

Bigwit Energy Launches WhatsApp Bot for Seamless Solar Consultation

The new WhatsApp bot from Bigwit Energy streamlines the solar consultation process, offering personalized guidance, detailed proposals, and easy scheduling for site visits.



New Delhi, Delhi Jan 9, 2025 ([Issuewire.com](https://www.issuewire.com)) - Bigwit Energy Pvt. Ltd., a leader in innovative solar energy solutions, has announced the launch of its advanced AI driven WhatsApp bot, designed to revolutionize solar consultations. This cutting-edge tool is set to make solar installation inquiries and guidance more accessible and efficient for customers across the region.

The WhatsApp bot is capable of addressing a wide range of customer queries about solar power systems, helping users understand the benefits and feasibility of installing solar energy solutions tailored to their unique needs. It serves as a comprehensive guide, providing expert advice on choosing the best solar plant configurations based on individual requirements.

In addition to offering valuable consultation, the AI bot can also generate a detailed proposal for customers, outlining the most suitable solar solution for their needs. After answering key questions and analysing customer requirements, the bot generates a customised proposal that includes the optimal solar plant size, expected energy savings, and potential return on investment.

Bigwit Energy is already in the process of upgrading its WhatsApp bot with powerful new features to further empower its customers. Soon, users will be able to upload multiple quotations they receive from various vendors and compare them "apple to apple." This unique feature will simplify decision-making by providing clear, unbiased insights into different vendors' offerings, allowing customers to make informed and confident choices.

For customers who are unsure of what system might suit them best, the AI bot also answers questions about the different types of solar systems available. For example, users can ask:

- "How much solar plant size is required for my office or home?"
- "What is the difference between an off-grid and hybrid solar system?"
- "Which system should I opt for based on my energy needs?"

Additionally, the bot helps schedule site visits for customers in serviceable locations. Once the proposal is generated, customers can easily arrange for a site inspection by Bigwit Energy's technical experts, who will assess the location to ensure the best possible installation.

To start a conversation with the solar bot, customers simply need to send a WhatsApp message to **+91 9325449627** or [click here to start chat](#). This easy-to-use platform allows users to get quick answers and personalized recommendations, making it easier than ever to make the decision to go solar.

"Our mission is to make solar energy accessible to everyone," said Subodh Mahajan, Founder at [Bigwit Energy Pvt Ltd](#). "Our WhatsApp bot is a step forward in simplifying the customer journey, making it transparent from initial consultation to installation, ensuring a seamless experience for those seeking to harness the power of the sun."

The bot's ability to quickly and accurately respond to common queries is designed to save time and empower customers to make informed decisions about solar installations. By automating many aspects of the consultation process, Bigwit Energy is able to provide a fast, efficient, and user-friendly experience that empowers customers to take the next steps toward sustainability.

In addition to this, the company is also developing a **support bot** that will be fully integrated with online inverters. This future tool will help guide customers in diagnosing technical issues and ensuring that they get the maximum power output from their solar plants. Whether it's troubleshooting system errors, optimizing performance, or scheduling maintenance, the support bot will serve as a 24/7 virtual

assistant for all post-installation needs.

Bigwit Energy continues to pioneer innovative approaches in the solar industry, combining expertise with cutting-edge technology to deliver exceptional service and satisfaction to its customers. The company remains committed to providing high-quality, reliable solar solutions that help businesses and homeowners reduce their energy costs while supporting a cleaner, greener environment.



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Source : Bigwit Energy Pvt Ltd

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