

## GoTo Telemed Welcomes 2026 With a Commitment to Expanding Access to Virtual Care Across the U.S

GoTo Telemed is a fully integrated, nationwide telehealth ecosystem designed to connect patients with licensed practitioners across medical, dental, behavioral health, and wellness specialties through secure virtual care.



Helena, Montana Jan 1, 2026 ([IssueWire.com](http://IssueWire.com)) - GoTo Telemed Rings in 2026 with Vision to Transform Healthcare Delivery Through Nationwide Integrated Telehealth Platform—Empowering Nurses, Physicians, Dentists, and Healthcare Professionals to Practice Seamlessly While Serving 10+ Million Patients Across America

Nationwide Telehealth Ecosystem Combines Digital Platform, EHR, Malpractice Insurance, Billing, Clearinghouse, and Appointment Management in Single Integrated Solution to Eliminate Administrative Burden and Enable Practitioners to Focus on Patient Care

As the nation enters 2026, GoTo Telemed celebrates the dawn of a transformative era in healthcare delivery, unveiling a comprehensive mission to revolutionize how healthcare professionals practice medicine, dentistry, behavioral health, and wellness services across the United States. With a nationwide patient base exceeding 10 million individuals, GoTo Telemed stands as the definitive integrated telehealth ecosystem designed to empower licensed healthcare professionals—including Registered Nurses (RNs), Nurse Practitioners (NPs), Physicians, Dentists, Dental Hygienists (RDH), Physician Assistants (PAs), Psychologists, Therapists, Social Workers, Dietitians, and all allied health professionals—to deliver exceptional care without operational constraints.

## **Welcoming 2026: A Message of Hope and Healing**

"As we welcome 2026, GoTo Telemed extends warm wishes to every healthcare provider, every patient, and every community we serve across America," said a GoTo Telemed spokesperson. "This new year marks not just a calendar turning, but a turning point in healthcare accessibility, equity, and provider empowerment. We wish our nation's frontline healthcare heroes—nurses, physicians, dentists, therapists, and every licensed professional in our network—renewed strength, unwavering support, and the freedom to practice medicine as it should be practiced: with focus on care, collaboration, and compassion rather than administrative burden."

The statement continued: "To our 10+ million patients nationwide, we extend wishes for easier access to quality care, faster connections to specialists, and healthcare experiences that respect your time and dignity. This is the year we collectively break down barriers between patients and providers. This is the year telehealth becomes the standard, not the exception. This is the year healthcare professionals can finally practice with zero operational burden."

## **The Transformation of American Healthcare: Why Telehealth Is the Future**

The American healthcare system stands at a critical juncture. Traditional brick-and-mortar healthcare delivery has created systemic inefficiencies: provider burnout, administrative overload, geographic healthcare deserts, and fragmented care networks that leave both patients and practitioners frustrated. Telehealth has emerged as the transformative solution to these entrenched problems—and GoTo Telemed leads this revolution.

### **Telehealth as the Future of Healthcare**

**Accessibility Without Geographic Barriers:** Telehealth eliminates distance as a barrier to care. Patients in rural communities, underserved urban areas, and remote regions now have access to specialists, primary care physicians, mental health professionals, and dental care without traveling hours to distant medical centers. A rural patient in Montana can now consult with a cardiologist in New York, a rural teenager can access mental health counseling instantly, and a homebound elderly patient can receive post-operative follow-up care from their living room.

**Cost Reduction and Revenue Expansion:** Telehealth reduces overhead costs dramatically. Providers eliminate expenses for physical offices, utilities, front-desk staff, and associated infrastructure. Patients save on transportation, time away from work, and childcare. Yet paradoxically, telehealth *expands* revenue. A primary care physician can see 3-4 patients per hour via telehealth versus 1-2 in-person. A therapist can manage virtual sessions with patients across multiple time zones. Dental hygienists can conduct screening and preliminary diagnostics remotely, multiplying their clinical impact.

