# M2: Healthelic's Physician-Grade Model Redefines Efficiency for Every Stage of the Medical Career

A Clinical-Grade Medical Reasoning Model Built to Reduce Burden, Improve Accuracy, and Support Physicians at Every Level of Training

**Fountain Valley, California Dec 11, 2025** (<u>Issuewire.com</u>) - Healthelic Inc. today announced the advancement of **M2**, its physician-grade medical reasoning model specifically engineered to streamline the most time-consuming, error-prone, and cognitively demanding tasks physicians face in modern healthcare. Designed by a team of expert physicians and top ex-Google and ex-Amazon AI engineers under the leadership of **Dr. David M. Truong**, a veteran gastroenterologist, clinical investigator, and Assistant Clinical Professor of Medicine at UC Irvine, M2 integrates real-time reasoning, evidence-based guidance, and workflow optimization into a single clinical AI system.

Unlike general-purpose AI tools, M2 was developed to replicate the decision-making patterns of practicing clinicians, prioritizing safety, accuracy, and contextual understanding. The model is intended to assist physicians at every stage of their medical careers, from trainees encountering high cognitive load to seasoned specialists managing complex caseloads and administrative pressures.

## The Physician Burden: A System-Level Efficiency Crisis

Across the U.S. healthcare system, physicians consistently identify **administrative overload**, **documentation pressure**, **diagnostic fatigue**, **and guideline updates** as major contributors to burnout and medical error.

The AMA, ACGME, and multiple peer-reviewed studies reinforce the same pattern:

- Physicians spend nearly 50% of their day on documentation and clerical tasks.
- Residents spend **3–4 hours daily** on charting outside clinical hours.
- Diagnostic complexity continues to rise with aging populations and multimorbidity.
- Frequent shifts in clinical guidelines increase the risk of inconsistent care delivery.

For Dr. Truong, who has practiced for more than three decades and trained across multiple academic medical centers, these pressures are not theoretical—they are daily realities.

"The burden on physicians has reached a breaking point," says Dr. Truong. "If we want safer, more efficient care, we must reduce the load—not increase it."

The development of M2 is Healthelic's direct response to this system-wide need.

# Why a Physician-Led Al Model Matters

Most Al platforms in healthcare are built by technologists who rely on medical advisors but do not practice medicine themselves. This gap results in:

- Oversimplified reasoning
- Inaccurate prioritization
- Non-clinical language
- Poor workflow alignment

- Lack of medical nuance
- Limited understanding of documentation standards

Healthelic was founded to solve exactly this problem.

Dr. Truong's dual background uniquely positions him to build a clinically grounded model:

- Deep clinical expertise in gastroenterology, internal medicine, hospital medicine, and clinical research
- Hands-on experience teaching across multiple academic medical centers
- Understanding of workflow bottlenecks from owning a private specialty practice
- Programming and data-processing experience dating back to USC in the 1980s
- Leadership on multi-phase FDA trials, including DUOPA for advanced Parkinson's disease

This rare combination enables M2 to bridge two worlds:

those who deliver care and those who build the technology supporting it.

# What M2 Actually Does: Operational Impact on Physician Workflows

Designed as a **24**/**7 clinical co-pilot**, M2 automates and standardizes clinically essential tasks while preserving the physician's final judgement.

#### M2 assists with:

- Optimizing and proofreading SOAP notes for clarity, accuracy, and billing standards
- Prioritizing relevant details from complex histories or multi-system complaints
- Suggesting differential diagnoses based on evidence and reasoning patterns
- Recommending treatment plans aligned with updated guidelines
- Surfacing red flags and inconsistencies
- Reducing documentation errors in real time
- Summarizing the latest clinical guidelines, trials, and recommendations
- Maintaining reasoning flow to ensure continuity across patient encounters

# **Key differentiators:**

Unlike general AI tools that act as text generators, **M2 functions like a medical colleague**—conversational, contextual, and clinically literate. It asks clarifying questions, cross-checks data against evidence, and tailors responses to individual physician styles.

# How M2 is Here for Physicians in All Stages of Their Career

## 1. Training Physicians: Reducing Cognitive Load

- Clarifies differential reasoning
- Explains guidelines
- Flags potential oversights
- Simplifies complex documentation
- Offers real-time learning moments

For trainees, M2 acts as a supplemental educator and safety net, enabling faster skill acquisition without

compromising patient care.

# 2. Early-Career Physicians: Strengthening Clinical Decision-Making

- Standardizes documentation
- Improves time management
- Streamlines chart reviews
- Ensures adherence to evidence-based practice

This stage often includes the steepest learning curve; M2 helps physicians stabilize their workflow and build confidence.

# 3. Mid-Career Specialists: Reducing Diagnostic & Administrative Fatigue

- Manages multi-morbidity complexity
- · Consolidates clinical data
- Identifies pattern-based insights
- Reduces clerical workload

For physicians balancing high-volume schedules, M2 significantly reduces cognitive and administrative strain.

# 4. Senior Physicians: Extending Clinical Longevity

- Ensures guideline updates
- Supports recall of rare conditions
- Improves accuracy as caseloads grow
- Reduces burnout risk

M2 enables experienced physicians to continue practicing safely and efficiently even as the healthcare landscape evolves.

## **Clinical Safety & Evidence Alignment**

Healthelic's medical team, composed of physicians and ex-Amazon/ex-Google machine-learning engineers, designed M2 with a strict clinical safety architecture:

- Real-time evidence verification
- Guideline-backed references
- Cross-specialty reasoning
- Error-prevention mechanisms
- Human-in-the-loop oversight

M2 is built to **support physicians—not override them**.

## Market Need & System-Level Impact

Healthcare systems are shifting toward value-based care, which requires:

· Reduced documentation time

- Lower error rates
- Increased diagnostic accuracy
- Better physician satisfaction
- Standardized care quality across teams

M2 directly impacts each of these areas by:

- Reducing operational cost
- Improving patient throughput
- Supporting better risk management
- Enhancing consistency across clinical teams

#### The model is designed for:

- Hospitals
- Clinics
- Residency programs
- Specialty practices
- Academic centers
- Integrated health systems

Its flexibility makes it suitable for both small practices and system-scale deployment.

# A Physician-Led Vision for AI in Healthcare

"As medicine becomes more complex, physicians need support—not more pressure," says Dr. Truong. "Healthelic's mission is simple: give physicians time back, improve accuracy, and create a safer, more efficient healthcare ecosystem."

#### **About Healthelic**

Healthelic Inc. is a medical AI company focused on building physician-grade reasoning models that reduce administrative burden, enhance diagnostic accuracy, and improve safety. Its flagship model, M2, is designed to operate as a 24/7 clinical co-pilot for physicians across all specialties. Healthelic's product development team includes experienced physicians and leading machine-learning engineers from Amazon and Google.

### About Dr. David M. Truong

<u>David M. Truong, MD</u>, is a board-certified gastroenterologist, clinical research investigator, medical Al founder, and Assistant Clinical Professor of Medicine at the University of California, Irvine. With over 37 years of clinical practice, he has led multi-phase FDA clinical trials, contributed to national healthcare policy, and treated diverse patient populations across California.

A Summa Cum Laude graduate of USC and an MD graduate of UC Davis, followed by an internal medicine internship at UCLA and a gastroenterology and hepatology fellowship at Tufts University, Dr. Truong brings a hybrid background in medicine, research, technology, and leadership across three continents and multiple medical systems.

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