

DataLunix Joins Forces with HaloITSM as Official Partner to Bolster IT Service Management in GCC Markets

Dubai, United Arab Emirates Oct 31, 2025 ([IssueWire.com](https://www.issuewire.com)) - DataLunix, a leading digital transformation and staff augmentation firm headquartered in Dubai, has entered into an official partnership with HaloITSM, a prominent provider of cloud-based IT service management (ITSM) solutions. This alliance designates DataLunix as a certified HaloITSM partner, aimed at expanding the availability of HaloITSM's ITIL-aligned platform across global markets, with a strong emphasis on the Gulf Cooperation Council (GCC) region.

The partnership enables DataLunix to serve as a HaloITSM reseller, facilitating the distribution, implementation, and support of HaloITSM's comprehensive ITSM tools. HaloITSM offers features such as incident management, service request handling, change control, configuration management, self-service portals, SLA tracking, and asset management, designed to streamline IT operations for organizations of all sizes. Through this collaboration, DataLunix will integrate these capabilities into enterprise workflows, supporting sectors including government, finance, energy, and telecommunications.

For CTOs and CIOs worldwide, particularly those in the GCC, this development signifies enhanced access to robust ITSM solutions tailored to regional needs. The platform's alignment with ITIL best practices ensures compliance with international standards while addressing local challenges like operational efficiency and digital transformation. DataLunix's expertise in offshore delivery from its India-based centers complements HaloITSM's cloud-native architecture, allowing for cost-effective deployments that reduce downtime and improve service delivery.

This partnership particularly strengthens HaloITSM's presence in key GCC markets. As a HaloITSM reseller Qatar and HaloITSM partner Qatar, DataLunix will assist Qatari enterprises in optimizing IT service desks and automating workflows. In the UAE, DataLunix operates as a HaloITSM reseller UAE, HaloITSM reseller Dubai, HaloITSM partner UAE, and HaloITSM partner Dubai, enabling seamless adoption amid the region's tech growth. Extending coverage, the company functions as a HaloITSM reseller Kuwait, HaloITSM partner Kuwait, HaloITSM reseller Oman, HaloITSM partner Oman, HaloITSM reseller Bahrain, HaloITSM partner Bahrain, HaloITSM reseller Saudi Arabia, and HaloITSM partner Saudi Arabia. These roles ensure localized support, from licensing to ongoing maintenance, fostering broader ITSM accessibility.

Organizations seeking to explore HaloITSM solutions through DataLunix can visit www.datalunix.com for detailed resources on implementation services and case studies.

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