

18 Spokes Launches AI-Powered Support Systems to Help Cycling Businesses Build Loyal Customers

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18 SPOKES

Spencer, Iowa Aug 19, 2025 ([Issuewire.com](https://www.issuewire.com)) - [18 Spokes](#), the first AI-powered support system built specifically for the cycling industry, is redefining what it means to keep customers loyal. With poor customer service cited as the number one reason riders stop buying from a company, 18 Spokes ensures bike shops and cycling brands deliver outstanding support every time. By combining intelligent

chat agents, voice assistants, and ticketing systems, 18 Spokes helps businesses create seamless customer experiences that turn one-time buyers into lifelong riders.

<https://18spokes.com>

18 Spokes provides AI-powered customer support solutions designed exclusively for the cycling industry. Founded by cyclists, the company helps bike shops and cycling brands deliver fast, reliable, and personalized customer service through intelligent chat, voice automation, and ticketing systems. With a mission to ensure every rider feels valued, 18 Spokes makes it effortless for cycling businesses to create loyal customers who keep coming back.

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