

Notice of WebTPA Cybersecurity Incident

Oklahoma City, Oklahoma May 21, 2024 ([IssueWire.com](https://www.issuewire.com)) - American Public Life Insurance Company (APL) takes the responsibility to protect the information of our plan members very seriously. WebTPA Employer Services, LLC ("WebTPA"), an administrative services provider to certain members of our benefit plans, recently detected a data security incident impacting certain systems on its network. This event did not involve our network or systems in any way.

On December 28, 2023, WebTPA detected evidence of suspicious activity on the WebTPA network that prompted it to launch an investigation. Upon detecting the incident, WebTPA promptly initiated measures to mitigate the threat and further secure its network. WebTPA also launched an investigation with the support of industry-leading third-party cybersecurity experts and notified federal law enforcement. The investigation concluded that the unauthorized actor may have obtained personal information between April 18 and April 23, 2023. WebTPA promptly informed us about the incident and the potential exposure of personal information. WebTPA then diligently worked to confirm the extent of impacted data, which it provided to us on March 25, 2024.

The information that was impacted may have included: name, address, date of birth and insurance policy number. Not every data element was present for every individual and neither Social Security numbers nor financial information, such as financial account information or credit card numbers, were impacted in this incident.

WebTPA is offering individuals two years of complimentary identity monitoring services through Kroll. WebTPA also deployed additional security measures and tools with the guidance of third-party cybersecurity experts to further strengthen the security of its network.

WebTPA is not aware of any misuse of benefit plan member information as a result of this incident. Nonetheless, it is always advisable to remain vigilant against attempts at identity theft or fraud, which includes carefully reviewing credit reports and Explanations of Benefits ("EOBs") from your benefit plans for suspicious activity. If you identify suspicious activity, you should contact the entity that maintains the information on your behalf.

WebTPA has established a dedicated call center to answer questions. If you have any questions regarding this incident, please call 866-495-9179 Monday through Friday from 9:00 a.m. to 6:30 p.m. Eastern Time, excluding major U.S. holidays.

<https://www.webtpa.com/notice>

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