Why 80% of AI Efforts Fail and How Leaders Can Finally Capture ROI

Backed by lessons from 100+ enterprise projects, the new report shows executives how to turn stalled AI experiments into measurable growth.



San Francisco, California Aug 26, 2025 (<u>Issuewire.com</u>) - <u>Aissist.io</u> today announced the release of a new whitepaper, <u>The AI Leader's Handbook: Why AI Efforts Fail and How to Unlock Measurable Growth</u>, offering a blueprint for organizations struggling to turn AI adoption into tangible business results.

According to McKinsey, more than 78% of companies now use generative AI in at least one business function. Yet fewer than 20% report a measurable impact on earnings, and only 1% view their AI strategies as mature. Why are so many companies failing to see results?

Aissist.io's handbook builds directly on this finding, drawing insights from over 300 global projects across industries. The report identifies two major pitfalls that stall AI progress: cost-cutting mindsets and isolated deployments. It also shares strategies for overcoming them with cross-functional, revenue-driven approaches.

Key Findings from Aissist.io's Deployments

- 83% automation rate for Digital Employees
- 70% of customers resolve over 80% of traffic without human intervention
- +50% sales conversion lift in targeted deployments
- 4.8 CSAT across Al-handled interactions
- 50% cost reduction in high-volume service operations

"Al isn't failing because the technology is weak. It is failing because organizations approach it with narrow goals," said **Lifan Xu**, **Co-founder of** <u>Aissist.io</u>. "When Al is treated as a cost-cutting tool, you miss the far greater opportunity: unlocking new revenue streams, scalability, and business models."

The Pressure to Prove ROI in 2025

As AI adoption accelerates, boards and investors are demanding evidence of impact. The handbook highlights that executives can no longer afford experiments that fail to scale. When AI is deployed crossfunctionally and tied to growth metrics, the returns are transformative.

Real-World Case Studies Featured in the Handbook

- Global Telecom Provider: Automated service while unlocking \$1M in additional monthly revenue, boosting sales conversion from 32% to 42%
- Commercial Real Estate Group: Automated 95% of the sales funnel, enabling the launch of a new business line
- Vehicle Repair Chain: Automated complex diagnostics, cutting quote times and scaling capacity beyond what human agents could manage

The handbook concludes with a four-part framework for success: establish cross-functional Al leadership, define clear metrics, pursue both top-line and bottom-line impact, and automate beyond basic Q&A.

Download the full handbook, <u>The Al Leader's Handbook: Why Al Efforts Fail and How to Unlock Measurable Growth</u> [https://aissist.io/ai-growth]

About Aissist.io

Aissist.io is the leading Agentic AI for enterprise, helping businesses automate sales and service processes to drive growth. Its Digital Employees integrate directly with platforms like Zendesk, Intercom, and Gorgias to handle high-volume work, cut costs, and unlock scalability while keeping humans focused on high-value impact.

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