

Melbourne's VIP Plumbing Group Champions Digital-First Compliance for Commercial Facilities

With more than 30 years servicing aged care homes, schools and manufacturing sites, the Ringwood-based firm is helping facility managers move from reactive repairs to preventative, digitally documented maintenance programmes across Greater Melbourne.



Melbourne, Victoria May 14, 2026 ([Issuewire.com](https://www.issuewire.com)) - Across Greater Melbourne, facility managers are facing mounting pressure to keep commercial plumbing systems safe, compliant and operational. Recurring blockages in busy aged care kitchens, overdue backflow testing in schools, and unexpected hot water failures in industrial plants are no longer just maintenance headaches; they are regulatory and reputational risks. In response, VIP Plumbing Group, a Ringwood-based commercial plumbing specialist with more than three decades of experience, is calling on facility managers to rethink how they approach plumbing maintenance.

The company, which services aged care providers, education institutions, manufacturing sites, commercial property portfolios and student accommodation operators across Greater Melbourne, says the shift from reactive callouts to proactive, digitally documented maintenance programmes is one of the most significant changes the industry has seen in years.

A Sector Under Pressure

Commercial plumbing is no longer simply about clearing blockages and fixing leaks. Facilities such as aged care homes and schools must comply with stringent Australian standards covering backflow prevention, thermostatic mixing valves (TMVs), fire safety systems and trade waste. Missed testing windows can trigger compliance breaches, insurance complications and, in the case of aged care, audit findings that affect operational accreditation.

Manufacturing and industrial sites face their own challenges. Trade waste failures, grease trap

overflows, and compressed air or gas fitting issues can halt production lines and create significant financial losses within hours. For commercial property managers, ongoing plumbing problems erode tenant satisfaction and increase lifecycle costs.

According to the team at VIP Plumbing Group, the common thread across all of these sectors is a lack of visibility. Facility managers often inherit ageing infrastructure, fragmented service histories and inconsistent contractor records, making it difficult to plan, budget or prove compliance during audits.

Why Proactive, Documented Maintenance Matters

The company's approach is built around preventative maintenance, transparent reporting and rapid emergency response. The team delivers scheduled inspections, backflow testing, TMV testing, fire protection system checks, hot water servicing, CCTV drain inspections and hydro jetting under one roof. Every job is documented through the SimPRO digital platform, giving clients real-time job tracking, photo evidence and audit-ready compliance reports.

"Most of the facility managers we speak with aren't short of contractors, they're short of clarity," said Darren Walton, owner of VIP Plumbing Group. "They want to know exactly what was tested, when it was tested, and what needs attention next. Digital reporting changes that conversation completely. It moves plumbing from a cost centre to a controlled, predictable part of facility operations."

The firm works with a wide range of recognised organisations, including aged care operators such as Bapcare and Blue Cross, industrial and manufacturing clients including Air Liquide, Fuchs, Kenworth and PACCAR, and commercial property leaders such as Jones Lang LaSalle. Each client receives a tailored maintenance programme aligned to their facility type, compliance obligations and operational hours.

Industry Insights and Supporting Data

Industry bodies such as Master Plumbers Australia consistently highlight compliance and skills shortages as priority issues facing the trade. Aged care, in particular, has come under increased regulatory scrutiny following the Royal Commission into Aged Care Quality and Safety, with infrastructure safety, including plumbing and water systems, now firmly on the agenda for providers.

VIP Plumbing Group reports that facilities moving from reactive to scheduled maintenance typically see fewer after-hours emergency callouts, lower repeat-fault rates and a smoother audit experience. Client data indicates that issues such as recurring drain blockages, hidden ceiling and wall leaks, and overdue compliance testing are among the most common, and most preventable, problems facing Melbourne's commercial sites.

The firm's emergency response capability covers severe drain blockages, main sewer line failures, burst pipes, confined space pump station issues, trade waste system failures and stormwater drainage problems. Specialist services include gas fitting, compressed air line installations and metal roof plumbing, all delivered by fully licensed and insured commercial plumbers operating to Master Plumbers Australia standards.

A Practical Path Forward

For facility managers navigating tight budgets, ageing assets and rising compliance expectations, the message from the VIP Plumbing Group team is straightforward: prevention costs less than reaction, and

visibility is non-negotiable.

"Plumbing should never be the reason a facility loses a day of operations, fails an audit, or risks the safety of residents and students," Adam Dluzewski added. "With the right programme, the right reporting and the right team, those outcomes are entirely avoidable."

The company invites facility managers across Melbourne to request a free site assessment, during which its team reviews existing systems, identifies compliance gaps and recommends a tailored maintenance programme.

About VIP Plumbing Group

VIP Plumbing Group is a Melbourne-based commercial plumbing company with more than 30 years of experience servicing aged care, education, industrial, manufacturing, commercial property and student accommodation sectors across Greater Melbourne. Headquartered in Ringwood, Victoria, the company offers preventative maintenance and compliance, emergency plumbing, fire safety, general plumbing, gas fitting, trade waste and roofing services, all supported by SimPRO digital reporting for full transparency. The business is a proud Master Plumbers member, fully licensed and insured.

For more information, visit <https://vipplumbing.com.au> or contact the team on 1800 319 522 or office@vipplumbing.com.au.

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