

# YourGPT 2.0 Launches: The Complete AI Platform For Support, Sales, and Operations

**Mohali, Punjab Nov 20, 2025 ([IssueWire.com](https://www.IssueWire.com))** - YourGPT today announced the launch of YourGPT 2.0, a complete AI platform that unites customer support, sales automation, and operational workflows into a single intelligent system. The platform is already trusted by companies including SKNAB, Talkmore, and Shockbyte, who use YourGPT to automate their entire customer journey not just chat responses while maintaining full control over their AI.

The platform addresses a critical challenge facing modern businesses: AI that delivers both advanced capability with simplicity. YourGPT 2.0 provides advanced capabilities like executing multiple actions, generating workflows in ai studio with AI, understanding different processing formats, multi-channel intelligence, and custom MCP integrations, all made accessible to everyone. Teams get enterprise-grade features with consumer-grade ease, full customization without technical complexity, and complete control from day one.

*"Businesses need AI that works across support, sales, and operations—not tools that force artificial limitations," said Rohit, Co-founder of YourGPT. "We built YourGPT 2.0 to be the complete system. One platform that handles the complexity for you and helps you grow."*

## What Makes YourGPT 2.0 Different

YourGPT 2.0 introduces capabilities that fundamentally change how businesses deploy and control AI automation.

### Key Launch Features:

- **AI Studio** : now offers easy generate workflows with AI, design debug with Sidekick AI on Studio, and enjoy built-in native app integrations, AI-assisted creation, and simpler debugging tools. These features make building advanced automations accessible to any team.
- **MCP Integration:** Connect your AI agents through Model Context Protocol support. You can also link YourGPT to any custom MCP server or you can connect to MCP360 which offers a single gateway to more than 100 tools through one configuration and removes the operational load of handling separate MCP connections.
- **Ask AI Trigger:** A proactive engagement tool that activates when users navigate, it automatically highlights text on your website. This intelligent trigger captures leads, gathers user information, and drives engagement by offering contextual AI assistance at the moment of interest.
- **Command K Navigation:** Lightning-fast access to every feature and function in YourGPT. Navigate the entire platform instantly using Ctrl/Command K, making complex operations feel effortless.

- **Direct Payment Integration:** Process transactions seamlessly with Stripe and direct payment support built directly into conversations, enabling commerce without breaking the customer experience.
- **Advanced Voice Models:** Enhanced phone agents with improved voice quality and natural conversation capabilities for inbound and outbound calls.
- **Mobile SDKs:** Native mobile development kits that enable businesses to embed YourGPT's AI capabilities directly into iOS and Android applications.

YourGPT gives businesses full control over how they train and deploy their AI. Teams can use Notion, Confluence, document uploads, websites, and many other sources to build accurate training data. Once trained, the AI can be deployed across websites, mobile apps, WhatsApp, Instagram, Telegram, Chrome and Firefox extensions, and an AI-powered helpdesk that reduces support volume through self-service knowledge bases.

YourGPT delivers true omnichannel operation with unified conversation history across all major messaging platforms. The platform features multi-modal understanding that processes images, text, and audio, while the Debug Lab provides complete visibility into AI agent decision-making. The self-learning architecture continuously improves response quality without manual retraining, and businesses get access to the latest advanced AI models for cutting-edge capability.

## Built for Real Outcomes

YourGPT 2.0 focuses on delivering measurable business results rather than technical specifications. Companies using the platform report consolidated tool stacks, reduced operational overhead, and improved customer engagement across all touchpoints.

The platform's unified approach means customer context flows seamlessly between support conversations, sales interactions, and internal operations. A customer inquiry on Instagram can trigger a sales workflow, update CRM records, and notify the operations team—all automatically, without manual intervention or complex integrations.

"Most AI tools in the market are single-purpose and only respond to questions. YourGPT not only answers but also executes actions based on the defined business rules," added Sahil, Co-founder of YourGPT.

## Availability

YourGPT 2.0 is available now. Businesses can deploy the platform and begin automating support, sales, and operations within minutes.

For more information, visit <https://yourgpt.ai>.

## About YourGPT

YourGPT is the complete AI first platform that allows to build AI agents for customer support, sales, and

operations. With true omnichannel capabilities, no-code builder, and advanced features, YourGPT enables businesses of all sizes to automate their entire customer journey through one unified system. Founded by Rohit and Sahil and based in India. YourGPT is committed to making powerful AI capabilities accessible to organisations without the complexity.

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