## Innocorn Unveils Real-Time-Conversational Al Digital Human ---- Kimiya



**Hong Kong, Hong Kong S.A.R. Aug 12, 2024 (<u>Issuewire.com</u>) - Innocorn, a leader in AI technology, has unveiled Kimiya, an advanced AI digital human designed to enhance customer engagement across various industries. This innovative solution is set to transform how businesses interact with customers, offering a more intelligent and human-like experience than traditional chatbots.** 

Kimiya stands out with its ability to support voice-to-voice conversations, allowing users to engage in natural dialogue rather than relying solely on text. This feature enhances the user experience by providing instant, relevant responses in real time, making interactions feel more personal and engaging. Kimiya's lively avatars further bridge the gap between digital and face-to-face interactions.

The AI integrates advanced large language model (LLM) technologies, including ChatGPT, to ensure dynamic and contextually aware conversations. This integration allows Kimiya to handle knowledge-based queries effectively, offering businesses a powerful tool for upselling products and providing insightful business intelligence.

Key features of Kimiya include:

• **No-code Setup**: Users can create their digital human by simply selecting preferences and uploading the necessary documents for training, making it accessible for businesses of all sizes without needing any coding skills.

- **Customizable Avatars**: Businesses can choose from a variety of avatars that represent different ethnicities, ages, and styles, aligning with their brand identity.
- **Multi-Platform Accessibility**: Kimiya operates seamlessly across various platforms and languages, ensuring a broad reach for customer service and marketing efforts.
- Two-Way Conversations: The AI facilitates interactive dialogues, enabling businesses to engage customers in meaningful ways and gather valuable feedback.
- **Embedding Capabilities**: Kimiya can be embedded directly into websites, allowing for immediate customer interaction and support.
- **Build Trust**: Kimiya's human-like interactions help in establishing trust between businesses and their customers.
- **Multilingual and Mutual Understanding**: Kimiya's advanced AI can understand and respond accurately to queries in multiple languages, fostering a diverse and inclusive audience interaction.
- **Provide Accurate Information**: By leveraging state-of-the-art AI, Kimiya ensures that the information provided to customers is precise and reliable.

"Kimiya marks a groundbreaking advancement in AI technology," remarked Mr. Chu, Vice President of Information Technology at Pacific Century Premium Developments Ltd, who has firsthand experience with Kimiya. "Its capability to engage customers in meaningful, real-time conversations sets a new benchmark for customer interaction. We are thrilled about the potential Kimiya holds to elevate our customer service and operational efficiency."

The launch of Kimiya addresses the growing demand for more sophisticated customer engagement solutions in an increasingly digital world. As businesses strive to improve operational efficiency and customer satisfaction, Kimiya's ability to provide personalized, round-the-clock support will be a gamechanger.

"Our vision is to transform industries with AI," said Daniel Lee, Founder and CEO of Innocorn. "Kimiya exemplifies our commitment to innovation, making AI-powered solutions practical and accessible for all businesses. The rise of LLM technology has made this product not only timely but essential for companies looking to thrive in the digital age."

## **About Innocorn**

Innocorn Technology is a leading provider of innovative software solutions in Hong Kong, committed to helping businesses excel in the digital age. By focusing on cutting-edge cloud-based technologies, the company's mission is to revolutionize operations, enhancing efficiency, productivity, and success. Innocorn's products are used by major companies, highlighting their effectiveness and reliability across various industries. The company's achievements have garnered significant respect and recognition in the market.

Get to know more about this AI at <a href="https://www.kimiya.ai">https://www.kimiya.ai</a>.

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