

BlackBeltHelp partners with the Foundation for California Community Colleges to provide AI Solutions

BlackBeltHelp has partnered with the Foundation for California Community Colleges. California community colleges can leverage the opportunity to significantly expand their user support, both quickly and cost-effectively.

Miami, Florida May 10, 2024 ([IssueWire.com](https://www.issuewire.com)) - BlackBeltHelp, the leading AI-powered Contact-Center-as-a-Service provider for higher education, proudly announces our new strategic partnership with the Foundation for California Community Colleges (FoundationCCC). This partnership is made possible through FoundationCCC's CollegeBuys program, which allows all the California community colleges to streamline the procurement process and leverage the system's collective buying power to secure best-value pricing on a comprehensive portfolio of goods and services tailored to educational needs.

BlackBeltHelp specializes in offering round-the-clock support exclusively for higher education, catering to the digital preferences of a tech-savvy generation. Through advanced conversational AI technology, backed by a human support network, BlackBeltHelp ensures students (and staff and faculty) get the help they need, when they need it. It's a future-focused approach that prioritizes end user satisfaction and empowers institutions to optimize their educational environment and the student journey.

"BlackBeltHelp is excited to partner with FoundationCCC and expand our relationship with California community colleges," said Anthony Humphreys, BlackBeltHelp President. "This strategic agreement allows colleges the opportunity to significantly expand their user support, both quickly and cost-effectively. This enhances access for millions of students, staff, and faculty across California."

BlackBeltHelp's portfolio of technology-enabled products and services offers institutions the ability to customize a support model that achieves their operational, strategic, and financial goals. "Ultimately, this improves the end user experience and minimizes burnout of your onsite staff," said Humphreys. "By reducing the burden of answering routine questions, your staff is freed up to focus on more in-depth student support needs."

About BlackBeltHelp

BlackBeltHelp is a leading AI-powered Contact-Center-as-a-Service provider for higher education, specializing in comprehensive support solutions for students, faculty, and staff. With a commitment to innovation and excellence, BlackBeltHelp serves over 200 educational institutions, managing over 1.3 million support requests annually.

Resource: <https://bit.ly/4dseCCe>

Media Contact

BlackBeltHelp

suzanne_johnson@blackbelthelp.com

8442552358

936 SW, 1st Ave Suite 412, Miami, FL 33130

Source : BlackBeltHelp

[See on IssueWire](#)