

Univision Computers Expands Premier Managed IT Services to Spokane, Washington Businesses

Trusted IT partner since 1989 delivers fast, friendly, and proactive technology services—including managed IT, cybersecurity, VoIP, cloud computing, and secure business AI—to small and mid-sized organizations across the Spokane region.



Spokane, Washington May 23, 2026 ([Issuewire.com](https://www.issuewire.com)) - Univision Computers, an award-winning managed services provider (MSP) recognized as a Kaseya Blue Diamond Partner, CRN MSP 500 honoree, CompTIA-trustmarked organization, and Microsoft Partner, today announced the expansion and continued growth of its full suite of managed IT services for businesses throughout Spokane, Washington and the surrounding Inland Northwest. With more than three decades of experience supporting organizations across Washington, Northern Idaho, Montana, and Florida, Univision Computers is making its proactive, security-first approach to technology more accessible than ever to Spokane-area companies that depend on reliable IT to operate, compete, and grow.

Spokane has emerged as one of the most dynamic business hubs in the Pacific Northwest, with rapid growth in healthcare, manufacturing, professional services, legal, financial, construction, logistics, and nonprofit sectors. As local businesses scale, the demand for trustworthy, responsive, and security-focused IT support has never been higher. Univision Computers is answering that call with a comprehensive lineup of services designed to eliminate downtime, harden cybersecurity defenses, modernize communications, and unlock new productivity through automation and artificial intelligence.

"Spokane business owners deserve more than a help desk that treats them like a ticket number," said a spokesperson for Univision Computers. "They deserve a true technology partner—one that picks up the

phone, knows their environment, plans for the future, and treats their network like it's our own. That's exactly what we've been delivering since 1989, and we're proud to bring that same level of care, accountability, and expertise to every business in the Spokane region."

A Response to a Growing Problem: Reactive, Overpriced, and Insecure IT

Across the country, small and mid-sized businesses are increasingly frustrated with IT providers that under-deliver. Common complaints include slow response times, unclear or padded billing, inconsistent communication, and—most alarming—weak cybersecurity protections that leave organizations exposed to ransomware, phishing, business email compromise, and data breaches. For Spokane businesses, the stakes are especially high. A single hour of downtime can cost thousands of dollars in lost productivity, missed revenue, and damaged customer trust. A successful cyberattack can be catastrophic, with average ransomware recovery costs frequently exceeding hundreds of thousands of dollars when factoring in downtime, legal fees, regulatory penalties, and reputation damage.

Univision Computers was built specifically to solve these problems. The company's model is rooted in proactive IT—stopping issues before they impact the business—paired with a layered cybersecurity approach that protects data, employees, and customers from today's most aggressive digital threats. Every Spokane client receives a dedicated team that understands their environment, their goals, and their industry-specific compliance needs.

Comprehensive Services Now Available to Spokane Businesses

Univision Computers offers a full portfolio of services to Spokane businesses, allowing organizations to consolidate IT, communications, security, and automation under one accountable partner. Highlighted offerings include:

1. Managed IT Services

Univision Computers' flagship offering provides Spokane businesses with a complete outsourced IT department. The service includes 24/7 network monitoring, unlimited help desk support, proactive patching and updates, vendor management, strategic IT planning, and on-site support when needed. Instead of waiting for something to break, Univision's engineers continuously monitor systems, identify warning signs, and resolve issues before users ever notice.

For Spokane companies that have been burned by reactive "break-fix" providers, the difference is dramatic. Predictable monthly pricing replaces surprise invoices. Fast response times replace hours-long waits. Strategic technology roadmaps replace ad-hoc decision-making. Learn more at [Spokane Managed IT](#).

2. Co-Managed IT Services

Many growing Spokane organizations already have one or two internal IT staff members who are stretched thin. They don't need to be replaced—they need reinforcements. Univision Computers' co-managed IT services give in-house teams the tools, expertise, and additional capacity they need to scale without the cost of hiring more full-time employees.

Co-managed clients receive access to enterprise-grade monitoring and ticketing platforms, advanced cybersecurity tools, vCIO-level strategic planning, and a deep bench of specialized engineers covering networking, cloud, security, and compliance. Internal IT teams stay focused on the projects and

relationships that matter most, while Univision handles overflow tickets, after-hours support, complex projects, and 24/7 monitoring. The result is a stronger, more resilient IT operation at a fraction of the cost of expanding headcount. Details are available at [Spokane Co-Managed IT](#).

3. Network Security & Cybersecurity

Cyberattacks are no longer a question of "if" but "when." Spokane businesses—particularly those in healthcare, finance, legal, and manufacturing—are prime targets for ransomware gangs, phishing campaigns, and nation-state-backed threat actors. Univision Computers delivers a layered, defense-in-depth cybersecurity program that protects organizations at every layer of the technology stack.

