

IT CARE SERVICES Secures WhatsApp API Access from AiSensy to Enhance Customer Engagement



New Delhi, Delhi Jun 8, 2025 ([IssueWire.com](https://www.issuewire.com)) - IT CARE SERVICES, a leading provider of IT solutions and customer support services, is proud to announce its successful integration with AiSensy's WhatsApp API. This strategic move will enable IT CARE SERVICES to streamline communication, enhance customer engagement, and provide seamless support through the widely used messaging platform.

With the AiSensy-powered WhatsApp API, IT CARE SERVICES can now offer:

- 1) **Instant Customer Support** – Real-time responses to queries, troubleshooting assistance, and service updates.
- 2) **Automated Notifications** – Timely alerts for service requests, maintenance schedules, and important updates.
- 3) **Personalized Interactions** – AI-driven messaging to improve customer experience and satisfaction.

"We are excited to leverage AiSensy's WhatsApp API to enhance our customer service capabilities," said Ishwar Dayal Singh, Head of Operations at IT CARE SERVICES. *"This integration aligns with our commitment to providing efficient, accessible, and technology-driven solutions for our clients."*

The adoption of WhatsApp API marks a significant step in IT CARE SERVICES' digital transformation journey, ensuring faster response times and improved service delivery. Customers can now connect with IT CARE SERVICES effortlessly via WhatsApp, making IT support more accessible than ever.

For more information, visit www.itcareservices.com or email: info@itcareservices.com.

About IT CARE SERVICES

IT CARE SERVICES is a trusted provider of IT solutions, offering comprehensive support for businesses and individuals. With a focus on innovation and customer satisfaction, IT CARE SERVICES delivers reliable IT assistance, maintenance, and consulting services.

About AiSensy

AiSensy is a leading WhatsApp API provider, enabling businesses to automate and optimize customer communication through WhatsApp. With advanced features and seamless integration, AiSensy empowers companies to enhance engagement and drive growth.

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