**Provider Flexibility and Work-Life Balance:** The healthcare workforce is exhausted. Physicians, nurses, and dentists face burnout at epidemic levels. Telehealth restores autonomy: practitioners can design their own schedules, work from home or any secure location, control their patient volume, and eliminate the rigidity of traditional office hours. A nurse practitioner can work 20 hours weekly from home while maintaining full income. A dentist can consult on complex cases without being physically present.

**Improved Patient Outcomes:** Research consistently demonstrates that telehealth improves clinical outcomes through increased access to specialists, better medication adherence due to easier follow-up, faster intervention for acute problems, and enhanced chronic disease management through continuous monitoring. Patients receive more consistent care, more specialist input, and faster resolution of health concerns.

**Post-Acute Care and Recovery Acceleration:** Following surgery or hospitalization, telehealth dramatically accelerates recovery. Patients no longer need to travel for follow-up appointments; instead, they receive virtual consultations, medication adjustments, physical therapy guidance, and psychological support from home, reducing complications and readmission rates.

## **How GoTo Telemed Operates: The Integrated Ecosystem Model**

GoTo Telemed transcends traditional telehealth platforms by consolidating the complete practice infrastructure into a single integrated solution. Rather than requiring practitioners to juggle multiple vendors—one for video conferencing, another for EHR, a third for billing, a fourth for scheduling, a fifth for insurance clearinghouse processing—GoTo Telemed provides an all-in-one ecosystem that eliminates operational fragmentation.

## **Core Operational Components**

- **Secure Digital Platform & Telemedicine Technology**

At its foundation, GoTo Telemed provides enterprise-grade HIPAA-compliant video conferencing, messaging, and virtual consultation capabilities. Unlike consumer platforms like Zoom or Google Meet, GoTo Telemed's platform is purpose-built for healthcare, incorporating encryption, audit trails, access controls, and compliance with all federal and state telehealth regulations. The platform supports multi-specialty consultations: a patient can simultaneously consult with their primary care physician, cardiologist, and psychiatrist in a coordinated virtual visit.

- **Electronic Health Records (EHR) System**

Every patient's complete medical history—diagnoses, medications, past surgeries, allergies, test results, imaging, treatment plans—is stored in GoTo Telemed's integrated EHR. When a patient books a telemedicine appointment with any provider in the network, that provider has instant access to the patient's entire history. No more requests for "medical records from your previous doctor." No more duplicate testing. No more conflicting medication lists. Every encounter builds on complete, current clinical information.

- **Medical Billing and Revenue Cycle Management**

GoTo Telemed manages the entire billing workflow. This includes:

- **Eligibility Verification:** Before the appointment, GoTo Telemed verifies patient insurance coverage, benefits, co-pays, and any prior authorization requirements—preventing surprise claims denials after care delivery.
- **Coding Optimization:** Healthcare billing requires precise coding—CPT codes for procedures, ICD-10 codes for diagnoses, HCPCS codes for supplies. Incorrect codes result in claim denials

averaging \$118 per appeal. GoTo Telemed's expert coding team ensures every telehealth visit is coded correctly according to telehealth-specific modifiers and place-of-service designations.

- **Claim Submission:** All claims are electronically submitted to insurers immediately after visit completion, not weeks later.
- **Real-Time Remittance:** Providers receive payment notification immediately upon insurance company approval, with detailed remittance advice explaining any adjustments.
- **Denial Management:** GoTo Telemed's team proactively appeals denied claims, with a focus on reducing the industry standard 15-20% claim denial rate.
- **Medical Billing Clearinghouse Services**

A clearinghouse acts as the traffic controller between healthcare providers and insurance companies. GoTo Telemed's integrated clearinghouse performs "claims scrubbing"—validating that every claim contains correct patient demographics, valid insurance information, appropriate medical codes, proper diagnosis-to-procedure relationships, and compliance with payer-specific requirements. This prevents the most common cause of claim rejection: missing or mismatched information. Claims processed through GoTo Telemed's clearinghouse achieve 98%+ first-pass acceptance rates compared to the industry average of 75-85%.
- **Professional Liability and Malpractice Insurance**

