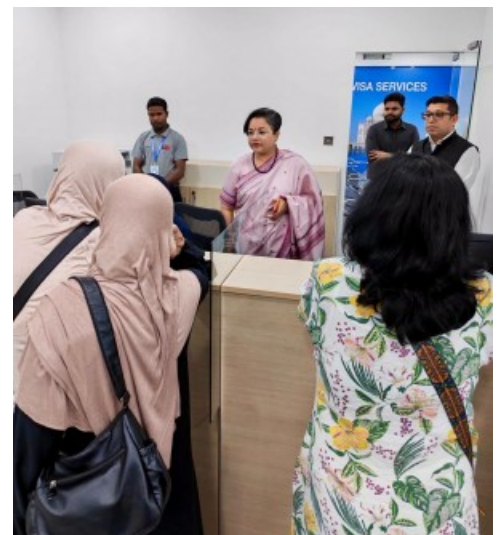
The inspection focused on the overall applicant experience, operational efficiency, service standards, and the readiness of the centres to handle increasing demand for passport, visa, attestation, OCI, and other consular services. The Ambassador reviewed service delivery processes, infrastructure, and customer support mechanisms to ensure that Indian nationals continue to receive timely and seamless assistance.

Throughout the visit, the Ambassador engaged with applicants to understand their experiences and gathered valuable feedback regarding the services offered at the centres. She also appreciated the dedication and professionalism demonstrated by the ICAC team in maintaining high service standards while efficiently managing daily operations.

The visit reflects the Embassy of India's continuous efforts to strengthen consular services and enhance accessibility for the large Indian diaspora residing in Kuwait. Ensuring the welfare, convenience, and well-being of Indian nationals remains a top priority of the Embassy, with ongoing emphasis on service excellence, transparency, and operational efficiency.

The Indian Consular Application Centres, operated by [DU Digital Global](#), play an important role in facilitating a wide range of consular services on behalf of the Embassy of India in Kuwait. Through technology-enabled processes, professional customer support, and streamlined service delivery, the centres assist thousands of applicants by providing secure and efficient access to essential consular services.

This official review further reinforces the collaborative commitment of the Embassy of India and DU Digital Global to continuously improve service quality and ensure that every applicant receives a smooth, reliable, and customer-focused experience.





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Source : Indian Consular Application Centre Kuwait

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