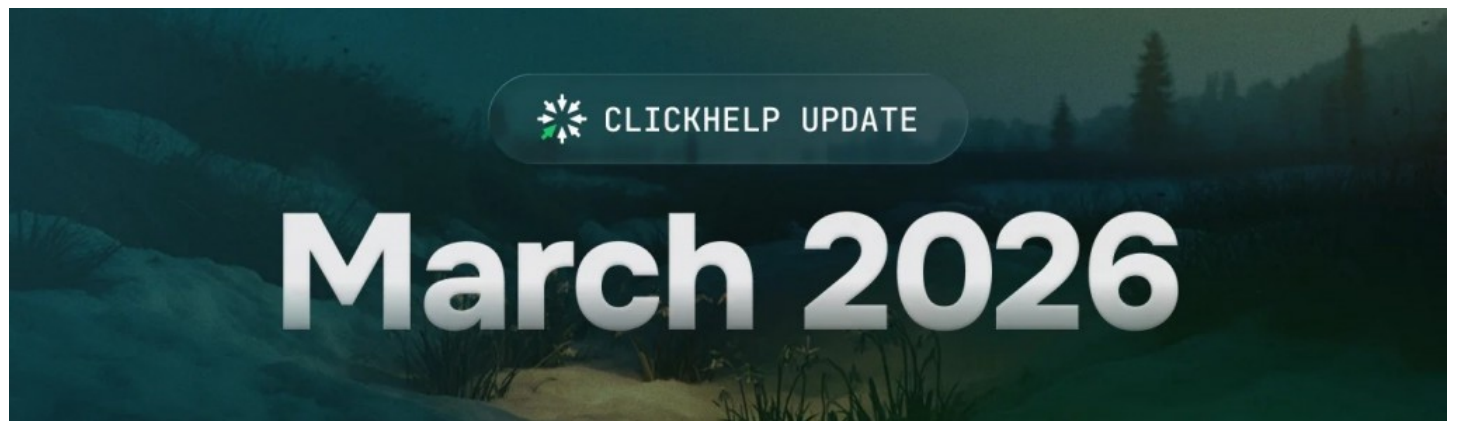


ClickHelp Releases AI-Friendly Update to Help Documentation Keep Up with the Age of AI



Yerevan, Armenia Apr 9, 2026 ([IssueWire.com](https://www.issuewire.com)) - ClickHelp, a cloud-based documentation platform used by software teams worldwide, has launched a new product update designed to make documentation readable and discoverable by AI tools and search engines.

As AI assistants like ChatGPT, Claude, and Perplexity become a primary way people look for information, documentation that isn't optimized for these tools risks being invisible to users. ClickHelp's latest release addresses this gap directly.

The update introduces a rebuilt Reader UI that gives AI bots and search crawlers clean access to page content: the same way a human reader would experience it. This allows AI tools and search engines to accurately index and surface documentation in their responses. The new interface also delivers a noticeably faster experience for human readers.

Alongside the new interface, ClickHelp now lets teams expose their documentation in Markdown format (the standard preferred by AI tools and developers) without any additional configuration. A new MCP Server integration allows AI agents to connect to a documentation portal directly, read its content, and assist with drafting new material.

For authors, the release simplifies the publishing workflow and introduces multiple topic templates to help teams maintain consistent documentation structure.

Full release notes are available at clickhelp.com.

About ClickHelp

ClickHelp is an online documentation platform for software companies and technical writing teams. It supports the full documentation lifecycle — from authoring and collaboration to publishing and analytics.

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