

Aurora Plumber Explains the Water Line Homeowners Forget They Own as City Upgrades Infrastructure

With Aurora Water actively replacing aging valves and a pressure relief vault, Superior Mile High Plumbing reminds residents the city stops at the street and the private line into the home is their responsibility.



Aurora, Colorado Jun 6, 2026 ([IssueWire.com](https://www.issuewire.com)) - Superior Mile High Plumbing, an Aurora-based plumbing service provider, is using the city's current wave of water infrastructure work to clear up a costly misunderstanding among local homeowners: the line between what the city maintains and what the property owner is responsible for. As Aurora Water replaces aging valves and a pressure relief vault along East Arapahoe Road, the company notes that many residents assume the city handles all the pipe leading to their home. It does not.

Aurora's 10-Year Capital Improvement Master Plan identifies more than \$2 billion in infrastructure needs across the city, and water system upgrades are part of that ongoing effort. But that public investment stops at the water main in the street. The water service line that runs from the main into the house, along with all the plumbing inside it, belongs to the homeowner. In Aurora's older neighborhoods, those private lines are frequently the same age as the public pipes the city is now prioritizing for replacement.

"When people see the city digging up the street to replace old water lines, they assume their whole system is covered," said Hector Frias-Chavarria of Superior Mile High Plumbing. "It's not. The city takes care of the main in the street, but the line from the street to your house and everything past it is yours. If that line is 50 years old, it's wearing out at the same rate as the public side, and a failure there is on the homeowner to fix."

Superior Mile High Plumbing specializes in drain and sewer cleaning and repair, emergency plumbing, and water heater repair and installation throughout the Denver metro area. The company reports that private-side failures often surprise homeowners because the lines are buried and out of sight until something goes wrong, at which point the repair becomes urgent and expensive.

Warning signs that a private water or sewer line is deteriorating include unexplained drops in water pressure, discolored water, soggy or unusually green patches in the yard, recurring drain backups, and rising water bills with no change in usage. These symptoms often appear gradually, giving homeowners a window to plan repairs before an outright failure occurs.

The same age-related wear applies to water heaters, which typically last 8 to 12 years. In homes built during Aurora's older development periods, original or aging water heaters frequently sit alongside aging service lines, creating multiple points of potential failure. The company recommends that homeowners in established neighborhoods have both their service line condition and water heater age evaluated rather than waiting for a leak or loss of hot water to force the issue.

Frias-Chavarria notes that the goal of the company's guidance is preventive, not promotional. Knowing where city responsibility ends allows homeowners to budget for and schedule repairs on their own terms instead of facing emergency costs. For private lines and home plumbing approaching the same age as the public infrastructure being replaced citywide, early evaluation is the difference between a planned repair and a basement emergency.

Superior Mile High Plumbing operates 24/7 with licensed and insured technicians familiar with Aurora's infrastructure, water conditions, and aging-home challenges. The company focuses on permanent repairs and transparent pricing built for Colorado's specific plumbing demands.

Aurora homeowners with questions about their private water line, sewer line, or water heater can contact Superior Mile High Plumbing at (303) 304-0784 or visit superiormilehighplumbing.com.

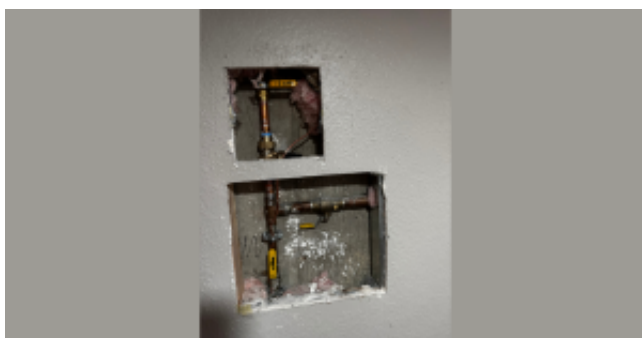
About Superior Mile High Plumbing

Superior Mile High Plumbing provides residential plumbing services throughout Aurora and the Denver metropolitan area, specializing in drain and sewer repair, emergency plumbing, and water heater services. The company focuses on permanent repairs built for Colorado's plumbing challenges.

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