Lise D'Andrea, President & CEO of CXE to attend the 39th Annual AMAC Airport Business Diversity Conference

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Edgemere, Maryland Aug 3, 2024 (Issuewire.com) - CXE, a leader in customer (CX) and employee experience (EX) improvement programs, is excited to announce that Lise D'Andrea, President & CEO of CXE & Shawntè Buck, Director of CX Strategy will be attending the 39th Annual Airport Minority Advisory Council (AMAC) Airport Business Diversity Conference. The conference will occur from August 3–7, 2024, at the Nashville International Airport in Nashville, TN.

Event Details

- Dates: August 3-7, 2024
- Location: Nashville International Airport, Nashville, TN
- Purpose: Advancing diversity and inclusion in aviation

CXE has been a proud and active member of AMAC for more than 9 years, serving on the Conference

Planning Committee and presenting and facilitating online and in-person AMAC events! The CXE team is honored to participate in the AMAC Airport Business Diversity Conference and contribute to advancing diversity and inclusion in the aviation industry.

Creating value for partners and customers

The CXE team is eager to connect with industry peers, forge new partnerships, and explore innovative collaborations to transform their service culture, ultimately delivering employee and customer experiences that boost employee engagement, spark customer delight, and drive organizational success.

By participating in AMAC, CXE aims to bring enhanced value to partners and clients through:

- Strategic Insights: Gaining a deeper understanding of industry trends and challenges.
- Enhanced Collaborations: Building relationships that drive mutual growth and innovation.

Why AMAC?

A Hub for Education, Advocacy, and Networking!

The AMAC Annual Airport Business Diversity Conference is a premier event in the aviation industry. It brings together over 1,000 businesses, aviation professionals, government officials, and individuals nationwide.

The conference is a crucial platform for exploring critical topics related to doing business at airports and public policy issues affecting the aviation sector.

This year's conference will offer a rich program of educational sessions, advocacy opportunities, and networking events to promote diversity and inclusion in the aviation and aerospace industries. For more information about the 39th Annual AMAC Airport Business Diversity Conference.

Explore more

We'd love to discuss how to retool, rethink, and reinvigorate your organization's **employee and customer experiences**. We look forward to the connections, experiences, and immersion in CX thought leadership, fueling inspiration for being future-ready.

Looking forward to connecting soon!

About the Author: CXE, headquartered in Annapolis, Maryland, is a recognized industry leader, works with airports, hospitality, food and beverage, retail, and business and government clients to create some of the nation's most innovative and successful customer (CX) and employee experience (EX) improvement programs. With a stronghold in the airport arena, CXE is known for designing strategic airport customer experience and service culture programs that span all airport passenger-facing teams.

CXE builds each client strategy utilizing a comprehensive approach to CX and EX, including service measurement, training, recognition and appreciation programs, and performance coaching. CXE has earned the trust of airport executives and service partners, including airlines, security, TSA, retail, concessions, and duty-free operations teams in over 100 airports across North America.

CXE brings together some of the industry's most successful customer experience professionals to help clients boost employee engagement, spark customer delight, and drive organizational success.

Let's craft a unified and thriving service culture that sets your organization apart.



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Source: Customer Service Experts Inc

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