

SAN Softwares Launches Workflow Management Based AI Voice Agent to Support Business Automation in India

New AI driven voice solution helps companies manage customer calls and workflow tasks in a more structured and efficient way



Gurgaon, Haryana May 6, 2026 ([Issuewire.com](https://www.issuewire.com)) - SAN Softwares has announced the launch of its workflow management based AI voice agent aimed at helping businesses improve communication and daily operations. The new solution is introduced as part of the company's focus on simple and practical automation for growing business needs.

The AI voice agent is designed to handle customer calls, answer basic queries and guide conversations without manual support. It helps businesses manage regular communication in a more organized way which reduces delays and improves response time. The system also supports workflow management by keeping tasks and communication connected in one process.

With increasing call volume in many industries businesses often face challenges in managing customer interaction on time. This solution helps reduce that gap by providing a consistent communication flow. It supports handling multiple calls and ensures that customers receive timely responses without increasing team workload.

The platform is suitable for businesses that require regular customer engagement such as service providers support teams and sales operations. It helps maintain proper records of communication and supports better tracking of daily activities. This improves clarity in operations and helps teams stay more organized.

This launch reflects the growing demand for AI based solutions in business communication. Many companies are now moving towards tools that can handle routine tasks and support faster decision making. The workflow management based [AI voice agent](#) is developed to meet this need with a simple and easy to use system.

A spokesperson from SAN Softwares said This solution is created to make communication and workflow management easy for businesses It helps reduce manual effort and allows teams to focus on more important work while daily tasks are handled smoothly

The company continues to expand its range of communication and automation solutions to support businesses in managing operations more effectively. The focus remains on building tools that are easy to use and practical for real business needs.

About SAN Softwares

SAN Softwares is an India based technology company that provides software solutions for business communication and management. The company offers [call center software](#) dialer systems and AI based tools that help businesses improve efficiency and manage daily operations in a better way.





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