

Infinity Logistics Back Office Launches Innovative BPO Solutions to Revolutionize Freight Forwarding Efficiency

Infinity Logistics Back Office unveils tailored BPO solutions for freight forwarders and 3PLs, offering 24/7 back-office support, seamless system integration, and cost-saving operations to boost agility and accuracy in global logistics.

Tampa, Florida Nov 11, 2025 ([IssueWire.com](https://www.issuewire.com)) - Infinity Logistics Back Office, a leading provider of logistics outsourcing solutions, today announced the expansion of its Business Process Outsourcing (BPO) services tailored to freight forwarders, 3PLs, and customs brokers. This strategic move aims to help logistics companies streamline their back-office operations, reduce overhead costs, and enhance end-to-end supply chain visibility.

As global trade continues to increase in complexity and volume, logistics companies face mounting pressure to deliver faster, more accurate services while maintaining lean operations. Infinity Logistics Back Office steps into this challenge with a robust BPO suite that includes document processing, data entry, shipment tracking, billing and invoicing, customs documentation, customer support, and carrier rate management.

Our [Logistics BPO](#) model is not just about cost-saving, it's about enabling growth. We help our clients gain operational clarity by offloading tedious, repetitive tasks to a dedicated team of logistics professionals. This empowers freight forwarders to focus on customer relationships and strategic growth.”

Infinity’s BPO services are built on modern cloud-based systems and integrate easily with popular Transportation Management Systems (TMS) and Enterprise Resource Planning (ERP) platforms. Clients benefit from real-time visibility into workflows, performance analytics, compliance management, and multi-time zone coverage.

One of Infinity’s early adopters, a mid-sized freight forwarder based in Miami, reported a 40% increase in document processing speed and a 25% reduction in billing errors within the first 60 days of onboarding. Another client, a European 3PL provider, cited improved SLA adherence and round-the-clock support as critical benefits of the partnership.

In addition to process optimization, Infinity Logistics Back Office emphasizes robust data security and global compliance. The company follows ISO 27001 standards and GDPR best practices, offering peace of mind to logistics firms handling sensitive international trade data.

The BPO services cover a wide range of industry needs, including:

- Import/export documentation
- Freight audit and payment
- Customs clearance support
- Customer service helpdesk
- Report generation and KPI dashboards

Infinity Logistics Back Office is now onboarding new clients and offering customized consultations for businesses looking to explore logistics outsourcing. To learn more, visit <https://infinity-logisticsbackoffice.com/for-freight-forwarders/>.

About Infinity Logistics Back Office

Infinity Logistics Back Office is a global outsourcing firm dedicated to supporting freight forwarders, 3PLs, and supply chain operators with scalable back-office services. By combining logistics expertise with advanced technology, Infinity delivers measurable improvements in efficiency, compliance, and service quality.

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