

Orion Protective Services Celebrates 15 Years of Safeguarding Businesses in CT and MA

Corporation evolves with changing times and remains steadfast since 2010

Bridgeport, Connecticut Mar 25, 2025 ([IssueWire.com](https://www.issuewire.com)) - Orion Protective Services, Inc. is marking a significant milestone this year as it commemorates 15 years of providing premier contract security solutions to businesses across Connecticut and Massachusetts. Since its inception in 2010 under the leadership of President and CEO Edward Ramsdell, Orion has exemplified a steadfast dedication to safeguarding its clients through a blend of proactive security measures and innovative strategies tailored to each unique business environment.

COMPANY EVOLUTION AND GROWTH

The evolution of Orion Protective Services over the past decade and a half is a testament to its enduring commitment to forging strong and lasting partnerships with its clients, a philosophy that has been instrumental in shaping the organization's growth and success. Ramsdell, reflecting on the company's journey, emphasized the fundamental belief that collaborating with clients is the key to creating lasting alliances as well as developing security solutions that are dynamic, responsive, innovative, and robust. "At the inception of Orion Protective Services, we assembled a small but loyal client base who shared our belief that working in partnership creates a strong bond, a deeper understanding, and resilient security strategies that can adapt to an ever-changing, complex world," he said.

The growth of Orion's client base over the years is evidence of the effectiveness of its client-centric approach, which prioritizes understanding each client's specific needs and tailoring security strategies accordingly. This collaborative spirit has not only fueled Orion's expansion but has also solidified its reputation as a trusted and dependable security partner for businesses of all sizes and industries.

As the security landscape continues to evolve and businesses face increasingly complex threats, Orion has remained unwavering in its commitment to providing top-tier protection services that adapt to meet the changing needs of its clients. By staying true to its core values of reliability, excellence, and innovation, Orion Protective Services has positioned itself as a leading authority in the security industry, setting the standard for professionalism and effectiveness in safeguarding businesses in New England.

KEY FACTORS TO ORION'S SUCCESS

While client requirements and business environments have transformed since 2010, Orion has remained steadfast in its commitment to the businesses it serves and successful in its protection efforts. Ramsdell attributes this success to several key factors:

Unparalleled Expertise and Proactive Management

Orion Protective Service's management team collectively boasts over 120 years of law enforcement and private security experience, ensuring the highest caliber of expertise and advice. The management team proactively puts quality at the forefront by cultivating positive relationships through frequent contact, strong oversight, attention to detail, and quick responses to requests and changing needs.

Reliable Emergency Support and Exceptional Service

The company provides reliable 24/7 emergency support and can dispatch a supervisor to any client location within 30 minutes, fostering trust and reliability. By paying the strictest attention to detail and

focusing on quality of service, Orion Protective Services has established an untarnished record of service with local clientele who continue to enlist the company, year after year, for their security needs. Clients can depend on the services of Orion's well-trained, courteous, professional officers, management team, and support staff, who consider their best interests, security, and safety above all else.

Rigorous Screening and Selection Process

Orion's security officers are meticulously screened and selected. The company conducts lengthy personal interviews, background investigations in all jurisdictions, employment reference checks, verbal and written communication skills assessments, and evaluations of personal interaction skills. This careful screening of each applicant yields Security Officers with impeccable backgrounds who earn respect for their professionalism, poise, and ability to communicate effectively and tactfully.

Customized Security Solutions

The company tailors its solutions to fit each client's unique needs and goals. "Our company was built on the premise that while many companies simply use security presence to deter crimes and a one-size-fits-all approach, true and lasting security is built on a strong foundation, with professionally designed, customized plans, complete visibility, advanced technologies, and an experienced and knowledgeable security staff," Ramsdell said.

Teamwork and Commitment to Exceptional Customer Service

Ramsdell also credits Orion's longevity to open communication, mutual respect, and a dedication to providing exceptional customer service. "Security officers, leadership, administrative teams, and clients are all encouraged to engage, participate, and provide feedback to achieve the highest levels of success," he said. This culture of collaboration and continuous improvement has helped Orion stay ahead of industry trends and maintain its reputation for excellence.

CELEBRATING 15 YEARS OF PROTECTING AND EMPOWERING BUSINESSES

As Orion Protective Services marks its 15th anniversary, the ruby symbolizing the occasion holds special significance. The gem, which represents protection and prosperity, underscores Orion's commitment to its clients over the past decade and a half. "The company takes pride in its role as a trusted guardian, empowering businesses to thrive. For the past 15 years, Orion has provided security and concierge services to businesses in Connecticut and Massachusetts, allowing them to focus on the future with peace of mind," said Ramsdell.

The anniversary will be commemorated throughout 2025 with employee events, client recognition, and a charity fundraiser.

"Our 15-year journey is a testament to the power of dedication, innovation, and community partnership," said Ramsdell. As the company celebrates this milestone, it remains unwavering in its mission to safeguard businesses and support their growth, ensuring a safe and prosperous future.

About Orion Protective Services, Inc.

Orion Protective Services, Inc. has provided security services for clients throughout New England since 2010. Security is not a one-size-fits-all solution, so Orion does not take an indistinguishable blanket approach. The company takes the time to ask the important questions so that it can provide a tailored solution that aligns with the client's goals and agenda, and is a good fit for the firm's or community's culture. Orion's management and staff have the high level of expertise needed to provide custom security protection for a wide variety of customers, including residential communities, corporate

complexes, municipalities, schools, construction sites, and retail establishments. Orion has its headquarters in East Windsor, Connecticut, with satellite offices throughout Connecticut and Massachusetts, enabling them to provide immediate, around-the-clock support and arrive at client locations in 30 minutes or less.

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