

Salesforce Support Services by Ksolves: Powered by Certified Experts for Superior Performance



Noida, Uttar Pradesh Jan 15, 2025 ([Issuewire.com](https://www.issuewire.com)) - Ksolves, a trusted Salesforce consulting partner with over 12 years of industry expertise, is proud to announce its comprehensive [Salesforce support services](#) designed to help businesses maximize the power of their Salesforce platform. Also, Ksolves has earned 85+ Salesforce certifications further to strengthen its capabilities across diverse Salesforce platforms and solutions. With a team of over 100 Salesforce-certified professionals and 320+ certifications, the company ensures that the client receives tailored support solutions to optimize business performance, enhance system reliability, and drive growth.

Recent Salesforce Certification Gained By Ksolves

The foundation of Ksolves' success lies in its exceptional expertise, with a highly skilled team boasting more than 320 Salesforce certifications, delivering trusted and innovative solutions. Their team has recently gained the following certifications:

- AI Associate and AI Specialist
- Data Cloud
- MuleSoft Developer I
- B2C Commerce Architect

As a Salesforce Summit Consulting Partner, Ksolves has a proven track record of delivering high-quality solutions with:

- 100+ Salesforce Experts
- 320+ Salesforce Certifications
- 12+ Years of Industry Expertise
- 89% Repeat Business Rate
- 90% Client Retention Rate
- 99% On-Time Project Delivery
- Global Salesforce Support Availability

Delivering Professional Salesforce Support Services By Experts

Ksolves offers unmatched support services that cover every aspect of the Salesforce ecosystem. Their expert team offers a complete suite of services, including tailored administration and configuration, custom development, and seamless data maintenance and security. With 24x7 managed services, Ksolves ensures uninterrupted Salesforce operations while leveraging automation and flow optimization to enhance efficiency. Their proficiency in data management and integration ensures seamless system synchronization and provides real-time insights for better decision-making. Additionally, Ksolves specializes in CRM rescue, diagnosing and resolving issues to restore Salesforce platforms to their peak performance. Partnering with Ksolves guarantees businesses a reliable and efficient Salesforce experience to drive growth and maximize value.

KSOLVES Provides Solutions for Key Salesforce Support Challenges

Ksolves offers expert solutions to tackle a wide range of Salesforce challenges. Whether you're facing integration issues with third-party systems, struggling with data migration, or looking for customization or development, Ksolves has the expertise to provide the best solution. Their team can assist with automating business processes, optimizing performance, and addressing data integrity concerns, including duplication and loss. They also specialize in enhancing user interfaces, improving reporting and analytics, and supporting AppExchange integrations for seamless functionality. Customers can reach Ksolves through various channels, including [Salesforce AppExchange](#) chat, website chat, email, and phone support, and get prompt and efficient assistance for their specific needs.

Customized Support Levels for Every Need

Ksolves provides flexible Service Level Agreements (SLAs) for L1, L2, and L3 support, ensuring rapid response and resolution times:

- **L1 Support:** Basic issues like login problems and password resets, with a resolution time of 4-8 hours.
- **L2 Support:** Intermediate needs, such as data updates and minor automation fixes, resolved within 1-2 business days.
- **L3 Support:** Advanced challenges, including integration errors and performance optimization, are addressed within 3-5 business days.

About Ksolves

Ksolves is a software development company publicly listed on India's Largest Stock Exchanges- the National Stock Exchange (NSE) and the Bombay Stock Exchange (BSE). The company is supported by a talented team of 520+ professionals and has established itself as a trusted leader in [Salesforce services](#). Boasting 100+ certified Salesforce experts and a remarkable 97% client retention rate, Ksolves delivers innovative, reliable, and customized Salesforce solutions that drive growth, efficiency,

and exceptional business outcomes.



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