Services include next-generation firewalls, endpoint detection and response (EDR), 24/7 security operations center (SOC) monitoring, multi-factor authentication, email filtering and anti-phishing protection, dark web monitoring, vulnerability scanning, security awareness training for employees, and incident response planning. Whether a Spokane business needs to satisfy HIPAA, PCI-DSS, CMMC, or cybersecurity insurance requirements, Univision's team provides the documentation, controls, and ongoing monitoring required to meet and exceed compliance standards. Explore the full security portfolio at [Spokane Network Security](#).

4. Data Backup & Disaster Recovery

Data is the lifeblood of every modern Spokane business. Customer records, financials, project files, intellectual property, and email archives all represent years of work and millions of dollars in value. Yet many businesses still rely on outdated backup systems—or worse, no backup strategy at all—that leave them dangerously exposed to hardware failure, ransomware, accidental deletion, or natural disasters such as wildfires and severe winter storms common to the Inland Northwest.

Univision Computers provides automated, encrypted, and continuously tested data backup and disaster recovery solutions that combine on-site and cloud-based protection. Critical systems can be restored in minutes—not days—dramatically reducing downtime and revenue loss. Recovery plans are documented, regularly tested, and aligned with each client's recovery time objectives (RTOs) and recovery point objectives (RPOs). Learn more at [Spokane Data Backup & Recovery](#).

5. Cloud Computing & Migration

The cloud is no longer optional—it's the foundation of modern business. Univision Computers helps Spokane organizations migrate to and optimize Microsoft 365, Microsoft Azure, and private cloud platforms with secure, scalable architectures designed for collaboration, remote work, and long-term cost efficiency. Whether a business is replacing aging on-premise servers, enabling hybrid work, or building cloud-native applications, Univision's certified engineers manage the migration end-to-end with minimal disruption.

Cloud services include Microsoft 365 deployment and management, SharePoint and Teams configuration, identity and access management with Entra ID, Azure infrastructure design, hybrid cloud integration, and ongoing optimization to control sprawl and costs. More information is available at [Spokane Cloud Computing](#).

Additional Services Available to Spokane Clients

Beyond the five core services highlighted above, Univision Computers also delivers:

- **Business VoIP Phone Services** — Crystal-clear cloud-based phone systems featuring call routing, voicemail-to-email, mobile softphones, video conferencing, and enterprise reliability, all supported by a local team. Ideal for Spokane businesses tired of expensive, inflexible legacy phone lines.
- **Business Process Automation & Custom Development** — Streamline operations, eliminate repetitive tasks, and reduce human error with custom workflow automation, CRM integrations, and tailored application development.
- **Hatz AI – Secure AI for Business** — Empower Spokane teams with ChatGPT-style productivity in a private, business-grade environment. Hatz AI provides centralized administrative controls, complete audit trails, and secure access to more than 58 top AI models—without exposing sensitive business data to public model training. Companies can finally embrace generative AI confidently, knowing their data stays private and compliant.

Why Spokane Businesses Are Choosing Univision Computers

Choosing the right managed IT partner is one of the most consequential decisions a business owner will make. Univision Computers delivers four clear advantages that resonate strongly with Spokane organizations:

1. Regional Experts Who Understand the Inland Northwest. Univision Computers is not a faceless national call center routing tickets to overseas queues. The team understands the realities of doing business in Spokane—from the seasonal challenges of weather-related outages to the unique compliance requirements faced by healthcare networks, manufacturers, and professional service firms. That regional presence translates into faster response times, deeper relationships, and a real understanding of the local business landscape.

2. Proactive IT That Prevents Problems. Reactive IT support is expensive and disruptive. Univision Computers flips the model with 24/7 monitoring, scheduled maintenance, automated patching, and ongoing strategic planning. Most issues are detected and resolved before users ever notice. The result is dramatically less downtime, more predictable budgets, and a technology environment that supports growth instead of getting in the way.

3. Cybersecurity Built Into Every Service. Security is not a bolt-on at Univision Computers—it is woven into every service the company delivers. From the firewall configurations that protect the perimeter, to the endpoint protection that defends every laptop, to the secure backups that ensure recoverability, to the employee training that hardens the human layer, Spokane clients receive a complete, layered defense. This holistic approach is essential as cybersecurity insurance carriers tighten requirements and regulators expand oversight.

4. Service Clients Can Actually Count On. Communication, follow-through, and accountability are the differentiators that clients consistently cite. Calls are answered by real people. Tickets are resolved—not just acknowledged. Strategic reviews happen on schedule. Invoices match expectations. For business owners who have grown weary of chasing their IT provider for updates, Univision Computers represents a refreshing return to genuine partnership.

