

America's Best in Medicine Features Robert Reynolds, Pharm.D, LSSGB: Director of Pharmacy at St. Clair Health

Advancing Automation, Patient Care, and Team Development While Shaping the Future of Pharmacy Operations



Mount Lebanon, Pennsylvania Jun 9, 2026 ([IssueWire.com](https://www.IssueWire.com)) - Robert Reynolds, Pharm.D., LSSGB, is a highly respected pharmacy leader whose nearly two decades of experience have positioned him at the forefront of innovation, operational excellence, and patient-centered healthcare. As Director of

Pharmacy at St. Clair Health, Dr. Reynolds oversees system-wide pharmacy operations, leading initiatives that enhance safety, improve efficiency, and strengthen the quality of care delivered across the organization.

Since launching his pharmacy career in 2007, Dr. Reynolds has built a distinguished track record of transforming pharmacy services through strategic leadership, technology integration, and a commitment to continuous improvement. His expertise spans clinical operations, regulatory compliance, medication safety, and performance optimization, making him a trusted leader within the healthcare industry.

Before joining St. Clair Health in 2021, Dr. Reynolds held a variety of progressive leadership positions within UPMC, including clinical lead, regulatory and safety manager, and operations manager. Throughout those roles, he demonstrated a consistent ability to identify challenges, implement innovative solutions, and deliver measurable results. One of his earliest accomplishments was pioneering the first neurotrauma service line in western Pennsylvania, helping address a critical need for specialized patient care and establishing a foundation for improved treatment outcomes.

His passion for improving access to care became especially evident during his work at UPMC McKeesport, where he focused on serving underserved patient populations. Through strategic process improvements and enhanced care coordination, Dr. Reynolds led efforts that dramatically increased “meds-to-beds” compliance rates from just 10 percent to more than 90 percent. The initiative significantly improved medication access and continuity of care for patients transitioning from hospital to home.

A Lean Six Sigma Green Belt-certified professional, Dr. Reynolds is known for his analytical approach to problem-solving and performance improvement. He thrives on tackling complex operational challenges and transforming them into opportunities for growth and efficiency.

“What I enjoy most about practicing medicine is probably the people development,” says Dr. Reynolds. “I think there are two things that really drive my passion. The first is seeing someone come in, giving them the tools and successes, having those conversations through the course of their career, and seeing them move on and be promoted, whether internally or externally. The second is taking a performance improvement project that looks chaotic, breaking it down into manageable pieces, creating solutions, and seeing the results come to life.”

Since arriving at St. Clair Health, Dr. Reynolds has led a comprehensive transformation of the pharmacy department. Under his leadership, the organization developed one of the nation’s first fully automated pharmacy systems featuring perpetual inventory tracking, an innovation that has enhanced efficiency, accountability, and medication management. He has also overseen substantial departmental growth, expanding the clinical pharmacy team and achieving strong compliance within medication history programs.

Beyond his operational achievements, Dr. Reynolds is deeply committed to mentoring and developing future healthcare leaders. He actively supports pharmacy student training programs and frequently shares his expertise as a guest lecturer and industry speaker. His dedication to professional development has helped prepare the next generation of pharmacists for successful careers in a rapidly evolving healthcare environment.

Known for building high-performing teams, solving complex challenges, and driving meaningful change, Dr. Robert Reynolds continues to advance pharmacy practice while exploring broader opportunities to influence healthcare leadership and innovation on a larger scale.

Learn more about Dr. Robert Reynolds:

Through his America's Best in Medicine profile: <https://americasbestinmedicine.com/providers/Robert-Reynolds>

America's Best in Medicine

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