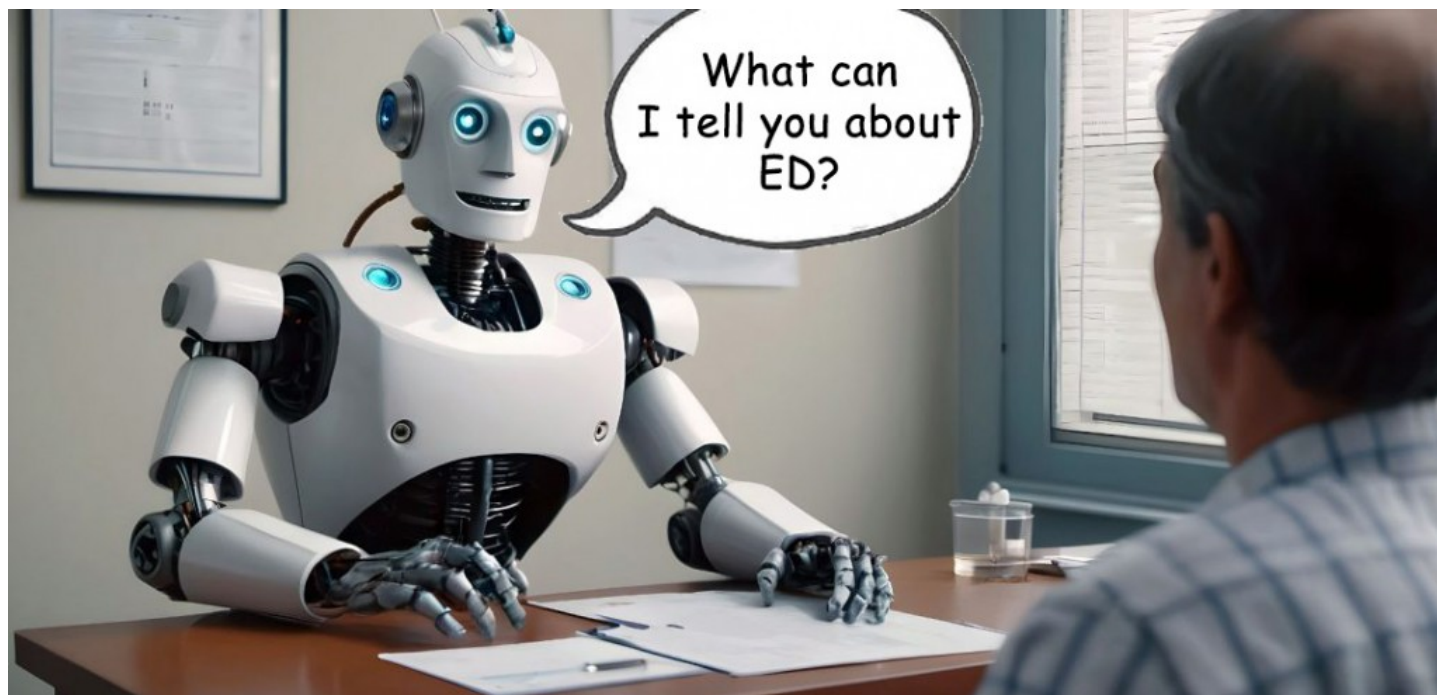


Eddy: the First AI Chatbot to Provide Help for Erectile Dysfunction

Can artificial intelligence help men find answers about erectile dysfunction?



San Jose, California Mar 2, 2024 ([Issuewire.com](https://www.issuewire.com)) - Erectile dysfunction (ED) affects 35 million men in the United States alone. Millions of these men don't obtain proper treatment, because – as studies show – they are too embarrassed to talk to their doctor about their condition. Instead, they often turn to the Internet for information on the causes and treatment of ED.

The Internet is filled with misinformation, and websites selling worthless remedies for erectile dysfunction. Based on this misinformation, men waste their money on supposed cures, and do not get medical treatment that could actually help their condition.

AI “chatbot” technology seems like an ideal solution to this problem. Men could consult a chatbot without embarrassment, and ask questions pertaining to their condition. Researchers are currently investigating the feasibility of using chatbots to provide answers to questions about erectile dysfunction and other health conditions.

A 2023 study[1] assessing ChatGPT's ability to answer questions about erectile dysfunction concluded that “ChatGPT demonstrated good accuracy and reproducibility in questions pertaining to epidemiology of disease, risks of treatment, and patient counseling. [However] its responses specifically on treatment were often very superficial and, at times, negated to mention certain nuances of treatment.”

A 2024[2] study of the quality of erectile dysfunction information from AI chatbots found that, “The high quality of information and lack of misinformation on ED from AI chatbots contrast with previous studies showing the prevalence of misinformation about ED on social media platforms. [...] However, AI chatbots have limitations in the understandability, actionability, and readability of their content for average

healthcare consumers.”

A test conducted in 2023[3] found that ChatGPT returned inaccurate responses to questions about erectile dysfunction about 30% of the time.

In short, AI chatbots show great promise in answering questions about AI dysfunction, but do not at present yield consistently accurate and actionable information. This is not surprising, since general AI chatbots are trained using information found on the Internet.

Eddy™, an interactive chatbot developed by the ED Treatment Information Center. Eddy was trained using carefully selected material from the Center’s website (EDtreatment.info) and other carefully selected, authoritative source.

Eddy is the first chatbot developed specifically to answer questions about erectile dysfunction and related conditions. The chatbot is designed for educational and informational purposes. Men are still strongly advised to talk to their doctor. However, Eddy may help men to avoid treatments that don’t work, and help them to understand legitimate treatment options.

Eddy was created using Chatbit, a cloud-based platform for developing and deploying chatbots.

To consult Eddy, visit:

<https://edtreatment.info/eddy-the-ed-chatbot/>

Media Contact

ED Treatment Information Center / Robert Nicholson

info@edtreatment.info

Source : ED Treatment Information Center

[See on IssueWire](#)