

Inbox Telecommunication Launches Advanced WhatsApp API Service to revolute Business Communication



Delhi, India Jun 8, 2025 ([Issuewire.com](https://www.issuewire.com)) - [Inbox Telecommunication](#) Private Limited, a leading cloud communication provider in India, proudly announces the launch of its **WhatsApp Business API service**, designed to help businesses of all sizes streamline customer communication, boost engagement, and enhance service delivery.

With the growing shift toward real-time, conversational customer support, WhatsApp API is rapidly becoming an essential tool for customer-centric businesses. Inbox Telecommunication's new solution empowers brands to engage customers on their favourite messaging platform — WhatsApp — with fast, secure, and interactive conversations.

Key Features of Inbox's WhatsApp API Service:

-  **Automated Chatbots** for instant responses to customer queries

- **Rich Media Messaging** (images, videos, PDFs, locations)
- **24/7 Customer Support** via multi-agent inbox
- **Secure & Verified WhatsApp Business Profiles**
- **Bulk Notification Messaging** (order updates, reminders, offers)
- **CRM & third-party integration** for seamless workflow

Sidharth Verma, an FMCG business owner and early adopter of Inbox's WhatsApp API, shared: "Our customer queries and orders are now handled faster and more efficiently. The team at Inbox Telecommunication provided excellent onboarding and support. It's a game-changer for our business."

The WhatsApp API service from Inbox Telecommunication is ideal for sectors like e-commerce, healthcare, education, logistics, finance, and retail. Whether for lead generation, customer support, order tracking, or payment confirmations, Inbox ensures high message deliverability and complete compliance with WhatsApp's policies.

"We are excited to offer this robust communication tool to our clients," said Sushant Mishra, Sales Manager at Inbox Telecommunication. "Our WhatsApp API solution bridges the gap between businesses and customers by providing personalized, timely, and secure communication—anytime, anywhere."

To learn more about Inbox Telecommunication's WhatsApp API or to request a free demo, visit www.inboxtele.com

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