

AENO Revolutionizes Customer Service with 4,500+ Drop-Off Points Across 20 Countries



Limassol, Cyprus Jun 18, 2025 ([Issuewire.com](https://www.issuewire.com)) - AENO, a global brand of smart home appliances built around customer convenience, is setting a new standard for after-sales support. With a seamless service model now active in over 20 countries, users can leave their devices at more than 4,500 UPS and DPD locations — no need to visit a store or wait in line.

No lines, no delays – just fast, hassle-free support

Experiencing a technical issue? Simply head to the “Service & Warranty” section on the AENO website and fill out the “Device Assessment” form. Our support team will review the case — and in many situations, the problem can be resolved remotely.

If a physical repair is required, [AENO](#) manages the logistics. Customers receive a delivery code via email or SMS, pack their device, label the box, and drop it off at a nearby UPS or DPD point. From there, AENO takes over — coordinating collection, diagnostics, and either repair or replacement.

And if the device can’t be repaired, there’s no extra paperwork or back-and-forth with retailers. A brand-new product is shipped straight to the customer’s preferred drop-off point.

Service that feels like care

Forget the typical repair experience. At [AENO](#), devices are handled in lab-like conditions by engineers wearing white gloves, ensuring cleanliness, precision, and care. This isn’t just support — it’s a customer-first philosophy in action. Smart technology deserves equally smart service — and that’s exactly what AENO delivers.

Smart appliances for a smarter life

AENO creates home appliances that aren’t just smart — they make your life easier, quieter, and more comfortable. From an intuitive smart kettle to a robot vacuum, AENO devices are designed to work silently in the background while making a big difference in your daily routine.

The AENO EK8S smart kettle is more than just a water boiler — it’s an experience. It heats water to the exact temperature you need, maintains warmth for as long as you want, and can be controlled right from your smartphone. Want your water ready by the time you wake up? Just schedule it. Its sleek design and quiet operation make it a perfect addition to any kitchen.

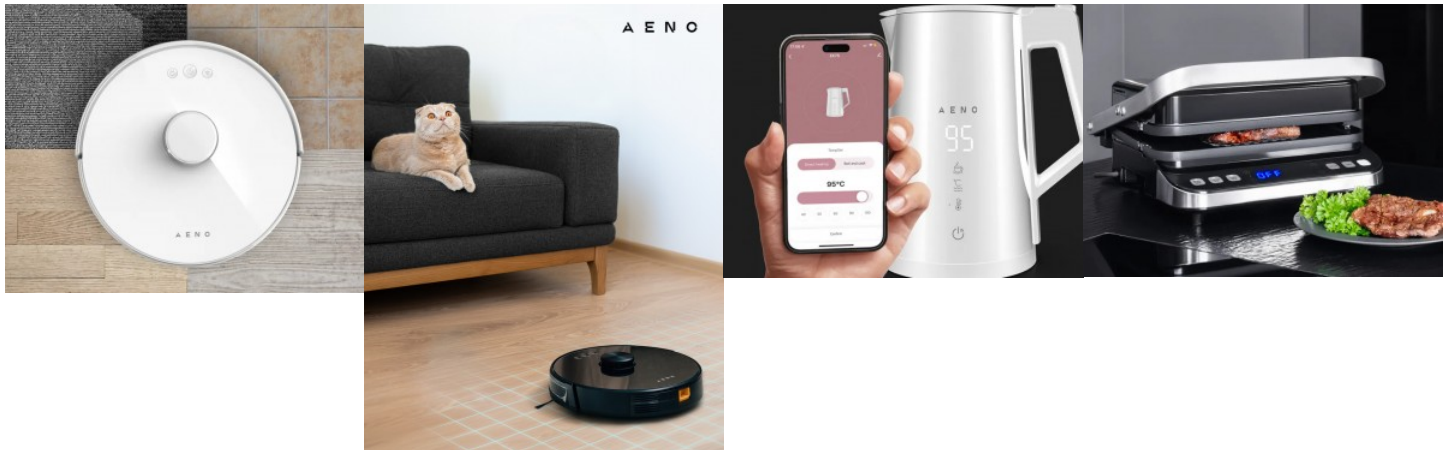
The **AENO EG1 Electric Grill** is a practical, family-friendly appliance that makes everyday cooking easier. While you’re playing with your child, the grill can take care of breakfast — flip a few pancakes on the flat plate with minimal effort. At lunchtime, switch to homemade grilled sandwiches, all while you catch up on reading or relax for a moment.

The two-sided removable plates — ribbed and flat — let you cook everything from steaks and vegetables to eggs and baked snacks. The non-stick surface requires little to no oil, making meals

healthier, and clean-up is just as easy: rinse the plates under the tap or pop them into the dishwasher.

AENO RC3S Robot Vacuum Cleaner isn't just a device — it's a loyal helper. It navigates your home with precision, avoiding obstacles, reaching tricky corners, and returning to its charging base all on its own. With smart mapping and efficient path planning, it cleans with purpose — so you can focus on what really matters.

[AENO](#) devices are not just tools — they're part of a thoughtfully designed, comfortable lifestyle. Every detail is meant to simplify your day. And if something ever goes wrong, there's a professional, trusted team ready to help — so you can keep enjoying what matters most.



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