

Infinity IPS Launches Back Office Services to Boost Efficiency for 3PL Logistics Providers

Infinity IPS's new offering provides specialized BPO support, covering billing, data entry, shipment tracking, and documentation, to help 3PL providers cut costs and improve scalability.

Tampa, Florida Jan 8, 2026 (IssueWire.com) - *Infinity IPS*, a global provider of outsourced logistics support services, today announced the launch of a new suite of back-office solutions tailored specifically to third-party logistics (3PL) companies. The expanded service portfolio covers essential logistics tasks such as billing and invoicing management, data entry and documentation processing, shipment tracking support, and regulatory paperwork. This launch comes amid a booming logistics outsourcing market: analysts value the global logistics business outsourcing market at \$1.3 trillion in 2022 and project it to reach \$2.1 trillion by 2032. By offering specialized back-office support, Infinity IPS is positioning itself at the forefront of this growth, helping 3PLs streamline operations and reduce overhead.

In a statement, Infinity IPS Chief Operating Officer **Ravi Kumar** said, "Our new back-office services are a game-changer for 3PL providers. By taking on the billing, tracking, and documentation tasks, we free up our clients to focus on moving freight and serving customers. This reduces costs and enables them to scale more easily in a competitive environment." He added that Infinity IPS's decades of experience in the logistics industry uniquely equip the company to tackle complex back-office challenges. Kumar noted that the goal is to let logistics providers concentrate on core operations while Infinity IPS handles the administrative burden.

Key back-office services in the new offering include:

- **Freight Billing and Invoicing:** Comprehensive processing and reconciliation of shipping invoices to ensure accurate, timely billing.
- **Data Entry and Documentation:** Precise entry and management of shipment data, bills of lading, customs forms, and other documentation.
- **Shipment Tracking & Reporting:** Real-time tracking support and custom reporting to improve visibility into shipment status and exceptions.
- **Customer & Compliance Support:** Handling customer inquiries and regulatory paperwork (e.g. customs documentation) to maintain compliance.

These specialized services bring measurable benefits to 3PL providers. For example, outsourcing administrative tasks can trim **15–20%** off logistics spend through better auditing and process automation. It also enables 3PLs to leverage economies of scale to further lower overhead and to improve overall operational efficiency. Importantly, this approach provides the flexibility to scale support up or down with demand, allowing logistics firms to stay lean and responsive. In practice, Infinity IPS's support means faster invoice turnaround, fewer data errors, and more accurate records – all of which help reduce costs and improve service levels.

Interested 3PL providers are invited to learn more about Infinity IPS's new back-office solutions. The services are available immediately. For more information or to schedule a consultation, visit www.infinity-logisticsbackoffice.com or email info@infinity-logisticsbackoffice.com.

About Infinity IPS: Infinity IPS is a leading provider of logistics process outsourcing and back-office support services. The company's global teams help freight forwarders, brokers, and 3PL companies

streamline administrative workflows, improve accuracy, and scale operations efficiently.

Media Contact

Logistics Back Office

*****@gmail.com

Source : Logistics Back Office

[See on IssueWire](#)