

# Twelve Trees Marks 30 Years with New Digital Presence

## Supporting Families in Real Situations

**liverpool, UK Jan 2, 2026 ([IssueWire.com](https://www.IssueWire.com))** - Twelve Trees Care Unveils New Digital Platform Ahead of 30th Anniversary

Sheffield-based provider expands services nationwide while staying rooted in community care values. Twelve Trees Care, a CQC Good-rated care provider with nearly three decades of experience, has launched a new digital platform designed to make professional care more accessible to families across the UK. The announcement comes as the organisation prepares to celebrate its 30th anniversary in 2026.

The redesigned website, [www.twelvetreescare.co.uk](https://www.twelvetreescare.co.uk), provides families with clear, practical guidance about home care, live-in care, respite services, and residential care homes. It reflects Twelve Trees Care's long-standing mission: combining professional standards with local community knowledge to deliver tailored support for older people and individuals with disabilities.

### Supporting Families in Real Situations

"After nearly 30 years in the care sector, we understand that care isn't one-size-fits-all," said Simon Mills, Director at Twelve Trees Care. "Our new website reflects that experience by offering relevant, easy-to-use information for families, whether they're planning ahead or facing an urgent situation." The platform has been developed around the needs of families navigating difficult care decisions. It provides clear explanations of services, condition-specific advice, and region-by-region information so users can quickly understand the options available in their local area.

### Expanding Reach While Maintaining a Personal Touch

Founded in Sheffield in 1996, Twelve Trees Care has built a strong reputation for quality residential and community-based services. Its two specialist care homes – Twelve Trees in Nether Edge, Sheffield, and Meadowbrook in Garforth, Leeds – continue to provide residential and respite care.

The organisation is now expanding its live-in care services nationwide, supported by new administration centres in London and the Cotswolds. This growth allows families outside of Yorkshire to access the same level of trusted support while retaining Twelve Trees Care's hallmark personal, community-focused approach.

### Comprehensive Services for Changing Needs

The new website highlights the provider's full range of services, including:

Home care – flexible daily visits supporting independence.

Live-in care – tailored 24/7 support in the comfort of one's own home.

Respite care – giving family caregivers essential breaks.

Specialist condition support – including dementia, Parkinson's, stroke recovery, palliative care, and visual impairment care.

Emergency care services are also featured, reflecting the reality that families often require urgent assistance after hospital discharges, sudden health changes, or unexpected circumstances.

### Local Knowledge, National Standards

A key feature of the platform is its emphasis on blending local understanding with professional care standards. Care teams are recruited from the communities they serve, ensuring staff are familiar with local healthcare networks, GP practices, and support resources.

"We're not just care providers – we're neighbours who understand the values that matter most to families," added Mills. "This combination of local insight and professional standards is what sets Twelve Trees apart."

### Designed with Families in Mind

The site was carefully structured to be straightforward and supportive. Sections are organised by both region and care type, with clear, jargon-free explanations. This approach ensures that families – often searching under stressful circumstances – can find the information they need quickly, without confusion or sales pressure.

### Building on 30 Years of Trust

As it approaches its 30th anniversary in 2026, Twelve Trees Care is reflecting on its legacy while preparing for the future. The organisation has developed strong partnerships across NHS networks, GP practices, and specialist clinics, ensuring its services complement existing medical support rather than replace it.

The new website will be regularly updated with expanded regional information, condition-specific resources, and new features guided by user feedback.

### Commitment to Accessible Care

“Technology should make care easier to understand, not more complicated,” Mills said. “This new platform gives families the confidence to explore their options at their own pace, while knowing our team is always available for a personal conversation or home visit when they’re ready.”

With the launch of its digital platform and nationwide expansion of live-in care, Twelve Trees Care is positioning itself for the next 30 years of supporting families – staying true to its founding values of compassion, community, and professional excellence.

### About Twelve Trees Care

Established in 1996, Twelve Trees Care is a CQC Good-rated care provider with care homes in Sheffield (Nether Edge) and Leeds (Garforth), alongside expanding live-in and home care services across the UK. Services include live-in care, respite care, dementia support, and palliative care. With nearly 30 years of experience, the organisation combines professional standards with deep community knowledge to deliver personalised, compassionate care.

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