

Saxon AI launches Alssist, an enterprise AI platform built on Microsoft technology stack

Alssist brings together AI assistants, agent studio, and enterprise search into a single platform — deeply integrated with SAP, Microsoft 365, Dynamics 365, Salesforce, ServiceNow, and other enterprise systems.



Irving, Texas Apr 29, 2026 ([IssueWire.com](https://www.issuewire.com)) - Saxon AI, a global enterprise AI partner, launched [Alssist](#), an enterprise AI platform purpose-built to help organizations operationalize AI at scale. Built on Microsoft's technology stack and deeply integrated across leading enterprise systems, Alssist enables organizations to embed intelligence directly into the flow of work — across functions, teams, and geographies.

A Platform Built for Enterprises

Alssist is designed to meet enterprises where they are — across the complex, multi-system environments that define modern operations. At its core, Alssist leverages AI models pre-trained on deep domain knowledge, enabling it to perform industry and function-specific tasks with far greater accuracy and efficiency than general-purpose AI.

The platform comprises three core capabilities:

- AI Assistants — Role-specific, use-case-driven AI assistants that automate enterprise workflows and bring real-time insights and recommendations across business functions, such as finance, sales, HR, legal, supply chain, and more.

- Alssist Studio — An agent studio that enables organizations to build, configure, and deploy custom AI agents tailored to their specific workflows and business logic.
- Enterprise Search — An intelligent search layer that integrates disparate data sources, enabling employees to find the right information instantly — regardless of where it lives.

Built on Microsoft Azure, Alssist leverages Azure Data Lake, Microsoft Fabric, Semantic Kernel, and the broader Microsoft AI ecosystem to deliver secure, scalable, and future-ready AI capabilities to enterprise customers.

Deep Integrations Across the Enterprise Stack

What sets Alssist apart is its ability to connect seamlessly with the systems enterprises already rely on. Alssist integrates natively with SAP ECC and S/4HANA, Microsoft 365, Dynamics 365, Salesforce, ServiceNow, and other core enterprise platforms — enabling AI to operate within existing workflows rather than alongside them. Employees can query complex backend systems using plain natural language, receive contextual recommendations, and take action — without switching applications or waiting on support teams.

Proven in the Field: The Riddell Story

The power of Alssist is best illustrated through Riddell, one of America's most iconic sports brands with over 96 years of history. Facing a challenge familiar to many enterprises — sales reps spending more time chasing data than building customer relationships — Riddell partnered with [Saxon AI to deploy RIA](#) (Riddell Intelligent Assistant), powered by Alssist, on Microsoft Azure and accessible directly within Microsoft Teams.

The results speak for themselves:

- 73% of sales reps use RIA at least once or twice a week
- 21,000+ hours saved annually across the organization
- 59% of reps report responding to customer questions faster
- More than a third of reps now bypass sales support entirely, getting answers through RIA
- Roughly 20% of reps are making one to five additional customer calls per day due to reclaimed time

The entire implementation — from conception to rollout — took just seven months. Riddell's story has since been featured on [Microsoft's official Customer Stories](#), recognizing the real-world impact of the solution.

"Alssist was built on a simple but powerful belief — that AI should work where your people work, not the other way around," said Gopi Kandukuri, CEO of Saxon AI. "By building on Microsoft's technology stack and [integrating deeply with SAP](#) and other enterprise systems, we've created a platform that delivers intelligence in the moment it matters most. Riddell is proof of what's possible, and we're excited to bring that same capability to enterprises across every industry."

About Saxon AI

[Saxon AI](#) is a global enterprise AI partner specializing in cloud, data, AI, and enterprise applications. With over 20 years of experience and a track record of serving 100+ global enterprise customers, Saxon brings deep expertise across the Microsoft ecosystem to help organizations modernize operations,

enhance customer experiences, and drive measurable business outcomes. With offices in the United States, Singapore, the UAE, and India, Saxon supports customers worldwide in delivering scalable, secure, and future-ready solutions — from cloud transformation to AI adoption.

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