Practitioners need liability protection. GoTo Telemed provides integrated professional liability insurance coverage for all network providers, ensuring complete protection against malpractice claims, cybersecurity liability, and breach of patient data. This eliminates the need for providers to separately purchase malpractice insurance, reducing their personal financial burden and legal uncertainty.
- **Appointment Scheduling and Patient Management**

GoTo Telemed's integrated appointment system handles:

  - **Online Booking:** Patients schedule appointments 24/7 through the patient portal without calling office staff.
  - **Automated Reminders:** Appointment reminders via SMS and email reduce no-shows by 40%+, a major revenue optimization for providers.
  - **Intake Forms:** New patients complete pre-visit intake electronically, populating the EHR automatically and reducing check-in time.
  - **Waiting Room Management:** Patients join virtual waiting rooms at appointment time; providers see exactly when patients are ready, eliminating scheduling confusion.
  - **Follow-Up Coordination:** Post-visit follow-up appointments, medication refills, and specialist referrals are automatically scheduled and tracked.
- **Patient Acquisition and Referral Network**

GoTo Telemed operates a nationwide network of 10+ million patients actively seeking care. Rather than struggling to fill patient schedules, practitioners join GoTo Telemed and immediately access this patient population. The platform intelligently matches patients with appropriate providers based on specialty, availability, location, insurance acceptance, and patient preferences. A newly credentialed nurse practitioner joining GoTo Telemed can have a full schedule of patient appointments within days, not months.
- **Collaborative Provider Network and Specialist Access**

Modern healthcare increasingly requires specialist input and collaborative care. GoTo Telemed integrates a nationwide network of supervising physicians, collaborating specialists, and consultant providers. A nurse practitioner treating a complex cardiac patient can consult instantly with a cardiologist. A primary care physician managing a psychiatric patient can coordinate with a psychiatrist. Specialists can review cases and provide guidance without the

patient needing separate appointments. This collaborative model improves outcomes while reducing costs.

- **EMR Integration and Interoperability**

GoTo Telemed's EHR integrates with leading practice management systems, dental practice software (like Curve Dental), and specialty-specific tools. If a dentist uses Curve Dental, their patient records sync automatically with GoTo Telemed. If a clinic uses an existing EHR system, GoTo Telemed integrates seamlessly rather than forcing them to abandon their current system.

## GoTo Telemed's Multi-Specialty Support: Transforming Every Healthcare Profession

### Nurses: Expanding Clinical Reach and Impact

Registered Nurses (RNs), Nurse Practitioners (NPs), and Licensed Practical Nurses (LPNs) form the backbone of American healthcare. GoTo Telemed empowers nurses to multiply their clinical impact:

**Scope Expansion:** Nurses traditionally work under physician supervision with limited independent practice. Telehealth enables RNs to conduct patient intake, vital sign assessment (in conjunction with remote patient monitoring devices), patient education, medication compliance monitoring, and post-operative follow-up independently. A nurse can monitor 25+ patients' chronic conditions virtually, alert physicians to concerning trends, and intervene before emergencies occur. This model prevents hospitalizations and emergency department visits.

**Scheduling Flexibility:** Rather than working fixed shifts in hospitals or clinics, nurses using GoTo Telemed can set their own schedules—working evenings, weekends, or irregular hours based on personal needs. A nurse returning from maternity leave can work 20 hours per week. A nurse caring for aging parents can work from home during specific hours. This flexibility addresses the nursing shortage by enabling experienced nurses to remain in practice despite life circumstances that prevent traditional full-time work.

**Post-Acute Care Leadership:** Telehealth excels at post-acute care—the critical period following discharge when patients need frequent monitoring. Nurses can conduct daily virtual check-ins with post-operative patients, watch for infection signs, manage pain medication, encourage physical therapy, and coordinate with physicians and therapists. This intensive monitoring prevents readmissions, a major cost driver and quality metric for healthcare systems.

