

\$5.3 Million Luxury Watch Dispute: Indonesian Businessman Sues Richard Mille Jakarta

Legal team sends formal letters to Richard Mille entities in Switzerland and France to ensure the headquarters is informed of the ongoing legal process involving their official Jakarta boutique



Jakarta, Indonesia May 5, 2025 ([Issuewire.com](https://www.issuewire.com)) - Indonesian businessman Tony Trisno has filed a civil lawsuit against the operator of the official Richard Mille boutique in Jakarta after two high-value luxury timepieces—fully paid for in 2021—were never delivered. The total value of the watches exceeds SGD 7.15 million (approximately USD 5.3 million or IDR 80 billion).

The lawsuit was filed on December 11, 2024, and is currently being tried at the North Jakarta District Court under case number 844/Pdt.G/2024/PN Jkt.Utr. The case is handled by Catra Indhira Law Firm, a Jakarta-based legal practice known for its focus on commercial litigation and cross-border legal disputes.

Trisno, a long-time client of Richard Mille Jakarta, had previously completed several luxury purchases without issue. However, in this transaction, despite full payment for two rare timepieces in 2021, the

items were never delivered. Instead, the boutique instructed him to collect the watches from Singapore—an arrangement considered inconsistent with previous transactions and the mutual understanding at the time of purchase.

“This case is about protecting fundamental consumer rights,” said Heroe Waskito, S.H., lead counsel at Catra Indhira Law Firm.

“Our client has fulfilled his obligations. It is now the seller’s responsibility to do the same, by delivering the goods that have already been paid for.”

On April 30, 2025, Catra Indhira Law Firm sent official notification letters to several international parties as an administrative step to promote transparency and draw attention from global management regarding the ongoing dispute:

- Horométrie S.A., Richard Mille’s operational headquarters in Switzerland
- R.D.M.M. Concepts SAS, part of the brand’s global administrative structure in France
- The Embassy of Switzerland in Jakarta, to ensure the notification reaches the relevant jurisdiction fully and properly

It is important to emphasize that the lawsuit is directed solely at the operator of the Richard Mille boutique in Jakarta. The letters sent internationally are part of an administrative effort to ensure transparency and proper dissemination of information to Richard Mille’s global management.

“Consumers everywhere are entitled to fair treatment, especially when all obligations have been fulfilled,” added Eko Prastowo, S.H., counsel at the same firm.

“Every agreement in a commercial transaction must be honored, including the commitment to deliver goods that have been paid for. This is where the principles of justice and legal certainty are upheld.”

The lawsuit seeks a court ruling affirming the buyer’s right to the purchased items, as well as any other legal remedies available under Indonesian civil law. The case remains ongoing.

About Catra Indhira Law Firm

Catra Indhira Law Firm is a Jakarta-based legal firm specializing in commercial disputes, consumer protection, and international legal matters. The firm represents both individuals and institutions in complex domestic and cross-border cases.

Verification Sources (Indonesian Media Coverage):

<https://m.jpnn.com/news/pembeli-jam-tangan-bersurat-ke-kedubes-swiss-dan-kantor-richard-mille>

<https://rmol.id/hukum/read/2025/04/30/664906/kuasa-hukum-tony-trisno-kirim-surat-ke-kantor-pusat-richard-mille-dan-kedubes-swiss>

<https://jogja.viva.co.id/warta/2632-sengketa-jam-tangan-kuasa-hukum-kirim-surat-ke-richard-mille-pusat-dan-kedubes-swiss>

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