Industries Served in the Spokane Region

Univision Computers supports a wide range of industries throughout Spokane and the broader Inland Northwest, including:

- **Healthcare & Medical Practices** — HIPAA-compliant IT, secure patient data handling, EMR/EHR support, and medical device network segmentation for clinics, dental offices, specialty practices, and behavioral health providers across the Spokane region.
- **Legal Firms** — Document management, secure file sharing, encrypted email, mobile device management, and ABA-aligned cybersecurity controls for solo practitioners, mid-sized practices, and multi-attorney firms operating throughout downtown Spokane and the surrounding communities.
- **Financial Services & Accounting** — PCI-DSS, FTC Safeguards Rule, and SEC-aligned controls for CPAs, financial advisors, wealth management firms, insurance agencies, credit unions, and tax professionals who handle highly sensitive client financial data.
- **Manufacturing & Industrial** — Operational technology (OT) security, ERP system support, industrial network segmentation, and uptime-focused infrastructure for the manufacturers, fabricators, and distributors that fuel Spokane's industrial corridor.
- **Construction, Engineering & Architecture** — Mobile workforce enablement, secure project file collaboration, BIM/CAD performance optimization, jobsite connectivity, and protection of bid data and intellectual property for AEC firms across Eastern Washington.
- **Nonprofits & Faith-Based Organizations** — Cost-effective IT support, donor data protection, Microsoft 365 nonprofit licensing, and grant-friendly technology planning to help mission-driven organizations stretch every dollar further.
- **Professional Services** — Marketing agencies, consulting firms, real estate brokerages, property management companies, and other client-service businesses that depend on responsive, secure, and always-available technology.
- **Logistics, Transportation & Warehousing** — Fleet connectivity, warehouse Wi-Fi, scanner and barcode infrastructure, TMS/WMS support, and 24/7 monitoring to keep goods moving across the Inland Northwest.
- **Education & Training Organizations** — Secure student and staff networks, classroom technology support, content filtering, and FERPA-aligned data protection for private schools, training centers, and educational nonprofits.
- **Hospitality, Retail & Service Businesses** — POS support, guest Wi-Fi, PCI compliance, and reliable connectivity for restaurants, hotels, retailers, and service-based businesses serving Spokane residents and visitors.

Built for Spokane's Unique Business Environment

Spokane is more than a city—it is the economic engine of the Inland Northwest, connecting Eastern Washington, Northern Idaho, Western Montana, and beyond. Businesses here face a distinctive blend of opportunities and challenges: a growing and increasingly remote workforce, geographic distance from major metro IT vendors, seasonal weather events that can disrupt power and connectivity, and a rising tide of cyber threats that does not discriminate by ZIP code. Univision Computers' service delivery model is purpose-built for exactly this environment, combining remote-first efficiency with on-site

responsiveness when it matters most.

From Riverside and the University District to the Spokane Valley, Liberty Lake, Airway Heights, Cheney, Deer Park, and Mead, Univision Computers is ready to support businesses wherever they operate. Hybrid and remote workforces are fully supported with secure VPN, zero-trust access, cloud-based collaboration, and endpoint management that keeps every device protected—whether the user is in a downtown high-rise, a Valley warehouse, or a home office in the surrounding foothills.

A Proven Track Record Since 1989

Founded in 1989, Univision Computers has spent more than 35 years helping businesses navigate every major shift in modern technology—from the rise of client-server networking, to the internet revolution, to the explosion of mobile and cloud computing, to today's AI-driven transformation. Few IT partners can match that depth of experience, and even fewer can pair it with the agility, modern tooling, and security maturity required to thrive in today's threat landscape.

The company's industry recognition reflects that commitment to excellence:

- **Kaseya Blue Diamond Partner** — A distinction reserved for the most elite managed services providers leveraging best-in-class IT management and security platforms.
- **CRN MSP 500** — National recognition as one of the top managed service providers in North America.
- **CompTIA Managed Services Trustmark** — A rigorous certification verifying adherence to industry best practices in service delivery, security, and customer care.
- **Microsoft Partner** — Certified expertise in Microsoft 365, Azure, Entra ID, and the broader Microsoft cloud ecosystem.

These credentials are not just trophies on a shelf—they translate directly into better outcomes for Spokane clients in the form of stronger security, smarter technology investments, faster issue resolution, and access to the latest enterprise-grade tools at small-business prices.

Free Resource for Spokane Business Owners

To help Spokane decision-makers make smarter technology choices, Univision Computers is offering a complimentary copy of its acclaimed guide, *The Washington, Northern Idaho, Montana and Florida Business Owner's Guide To IT Support Services And Fees*. This straightforward resource demystifies common IT pricing models, exposes the hidden fees and gotchas that plague the industry, and provides the questions every business owner should ask before signing an IT contract. The guide is available at no cost at univisioncomputers.com

Schedule a Free Consultation

Spokane business owners interested in learning how Univision Computers can reduce their IT headaches, strengthen their cybersecurity posture, and unlock new productivity through automation and AI are invited to schedule a complimentary, no-obligation consultation. During the consultation, a Univision technology advisor will review the organization's current environment, identify gaps and risks, and outline a clear roadmap for moving forward.

To schedule a consultation, Spokane businesses can call **800-597-6623** or book a discovery call at univisioncomputers.com to request a meeting online.



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Source : Univision Computers

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