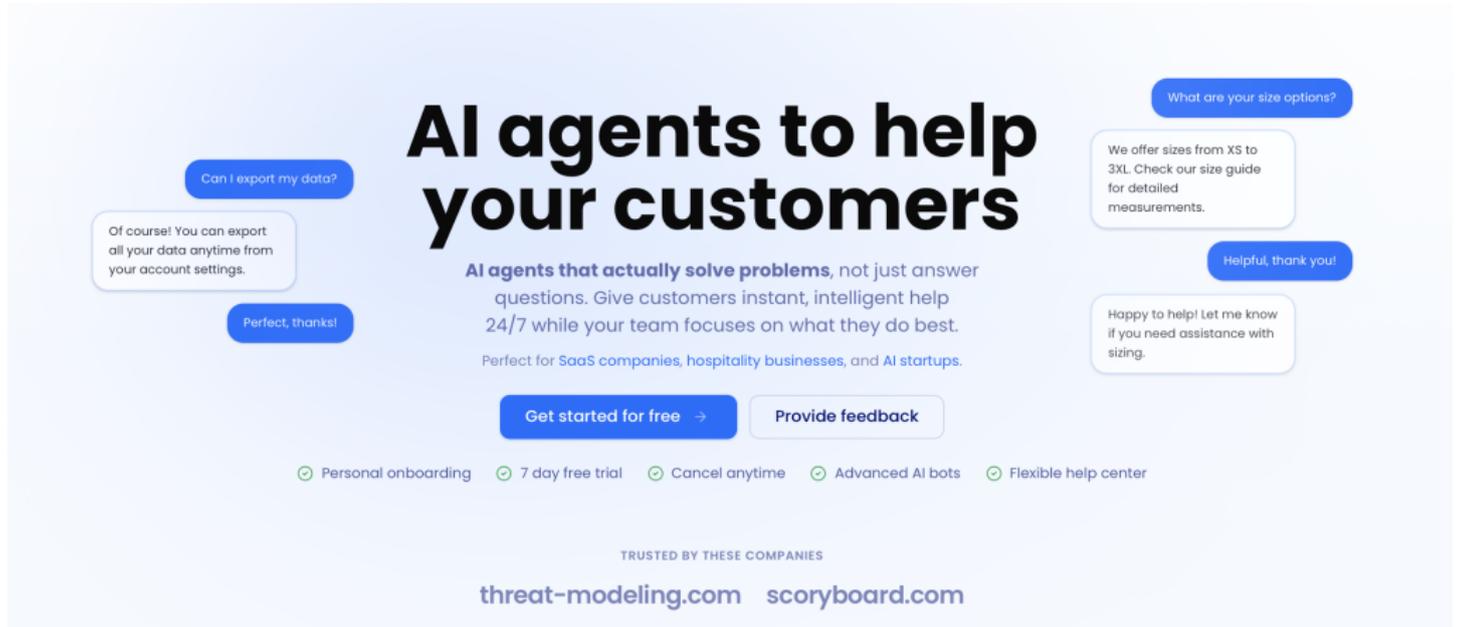


# 99helpers Launches AI-Powered Customer Support Platform to Transform How Businesses Engage with Customers

European-built SaaS platform combines AI chatbot, help center, and feedback management to deliver 24/7 automated customer service in minutes



The screenshot displays the 99helpers AI-powered customer support platform interface. The main heading reads "AI agents to help your customers". Below this, a sub-heading states: "AI agents that actually solve problems, not just answer questions. Give customers instant, intelligent help 24/7 while your team focuses on what they do best. Perfect for SaaS companies, hospitality businesses, and AI startups." Two primary buttons are visible: "Get started for free" and "Provide feedback". A list of features includes: Personal onboarding, 7 day free trial, Cancel anytime, Advanced AI bots, and Flexible help center. The interface also features a section titled "TRUSTED BY THESE COMPANIES" with logos for threat-modeling.com and scoryboard.com. The chat interface shows a conversation about size options, with the AI agent providing a size guide and offering assistance with sizing.

**Amsterdam, Netherlands Feb 13, 2026 (IssueWire.com)** - [99helpers](https://www.99helpers.com) today announced the general availability of its comprehensive AI-powered customer support platform that enables businesses to deliver instant, intelligent customer assistance around the clock. Built in Europe, 99helpers combines an advanced AI chatbot, integrated help center, and feedback center to help companies scale their customer support without scaling their teams.

The platform addresses a critical challenge facing growing businesses: providing high-quality customer support at scale. Traditional support methods—static FAQs, email tickets, and limited support hours—leave customers waiting and support teams overwhelmed with repetitive questions. 99helpers solves this by deploying AI agents trained on a company's specific content to provide accurate, contextual answers 24/7.

"We built 99helpers for businesses that want to deliver exceptional customer experiences without the complexity and cost of traditional support infrastructure," said Nick Kirtley, founder of [99helpers](https://www.99helpers.com). "Companies can launch a fully functional AI support assistant in under an hour—no technical expertise required."

## Key Features:

- **AI Chatbot:** Intelligent conversational AI trained on custom knowledge bases including PDFs, websites, URLs, and custom Q&A pairs, with source citations for transparency
- **Help Center:** Comprehensive self-service documentation with rich, searchable articles that integrate seamlessly with the AI assistant
- **Feedback Center:** Custom forms to capture customer insights, feature requests, and lead

information

- **Quick Deployment:** Embed on any website with a single line of code; customize appearance to match brand identity
- **Analytics Dashboard:** Track conversation metrics, identify knowledge gaps, and measure support performance

The platform supports multiple industries including SaaS companies, hospitality businesses, software companies, AI startups, e-commerce, education, healthcare, real estate, and telecommunications.

Early adopters report impressive results. CloudSync Solutions saw 70% of support inquiries handled automatically within the first week of implementation, allowing their team to focus on complex customer issues.

### Free AI-Powered Tools for Customer Support Teams:

In addition to the core platform, 99helpers offers a suite of free tools to help businesses improve their customer support operations:

- [AI Answer Generator](#): Generate accurate, helpful customer service responses instantly
- [AI Email Response Generator](#): Create professional email responses to customer inquiries in seconds
- [AI FAQ Generator](#): Build comprehensive FAQ sections quickly from existing documentation

These free tools are available to everyone and demonstrate the power of AI-assisted customer support.

### Flexible Pricing for Every Business:

99helpers offers a free tier for businesses getting started, with paid plans beginning at \$19/month for the Starter plan and \$49/month for the Pro plan. Enterprise customers can access custom features and extended support with tailored pricing. All paid plans include a 7-day free trial with no credit card required.

The platform is available immediately at 99helpers. Businesses can start building their AI assistant today with personal onboarding support included.

### About 99helpers

99helpers is a European-built AI-powered customer support platform that helps businesses deliver exceptional customer service at scale. The platform combines an intelligent AI chatbot, integrated help center, and feedback management system to provide 24/7 automated assistance. Made in Europe, 99helpers serves businesses worldwide across multiple industries.

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## Media Contact

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