

## MedCourse Pro Launches AI-Powered Medical Bill Navigator to Help Patients Take Control of Healthcare Costs

New digital advocacy tools provide patients with step-by-step support to navigate billing, access, and insurance barriers — with expert-level guidance at their fingertips.



# MedCourse

PRO

MEDICAL EDUCATION



**San Antonio, Texas Jun 9, 2025 ([IssueWire.com](https://www.issuewire.com))** - Smart AI can now help patients decode their bills and push back on unfair charges and denials. In today's complex and often overwhelming healthcare system, MedCourse Pro is making it easier for patients to understand their options and advocate for themselves. The platform has launched the Medical Bill Navigator, an AI-based digital tool designed to

help patients navigate cost, coverage, and care challenges with confidence.

Whether a patient is facing an unexpected bill, needs to transfer care, or doesn't have insurance, the Navigator provides personalized, situation-specific guidance—not just general advice. Patients receive tailored next steps along with the tools to take action immediately. The Navigator offers support to:

- Understand medical billing and insurance language
- Draft customized appeal letters and billing dispute templates
- Generate phone scripts for speaking with providers, billing offices, and insurers
- Identify local and community-based resources for the uninsured

"We're building the tools we wish patients already had," said Dr. Rebecca A. Griffin, founder of MedCourse Pro. "This is about digital advocacy. We're giving patients and providers expert guidance — in seconds — using smart, responsible AI."

MedCourse Pro's tools are already helping users:

- Transfer care during a relocation
- Resolve surprise medical bills
- Find prescription and care access programs for uninsured patients

This release is part of MedCourse Pro's mission to make healthcare more navigable, equitable, and human-centered. In addition to tools for patients, the platform also offers AI-powered solutions for providers, billers, and students across the care spectrum.

Learn more about the Patient Navigator: <https://www.MedCoursePro.com>

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