

Janet McKee, BAS, LPN, CMCN: PACT Licensed Practical Nurse with the Department of Veterans Affairs in Lakeland, FL

Combining Clinical Expertise, Quality Improvement, and Compassionate Care to Improve Patient Outcomes



Lakeland, Florida Jun 23, 2026 ([Issuewire.com](https://www.Issuewire.com)) - Janet McKee, BAS, LPN, CMCN, is a dedicated healthcare professional whose career reflects a steadfast commitment to patient-centered care, healthcare quality, and operational excellence. With more than 20 years of experience spanning nursing,

healthcare administration, medical documentation, and managed care, Janet has built a reputation for delivering compassionate care while helping healthcare organizations improve efficiency, compliance, and patient outcomes.

Currently serving as a Patient Aligned Care Team (PACT) Licensed Practical Nurse with the Department of Veterans Affairs in Lakeland, Florida, Janet provides comprehensive outpatient care to veterans while supporting preventive health initiatives, chronic disease management, and continuity of care. Her role encompasses a wide range of responsibilities, including administering immunizations, reviewing clinical documentation for quality and regulatory compliance, monitoring care metrics, and contributing to both facility and regional committees focused on healthcare improvement.

Janet's healthcare journey is grounded in a strong educational foundation and a dedication to continuous professional development. She earned a Bachelor of Applied Science in Healthcare Management from Polk State College after completing an Associate of Applied Science in Office Administration. She also completed her Practical Nurse training at Travis Career Center and maintains certifications as a Licensed Practical Nurse, Certified Managed Care Nurse, and Basic Life Support provider. Continuing her commitment to professional growth, Janet is currently pursuing Lean Six Sigma Yellow Belt certification to further enhance her expertise in process improvement and quality management.

Before joining the Department of Veterans Affairs, Janet served as a Senior Medical Bill Operations Associate with Summit Consulting, LLC, where she specialized in medical billing audits, reimbursement analysis, documentation review, and regulatory compliance. Her ability to identify discrepancies, improve accuracy, and ensure adherence to healthcare regulations contributed to operational efficiency and improved financial outcomes.

Earlier in her career, Janet spent more than seven years with Watson Clinic as a Senior Licensed Practical Nurse. During that time, she coordinated surgical scheduling, conducted preoperative assessments, managed medical record reviews, and played a key role as an EPIC Superuser during the organization's electronic medical record implementation. Her leadership and technical expertise helped support a smooth transition while enhancing clinical workflows and documentation practices.

Throughout every stage of her career, Janet has remained focused on what she considers the most important aspect of healthcare: the patient experience.

“What I love most about what I'm doing is making a patient see how happy they are about the care that I provide for them, and having them tell me that we need more nurses like me,” Janet explains. “That feedback means everything to me. It's about knowing that I've made a real difference in their experience and that they feel truly cared for as a person, not a number.”

For Janet, the greatest reward is not recognition or accolades, but the gratitude expressed by patients who feel heard, respected, and genuinely cared for during vulnerable moments in their healthcare journey.

In addition to her clinical expertise, Janet is known for her collaborative leadership style and commitment to fostering positive workplace culture. She has successfully developed employee recognition initiatives designed to increase engagement, boost morale, and reinforce organizational values. Her ability to balance patient advocacy with operational excellence has earned the respect of colleagues, supervisors, and patients alike.

With expertise in care coordination, patient education, quality metrics, workforce management, medical documentation, and interdisciplinary collaboration, Janet continues to serve as a valuable contributor to healthcare organizations and the communities they support.

As healthcare continues to evolve, Janet McKee remains dedicated to advancing quality care, improving patient experiences, and supporting positive health outcomes. Through compassion, professionalism, and an unwavering commitment to excellence, she continues to make a meaningful impact on the lives of the veterans and patients she serves every day.

Learn more about Janet McKee:

Through her America's Best in Medicine profile: <https://americasbestinmedicine.com/connect/Janet-McKee>

America's Best in Medicine

America's Best in Medicine is a specialist online platform dedicated to amplifying the voices of leading healthcare professionals across the United States. They bring together top healthcare providers from all specialties and cities to share expert-driven articles, research, commentary, and clinical insight. Their core purposes are to showcase excellence in healthcare, build trust between providers and the public, and ensure that expert voices are elevated and heard in shaping medicine. Through their platform, users can access a community of leaders, opportunities for providers to share expertise, and trusted guidance for patients and peers alike.

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