Krify Introduces Tailored AI Chatbots for Industry-Specific Business Automation

Mangalore, Karnataka Jun 22, 2025 (<u>Issuewire.com</u>) - Krify, a pioneer in digital innovation with over two decades of experience, has unveiled its new suite of **domain-specific Al-powered chatbot solutions**. These cutting-edge bots are crafted to automate vital business processes and customer interactions by harnessing modern Al frameworks such as **LangChain**, **LangGraph**, and **Retrieval-Augmented Generation** (**RAG**).

Krify's latest offering is aimed at empowering enterprises to deploy **intelligent**, **context-aware conversational agents** that align with their industry workflows, internal tools, and APIs. These bots are built to reflect the nuances of a company's data, operations, and customer journey.

Transforming Business Communication with Smart AI Bots

Unlike off-the-shelf chatbot platforms, Krify's <u>Al Chatbot</u> solutions are deeply integrated with organizational assets—ranging from SOPs, product manuals, and internal databases to CRM and ERP systems. These bots can:

- Handle frequently asked questions and detailed tech support
- Qualify leads and assist with bookings or tracking
- Offer internal support (HR, IT, operations)
- Perform real-time actions through APIs
- Maintain multi-turn conversational context via LangGraph state logic

This transformative approach is now actively benefiting businesses in healthcare, fintech, logistics, retail, education, and legal domains—providing round-the-clock intelligent support without compromising on personalization or security.

"We're embedding AI into the very fabric of business workflows," said **Krishna Reddy**, Founder & CEO of Krify. "Our domain-specific chatbots are designed to be secure, scalable, and adaptable to mission-critical use cases."

Key Features of Krify's Domain-Aligned Chatbots:

- RAG-Driven Responses: Bots access up-to-date content from live databases or document libraries
- LangChain & LangGraph: Control flow, fallback handling, memory management, and tool calling
- Secure Hosting: Choice of cloud or on-premise deployment with full control over models and prompts

- Custom APIs: Bots can connect to third-party tools, update CRMs, book appointments, and more
- Omnichannel Deployment: Easily integrated with websites, mobile apps, Slack, Teams, WhatsApp, and internal dashboards

Real-World Use Cases Across Sectors:

Krify's custom chatbot solutions are already being adopted by forward-thinking clients across industries:

- Healthcare & Wellness: Automated bookings, health info, post-care follow-ups, Ayurvedic Q&A
- Logistics & Shipping: Dispatch updates, customs support, real-time tracking via API integration
- Finance: Investment advice bots, lead capture, quote generation, and FAQ handling
- eCommerce & D2C: Personalized shopping support, issue resolution, loyalty support
- Legal & HR: Onboarding bots, internal policy Q&A, leave requests, payroll support

These implementations are drastically reducing support response times, improving customer satisfaction, and optimizing internal operations.

Built on an Agile, Scalable Tech Stack:

Krify's chatbot ecosystem leverages **open-source large language models (LLMs)** and microservices to deliver flexible and cost-efficient solutions. Depending on client needs, the bots can be powered by models like **Mistral, LLaMA 3, Phi**, or leading APIs such as **OpenAI** and **Google Gemini**.

With strong capabilities in **mobile and web development (Flutter, iOS, Android, React, Node.js)** and robust DevOps support, Krify provides end-to-end customization for startups, SMBs, and enterprises alike.

"We're focused on making AI real—aligned to business needs, accessible, and highly effective," added Krishna Reddy. "Our chatbot solutions ensure companies no longer need to compromise between quality, cost, and speed."

About Krify

Krify Software Technologies Pvt. Ltd. is a global technology provider with expertise in mobile apps, AI, automation, and web platforms. Headquartered in India and operating across the UK and USA, Krify has delivered over **15,000 digital products** to more than **1,000 clients** worldwide.

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