

# Team Computers' Ajay Sharma Reveals Why 'Self-Healing' IT is the New Enterprise Standard

As traditional IT support models reach their limits, Ajay Sharma highlights the shift to automation-first, self-healing operations powered by ZerofAI



**Noida, Uttar Pradesh Jun 9, 2026 ([Issuewire.com](https://www.issuewire.com))** - Traditional, ticket-heavy IT support is no longer just inefficient; it is increasingly becoming a business risk. According to [Ajay Sharma](#), BU Head – [Managed Services at Team Computers](#), enterprises are now shifting toward automation-led managed services to eliminate disruptions before they impact operations.

“Enterprises are stuck in a reactive loop. By the time a ticket is raised, productivity is already affected,” said [Ajay Sharma](#). “The future lies in automation-first models where systems can predict, prevent, and resolve issues with minimal human intervention.”

With over 20 years of experience in enterprise IT, Ajay Sharma is driving this transformation by embedding intelligence into core service delivery. His focus is on enabling organizations to move from effort-driven IT models to autonomous, outcome-based operations.

At the center of this shift is [ZerofAI](#), an AI/ML-powered platform designed to support self-healing IT environments and autonomous operations. By leveraging real-time analytics and machine learning, ZerofAI helps detect anomalies, trigger automated resolutions, and reduce downtime across complex IT

ecosystems.

“Self-healing IT is no longer a concept, it is becoming a necessity for enterprises aiming to scale efficiently,” Ajay Sharma added. “Automation-led managed services enable resilience, agility, and consistent performance.”

This transition is also redefining the role of IT teams. As repetitive tasks are automated, teams are increasingly focusing on strategic initiatives such as governance, optimization, and innovation.

As organizations accelerate digital transformation, automation-first and self-healing IT models are emerging as foundational elements of modern enterprise strategy. Ajay Sharma believes that early adopters of this approach will be better positioned to drive long-term growth and competitive advantage.

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<https://teamcomputers.com/managed-services/>

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