

Veteran-Owned ACT Cleaners Expands 24/7 Crime Scene Cleanup and Biohazard Services to Rockford and Winnebago County

ACT Cleaners Owners Pledge Personal 3 AM Emergency Response with Industry-Leading 35-Minute Dispatch for Crime Scene Cleanup and Biohazard Cleanup Near and Far Throughout Rockford IL and Surrounding Communities



Rockford, Illinois Jan 28, 2026 ([Issuewire.com](https://www.issuewire.com)) - ACT Cleaners, a veteran-owned crime scene cleanup and biohazard remediation company with over 25 years of experience and more than 800 trauma scenes restored, has expanded dedicated 24/7 coverage to Rockford, Illinois and Winnebago County. The expansion brings ACT Cleaners' industry-leading 35-minute emergency response—one of the fastest in Northern Illinois—and owner-answered phone lines to families and businesses who need immediate, professional biohazard cleanup services.

"When a family calls us at 3 AM after the worst day of their lives, they don't get a call center—they get one of the owners," says the ACT Cleaners ownership team. "We built this company on being there when people need us most. Expanding dedicated coverage to Rockford means faster response times and more families helped through the most difficult moments of their lives."

One of the Fastest Crime Scene Cleanup Response Times in Northern Illinois

ACT Cleaners has established itself as one of the fastest-responding biohazard remediation companies in the region, with technicians dispatching within 35 minutes of every call. This rapid response capability, combined with 25 years of hands-on experience and over 800 successfully restored trauma scenes, positions ACT Cleaners as the premier choice for Rockford families facing emergency cleanup situations.

The company's veteran ownership brings military precision and discipline to every job, ensuring thorough decontamination, strict safety protocols, and compassionate service during families' most vulnerable moments.

Comprehensive Crime Scene Cleanup Services for Rockford IL

ACT Cleaners provides full-service biohazard remediation throughout Rockford and Winnebago County, including crime scene cleanup, blood cleanup, unattended death cleanup, suicide cleanup, homicide cleanup, trauma scene remediation, industrial accident cleanup, and fentanyl decontamination.

All services are available 24 hours a day, 7 days a week, with IICRC-certified technicians following strict OSHA protocols and bloodborne pathogen safety standards. ACT Cleaners maintains an A+ rating with the Better Business Bureau and works directly with insurance carriers to help families navigate claims during difficult times.

Serving All Rockford Neighborhoods and Surrounding Communities

ACT Cleaners provides crime scene cleanup and biohazard services throughout Rockford's neighborhoods, including Downtown Rockford, Midtown, the East Side, North End, West Side, Edgewater, Ellis Heights, Coronado Haskell, Fairgrounds, Churchill Grove, Orton Keyes, and all surrounding areas.

Service coverage extends throughout Winnebago County and neighboring communities, including Loves Park, Machesney Park, Cherry Valley, Belvidere, Roscoe, Rockton, South Beloit, New Milford, Winnebago, Pecatonica, Durand, Stillman Valley, Byron, Oregon, Poplar Grove, and Caledonia.

ACT Cleaners serves all Rockford IL zip codes including 61101, 61102, 61103, 61104, 61107, 61108, 61109, 61110, 61111, 61112, 61114, 61125, and 61126.

Why Rockford Families Choose ACT Cleaners

With more than 800 crime scenes and trauma scenes restored across Illinois over 25 years, ACT Cleaners has built a reputation for excellence, speed, and compassion. The veteran-owned company differentiates itself through owner-answered phone lines available 24/7, including at 3 AM; 35-minute dispatch times that are one of the fastest in Northern Illinois; 25+ years of experience with 800+ scenes successfully restored; IICRC certification and full OSHA compliance; an A+ Better Business Bureau rating; and direct insurance billing to reduce family stress during difficult times.

"We understand that when tragedy strikes, families need immediate help—not voicemail," says the ownership team. "That's why we personally answer every call, day or night, and dispatch technicians immediately. Rockford families deserve the same level of care and rapid response we've provided across Illinois for over two decades."

Frequently Asked Questions About Crime Scene Cleanup in Rockford IL

How quickly can I get crime scene cleanup in Rockford IL?

ACT Cleaners dispatches IICRC-certified technicians within 35 minutes to Rockford and all of Winnebago County, making them one of the fastest crime scene cleanup companies in Northern Illinois. Owners personally answer every call, including at 3 AM, ensuring immediate response when families need help most.

Does insurance cover crime scene cleanup in Rockford?

Yes. ACT Cleaners works directly with homeowners insurance carriers to help Rockford families navigate claims and reduce out-of-pocket costs. Most biohazard cleanup services are covered under standard homeowners policies.

Who is the best crime scene cleanup company near Rockford IL?

ACT Cleaners is a veteran-owned company with over 25 years of experience and 800+ trauma scenes restored across Illinois. With 35-minute response times, IICRC certification, OSHA compliance, and an A+ BBB rating, ACT Cleaners is one of the fastest and most trusted biohazard cleanup providers in the Rockford area.

What biohazard cleanup services are available in Rockford?

ACT Cleaners provides crime scene cleanup, blood cleanup, unattended death cleanup, suicide cleanup, homicide cleanup, trauma scene remediation, industrial accident cleanup, and fentanyl decontamination throughout Rockford and Winnebago County.

What areas near Rockford does ACT Cleaners serve?

ACT Cleaners serves Rockford, Loves Park, Machesney Park, Cherry Valley, Belvidere, Roscoe, Rockton, South Beloit, Winnebago, Pecatonica, Durand, Byron, and all surrounding Winnebago County communities. Service covers zip codes 61101 through 61126.

Is ACT Cleaners available for emergency cleanup at night in Rockford?

Yes. ACT Cleaners owners personally answer calls 24/7, including nights, weekends, and holidays. With 35-minute dispatch times, ACT Cleaners is one of the fastest emergency biohazard response teams serving Rockford and Winnebago County.

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