### Physicians: Practice Autonomy and Expanded Patient Base

Physicians face unprecedented burnout: excessive administrative work, insurance prior authorizations, electronic health record burden, and limited autonomy in practice decisions. GoTo Telemed restores physician autonomy while expanding patient access:

**Geographic Freedom:** A physician can practice from anywhere—their home office, a coffee shop, a vacation property. They maintain a full patient base without needing a physical clinic or hospital affiliation. This flexibility attracts physicians who've left traditional practice due to burnout and enables senior physicians nearing retirement to remain clinically active in a modified capacity.

**Administrative Burden Elimination:** Billing, coding, prior authorizations, insurance appeals, scheduling—all handled by GoTo Telemed. Physicians focus on medicine, not administration. Studies show physicians spend 25-30% of their time on administrative work; GoTo Telemed eliminates this burden.

**Practice Expansion Without Infrastructure:** Traditionally, expanding a practice required opening new clinics, hiring administrative staff, and managing real estate. GoTo Telemed enables physicians to expand their patient base without any infrastructure investment. As demand grows, they simply adjust their schedule; GoTo Telemed handles all back-office operations.

## **Dentists and Dental Hygienists: Teledentistry Transformation**

Teledentistry—the application of telehealth to dental care—represents one of the fastest-growing segments of telehealth, particularly following COVID-19. GoTo Telemed supports the complete teledentistry workflow:

**Remote Consultations:** Dentists conduct initial consultations, treatment planning, post-operative reviews, and follow-up care via video conference. Patients can discuss concerns, ask questions about treatment options, and receive initial assessment without traveling to the dental office.

**Orthodontics:** Orthodontists can monitor patient progress via regular video consultations and intraoral photography, reducing in-office visits from monthly to quarterly—a significant convenience enhancement for patients.

**Oral Surgery Consultations:** Complex surgical cases can be reviewed remotely, with detailed imaging shared securely. Surgeons can provide consultations and pre-operative guidance without patients traveling for preliminary appointments.

**Pediatric Dentistry:** Anxiety-prone pediatric patients benefit from initial consultations via telehealth, allowing dentists to assess cooperation and behavior before scheduling in-person procedures.

## **Mental Health and Behavioral Health Professionals**

Psychologists, therapists, social workers, and counselors working within GoTo Telemed can serve nationwide patient populations:

**Unlimited Patient Base:** Mental health providers are often geographically restricted. A therapist in Colorado serves only Colorado patients. Telehealth and GoTo Telemed enable that same therapist to serve patients nationally, expanding their practice potential and income.

**Specialty Mental Health:** Therapists specializing in trauma, addiction, eating disorders, or other niche areas can find the specific patient populations they're trained to serve, rather than generalist practices in their local area.

**Integrated Behavioral Health:** GoTo Telemed's integrated model enables behavioral health providers to collaborate seamlessly with primary care physicians. When a patient discloses depression to their PCP, the PCP can immediately refer to a therapist in the GoTo Telemed network with automatic appointment scheduling and shared EHR access.

## **GoTo Telemed's Regulatory and Compliance Foundation**

Healthcare is the most heavily regulated industry in America. Telehealth must comply with state medical boards, federal Medicare/Medicaid regulations, HIPAA privacy requirements, state licensure requirements, and numerous payer-specific regulations. GoTo Telemed manages these complexities:

## HHS and CMS Collaboration

GoTo Telemed maintains active partnerships with HHS (Department of Health & Human Services) and CMS (Centers for Medicare & Medicaid Services) to ensure compliance with:

- **Medicare Telehealth Codes:** CMS updates its list of covered telehealth services quarterly. GoTo Telemed tracks these changes and automatically applies correct billing codes for every telehealth visit.
- **Place of Service Codes:** Telehealth visits use specific "place of service" codes (POS 02 for telehealth). GoTo Telemed ensures correct POS designation on every claim.
- **Originating Site Requirements:** Medicare requires telehealth to occur at eligible originating sites under certain conditions. GoTo Telemed's platform tracks these requirements.
- **Telehealth Modifiers:** Telehealth services often require specific CPT modifiers (like GQ for asynchronous services). GoTo Telemed's coding ensures proper modifier application.
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## Collaboration with National Telehealth Resource Centers

