

Michael Griffin Advocates a Simple Standard: Know the System You Use

Michael Griffin of Knightdale, North Carolina, urges individuals to understand the rules, habits, and systems that shape their everyday decisions.



Charlotte, North Carolina Apr 21, 2026 ([Issuewire.com](https://www.issuewire.com)) - Michael Griffin, CEO and Chairman of National Business Center, Inc., is encouraging individuals to adopt a simple but often overlooked standard: understand the systems you use before relying on them.

In a fast-moving environment shaped by online platforms, constant updates, and easy access, Griffin says many people skip the basics — and it costs them.

“Most problems I see don’t come from complexity,” Griffin said. “They come from people not knowing how something actually works.”

His message applies beyond gaming. It touches how people manage time, money, and daily habits.

The Cost of Ignoring the Basics

Recent data highlights how often people overlook simple steps:

- Nearly 60% of users admit they do not read terms or rules before using online platforms.
- Over 70% of people underestimate how much time they spend on apps each day.
- Around one-third of consumers report confusion about rewards, fees, or conditions tied to digital services.
- Studies show that lack of understanding of basic systems contributes to poor decision-making in over 50% of cases involving user error.

These are not edge cases. They are common patterns.

Griffin has seen this firsthand.

“We rolled out a promotion once where everything was clearly explained,” he said. “People still misunderstood it because they didn’t take a few minutes to read it.”

A Simple Standard That Works Anywhere

Griffin’s recommendation is direct: before using any system, understand how it works.

That includes:

- Rules
- Limits
- Conditions
- Patterns of use

“You don’t need expert knowledge,” Griffin said. “You just need awareness.”

He emphasizes that this applies across daily life.

Apps. Subscriptions. Rewards programs. Work systems. Even personal routines.

“If you don’t understand the structure, you’re reacting instead of deciding,” he said.

Why Awareness Improves Outcomes

Griffin believes better outcomes come from simple habits.

One of those habits is tracking behavior.

“Track what you’re actually doing, not what you think you’re doing,” he said. “That alone will change how you make decisions.”

He points to engagement patterns in his own industry as an example.

“It’s not one long session anymore,” Griffin said. “It’s repeated behavior. People check in more often than they realize.”

This applies beyond gaming. Small, repeated actions shape results over time.

Where People Go Wrong

According to Griffin, most people do not fail because they lack ability. They fail because they skip basic steps.

They:

- Assume instead of checking
- React instead of planning
- Follow habits without reviewing them

“Speed is not the problem,” Griffin said. “Lack of clarity is.”

He believes that slowing down for a few minutes upfront prevents larger issues later.

“Clarity matters more than speed,” he said.

A Practical Approach Anyone Can Use

Griffin suggests a simple approach anyone can apply immediately:

- Read the basic rules of anything you use
- Check how often you engage with it
- Understand limits and conditions
- Review your behavior weekly

These steps are simple. But they are rarely followed consistently.

“You don’t need a new system,” Griffin said. “You need to understand the one you already use.”

A Broader Lesson for Everyday Life

Griffin’s perspective comes from years of working through different roles, starting at the ground level.

He learned early that understanding systems creates control.

“I started on the customer side,” he said. “That taught me how people actually interact with things, not how we assume they do.”

That insight continues to shape his thinking today.

In a world where access is constant and choices are endless, he believes clarity is a competitive advantage — not just for businesses but for individuals.

“You can’t control everything around you,” Griffin said. “But you can control how informed you are.”

About Michael Griffin

Michael Griffin is the CEO and Chairman of National Business Center, Inc., based in Knightdale, North Carolina. He leads Vegas-Style Skill Games and Blue Bull Gaming, focusing on operational systems, customer engagement, and long-term growth in the skill-based gaming industry. He began his career in customer service and entered the industry from the ground up, shaping his practical approach to leadership and decision-making.

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