

Michael Griffin Calls for Clearer Standards in Skill-Based Gaming Operations

Michael Anthony Griffin Sr., CEO of National Business Center, Inc. in Knightdale, North Carolina, outlines what responsible operational practice looks like in the skill-based gaming industry.



Raleigh, North Carolina May 14, 2026 (Issuewire.com) - Trend One: The Move to Digital Infrastructure

Online platforms have changed what customers expect from local gaming businesses. Participants who once engaged exclusively through physical locations now expect digital access, rewards programs, and account-based experiences. National Business Center, Inc. has responded to this shift through the development of the Vegas-Style online casino and the Vegas-Style Rewards program. For Griffin, this shift is not optional. Businesses that did not develop digital infrastructure during the 2019 and 2020 period found themselves with fewer options. Those who did came out of that disruption with more capability than they had going in.

Trend Two: Regulatory Attention Is Increasing

Skill-based gaming occupies a distinct regulatory space that varies by state and continues to evolve. Griffin has observed that operators who pay close attention to regulatory developments, rather than reacting to them after the fact, maintain a significant operational advantage. His approach at National Business Center, Inc. has been to build practices that can adapt to regulatory change rather than ones that depend on a fixed regulatory environment. This orientation toward compliance as a business asset rather than a burden reflects his longer-term view of the industry.

Trend Three: Consumer Trust Is Becoming a Competitive Factor

As the skill-based gaming sector becomes more visible, consumer trust is emerging as a differentiating factor between operators. Griffin has spoken publicly about responsible gaming and personal control as values that belong in the design of the product, not just in marketing language. Businesses that communicate clearly about how their products work, what the rules are, and what protections exist for participants are, in Griffin's view, building something more durable than businesses that do not.

What This Means for Operators

These three trends point in the same direction: toward operations that are more transparent, more digitally capable, and more attentive to the regulatory and consumer landscape. Griffin's own company is an example of one approach to navigating this environment from a regional base, without the scale of a national operator. Identify which of these three trends most directly affects your current operations. Pick one and develop a concrete response this month.

About Michael Anthony Griffin Sr.

[Michael Anthony Griffin Sr.](#) is the CEO of National Business Center, Inc. and Chairman of the Board of Directors for Vegas-Style Skill Games and Blue Bull Gaming. He is based in Knightdale, North Carolina. His career in the gaming and customer service industries spans more than a decade. More information is available at vegasstylenc.com.

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