GoTo Telemed partners with national telehealth resource centers—organizations funded by HRSA (Health Resources & Services Administration) and other federal agencies to promote telehealth adoption. These partnerships ensure:

- **Best Practice Implementation:** Resource centers provide guidance on evidence-based telehealth practices
- **Regulatory Updates:** Continuous monitoring of changing telehealth regulations
- **Technology Standards:** Alignment with interoperability standards and technical requirements
- **Workforce Development:** Support for training healthcare professionals in telehealth competencies

## The Business Model: Practitioners Achieve Financial Goals While Reducing Burden

GoTo Telemed's revenue model is straightforward: practitioners keep more of their patient revenue by eliminating administrative overhead.

## Revenue Expansion Mechanisms

Beyond cost reduction, GoTo Telemed practitioners expand revenue through:

- **Geographic Expansion:** A dentist serving only her local community now serves patients nationally through teledentistry, expanding patient volume by 30-50%.
- **Specialty Leverage:** A primary care physician spending 30% of time on routine visits can focus on complex/high-value cases while a nurse practitioner handles routine primary care, allowing the physician to increase revenue per hour worked.
- **Collaborative Consultation:** Specialists earn additional revenue through consultation—a cardiologist reviewing a complex patient for a rural primary care physician bills for the consultation without seeing the patient in person.
- **Asynchronous Services:** Some services can be delivered asynchronously (reviewing records, written consultations, follow-up messaging), enabling providers to serve more patients in fewer hours.
- **Group Practice Efficiency:** Multiple providers in a GoTo Telemed group can cover for each

other, reducing need for locum coverage and enabling practitioners to take time off without losing patient continuity.

## The Patient Experience: Seamless, Continuous, Equitable Care

While GoTo Telemed is built for practitioners, its ultimate goal is transforming the patient experience.

GoTo Telemed eliminates these barriers:

- **Rural Access:** A patient in rural Wyoming has access to Harvard-trained specialists without traveling 6 hours.
- **Cost Savings:** Telehealth eliminates transportation costs, reduces wait times, and prevents unnecessary emergency department visits, reducing total healthcare costs for low-income patients.
- **Language Access:** GoTo Telemed's platform supports interpreter services and closed-captioning, ensuring non-English speakers receive equitable care.
- **Disability Accommodation:** Homebound and disabled patients can access care without accessibility challenges of traveling to a clinic.
- **Time Equity:** Working patients aren't forced to take unpaid time off; evening and weekend telehealth appointments are standard.

## 2026 Forward: GoTo Telemed's Vision for American Healthcare

As 2026 unfolds, GoTo Telemed is positioned as America's leading integrated telehealth ecosystem. The platform will continue expanding to support:

### Specialty Expansion

Beyond the current support for medical, dental, behavioral, and general wellness, GoTo Telemed is integrating additional specialties: veterinary telemedicine for rural communities, legal consultation integration for healthcare decision-making, and financial navigation support for patients managing healthcare costs.

### Technology Innovation

- **Artificial Intelligence for Diagnosis Support:** AI-assisted preliminary diagnosis helps practitioners narrow differential diagnoses and order efficient testing
- **Remote Patient Monitoring Integration:** Continuous monitoring devices (blood pressure cuffs, glucose meters, activity trackers) automatically sync with patient EHRs
- **Asynchronous Video Consultations:** Patients can submit video of symptoms; providers review at their convenience and respond with guidance
- **Predictive Analytics:** Algorithm-based patient risk stratification identifies high-risk patients needing proactive intervention

### Regulatory Advocacy

GoTo Telemed will continue advocating for telehealth-friendly regulations: permanent coverage of remote patient monitoring, elimination of geographic restrictions on telehealth, and harmonization of state licensure requirements to reduce barriers to interstate telehealth practice.

## **Workforce Development**

Expanded training programs will prepare the next generation of telehealth-skilled practitioners, with particular focus on rural health professions and shortage specialties (psychiatry, primary care).

**Welcome to the future of healthcare. Welcome to GoTo Telemed.**

**For more information, visit [www.gototelemed.com](http://www.gototelemed.com)**

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Source : GoTo Telemed

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