

Stellar Recognized in Times of India for Excellence in Data Recovery Services

Stellar's 30+ years of expertise highlighted in prestigious Times of India feature, showcasing their commitment to data recovery solutions for businesses and individuals.



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Lost files: This Gurgaon tech firm saves the irreplaceable

Stellar is unique, and its customer base spans the globe

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In an age where data is the lifeblood of personal and professional ecosystems, losing it can be devastating. Whether it's a student's thesis, a photographer's once-in-a-lifetime shot, or a corporation's critical business records, data loss knows no boundaries. Enter Stellar Information Technology, a Gurgaon-based company that has made it their mission to recover the seemingly unrecoverable. Founded in 1989 by Sunil Chandra, Rajesh Singh and Manoj Dhirgiri, Stellar has grown from a scrappy startup to an international leader in data recovery services.

While their customer base spans the globe, the largest portion of their clients hail from the United States and Western Europe. They also serve a rapidly growing user community across the Middle East, Asia, and beyond.

"We see data as an extension of one's life and work. When it's lost, it can be truly devastating—both emotionally and financially," says Chandra, who is the CEO & director of international business at Stellar.

A peek inside the clean room

Stellar gave us a behind-the-scenes look at their most prized facility: a meticulously maintained lab where the company handles the most sensitive mechanical hard-drive recoveries. The environment is ISO Class 5—commonly referred to in the industry as a Class 100 Clean Room—meaning there are fewer than 100 particles of 0.5 microns or larger per cubic foot of air. In practical terms, that's nearly dust-free.



Stellar's employees



(From left) Stellar co-founders Rajesh Singh, director of R&D, Manoj Dhirgiri, director of India business, and Sunil Chandra, CEO & director of international business

"Hard drives may look sturdy on the outside, but inside, they are incredibly delicate," Chandra explains. "Any dust particle that slips in can scratch the drive platter and permanently destroy the data. That's why a Class 100 Clean Room is mandatory if you want the highest chance of successfully recovering data from physically damaged hard drives." The process of entering this clean room is almost ritualistic: technicians pass through an air shower to blow off any residual dust, ground themselves on anti-static pads to remove electrical charge, and don specialized foot wear and garments. "It's a lot like

always tell my team data is personal: it's truly a piece of someone's world. Whether it's a tiny folder of holiday photos or the critical server for a multinational, once it's gone, it feels like losing a part of your life or business. We exist to rescue that data, bring it back, and restore hope. It's why we invest so deeply in technology, trust, and human compassion every day."

Sunil Chandra | CEO & DIRECTOR, INTERNATIONAL BUSINESS, STELLAR INFORMATION TECHNOLOGY

a hospital operating theater," Chandra notes. "Except here, the patient is a broken hard disk, and we're trying to save its data."

At one station, a senior technician carefully removes the top cover of a laptop hard drive. Under a high-powered microscope, he identifies a damaged read/write head. The head

is swapped out with an identical component from a "donor drive." In Stellar's sprawling library of spare parts—a veritable archive of tens of thousands of hard drives stored on tall shelves like books in a massive reference library—"We call it the 'organ donor' section," Chandra jokes. "We have to maintain an enormous inventory of old and new drives because manufacturers frequently change designs. If we don't have the right matching donor part, we can't do the transplant."

An 80% success rate

From logical glitches to firmware corruption, from head-crashes to severe malfunctions—Stellar's labs see them all. In total, over 40,000 devices pass through these labs every year, including complicated RAID systems from data centres, individual laptops, battered smartphones, and everything in between.

Chandra is proud of Stellar's industry-best success rate of 80%, especially given the complex nature of device failures today. "We encourage customers to try our software-based recovery solutions first," he says. "If the device isn't physically damaged, our do-it-yourself (DIY) tools can solve most problems at a fraction of the cost. But when there's a physical or firmware issue, it's time to send the device to us."

The lab's scale and sophistication have allowed Stellar to tackle some remarkable cases. Chandra cites examples of last-minute salvage operations—like a reality show's grand finale tapes that had to be recovered and edited mere hours before airing. Or a famed Bollywood film's audio files destroyed by a server crash after a lead actor had passed away, making a re-recording impossible. "The stakes can be incredibly high," Chandra says. "Sometimes we're dealing with a lifetime's worth of memories, other times a billion-dollar business project. People come to us with real desperation."

Gurgaon, Haryana Jan 8, 2025 (Issuewire.com) - Stellar, a global leader in data recovery, has been featured in the *Times of India* for its exceptional contributions to the data recovery industry. Known for its 30+ years of expertise, Stellar has been providing innovative solutions to help both individuals and businesses recover lost data from a variety of devices, from hard drives to memory cards.

The article, titled "Lost Files? This Gurgaon Tech Firm Saves the Irreplaceable," sheds light on how Stellar's team of specialists uses advanced technology to recover data from damaged or corrupted devices that other service providers often deem unrecoverable. The recognition from the *Times of India* highlights Stellar's commitment to helping clients preserve their critical data while offering the highest level of confidentiality and security.

"We are thrilled to be recognized by the *Times of India*," said **Sunil Chandna**, Founder & CEO, **Manoj Dhingra**, Co-Founder & Director - India Business, and **Kuljeet Singh**, Co-Founder & Director - Research & Development of Stellar Data Recovery. "This recognition reaffirms our dedication to providing the highest quality data recovery services and helps us expand our mission to support even more people and businesses in their time of need."

Stellar's trusted services span across various industries, including healthcare, finance, and media, where data recovery is critical. The company's reputation as a reliable partner for data recovery is a direct result of its unmatched experience and customer-first approach.

For further information, please visit www.stellarinfo.co.in.

About Stellar:

Founded in 1993, Stellar is a leading provider of data recovery solutions. With over three decades of experience, Stellar offers a wide range of services including data recovery from hard drives, RAID servers, mobile devices, SSDs, and more. The company has built a strong reputation for delivering innovative and secure data recovery services, helping both businesses and individuals safeguard their data and ensure business continuity.

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Source : Stellar Data Recovery India

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