India's First Purpose Built Generative Al Contact Center For Enterprises

Close more calls with voice virtual agents with human-like experience. Revolutionising Sales & Marketing Acceleration with more meaningful conversations.



Jersey City, New Jersey Sep 9, 2024 (<u>Issuewire.com</u>) - <u>VoiceOwl</u> is proud to announce the launch of India's first-ever purpose-built Generative AI Contact Center with the aim to revolutionize customer interaction and automation for enterprises. With businesses demanding ever more efficient, scalable communication solutions, VoiceOwl brings cutting-edge technology featuring an AI-driven contact center designed to simplify operations and enhance customer experiences.

The new platform leverages next-generation AI to facilitate frictionless, real-time customer service, enabling enterprises to automate routine processes, reduce response time, and enhance customer satisfaction. Unlike traditional contact centres, generative AI solutions at VoiceOwl improve with time according to the various sets of interactions that happen between customers and service providers, making communication adaptive and highly personalized.

At VoiceOwl, the mission with this launch is to empower enterprises with state-of-the-art AI technologies, enabling them to focus on innovation while making sure customer interactions are smooth and efficient," said Vivek Jain, CEO of VoiceOwl. "This generative AI contact center will definitely enable the processing of more customer inquiries with less effort by businesses while ensuring the quality of the service remains at par.

Fully customizable, this new AI platform also ensures seamless integration with existing systems and guarantees that enterprises will meet the ever-growing demands of the digital age. The AI contact center from VoiceOwl is designed to power industries right across the board; from retail to finance, it ensures each enterprise can take full advantage of smarter, faster, and more reliable communication.

For more information, please visit VoiceOwl.ai



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